

Persons with Disabilities Status Application

If you identify as a person with a disability or a person who is Deaf, and require this document in an accessible format, please contact Accessibility Services: accessibleservices@tpl.ca or 416-393-7099. This form is also available online: tpl.ca/accessibility.

Eligibility

Persons with Disabilities Status is for people with disabilities who cannot return library materials on time or pick up holds on time because of a disability, as defined in the Accessibility for Ontarians with Disabilities Act (AODA, 2005). See reverse for more information and eligibility criteria.

A valid full-service Toronto Public Library card is required. To get a library card, ask branch staff or visit tpl.ca/yourlibrarycard for more information.

Please fill out the information below and submit this form to any Toronto Public Library branch. Library staff will process your application and confirm your status.

First Name

Last Name

Library Card Number

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Telephone Number

Email

I confirm that I am eligible for Persons with Disabilities Status

Signature

Collection Notice: The Personal information on this form is collected under the authority of the Public Libraries Act, sections 20(a) and (d) and the Municipal Freedom of Information and Protection of Privacy Act. This information will only be used for the proper administration of the library and the provision of library services and programs by Toronto Public Library. Questions related to the collection of this personal information should be directed to: Manager, Adult Services, accessibleservices@tpl.ca; 416-393-7009

About Persons with Disabilities Status

Persons with Disabilities Status are exempt from:

- fines for holds not picked up
- being referred to a collection agency for long overdue items or charges.

Standard loan periods, borrowing limits, and suspension thresholds apply.

Please note you are responsible for:

- returning library materials
- receiving overdue notifications
- receiving billing notices for lost items
- renewing your card every year
- paying the replacement cost for lost or damaged materials
- informing the Library of any change to your disability status.

Eligibility Criteria

As defined in the Accessibility for Ontarians with Disabilities Act (AODA, 2005), disability means:

- any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical co-ordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device
- a condition of mental impairment or a developmental disability
- a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language
- a mental disorder, or an injury or disability for which benefits were claimed or received under the insurance plan established under the Workplace Safety and Insurance Act, 1997; (“handicap”).