City Librarian's Office

Chief of Staff
Ana-Maria Critchley

City Librarian & CEO

Library Board Officer
Sara Tavakolian

Admin Assistant
Patricia Selmes

100 branches

Director, Service Development & Innovation

Leads service development, introduces new and innovative services, plans & develops all public service programs to be delivered through TPL's online and in-branch networks. Responsible for TPL's service committees.

Director, Branch Operations & Customer Experience

Responsible for all aspects of the operations of the 100 branches, including: Capital Projects & Building Operations, the delivery of public service programs and services, and the delivery of a superior Customer Experience at every point of need along the customer's journey

Director, Enterprise Projects and Facilities Management

Responsible for annual business planning, the execution of strategic enterprise and facilities projects, and change management. Manages the state of good repair plans and maintenance of all TPL branches and buildings.

Director, Digital Strategy & CIO

Champions the advancement of TPL's digital vision and leads the ITS team to deliver innovative, reliable and valued information & technology solutions to enable TPL's service delivery and strategies directions.

Director, Collections & Membership Services

Champions Torontonian's free access to diverse and responsive library materials in all its forms by selecting, purchasing, cataloguing, processing and distributing library materials into the hands of our customers.

Director, Policy, Planning & Performance Management

Leads TPL's strategic planning, policy, research, evaluation, stakeholder management, data & analytics, performance management and reporting. We also provide leadership and direction to the organization on enterprise level risk management, privacy, records management and Board governance.

Director Finance & CFO

Responsible for development & oversight of $200+ million annual operating budget, $50+ million capital budget, as well as procurement, accounting, payroll, leases and contract administration.

Director, Human Resources

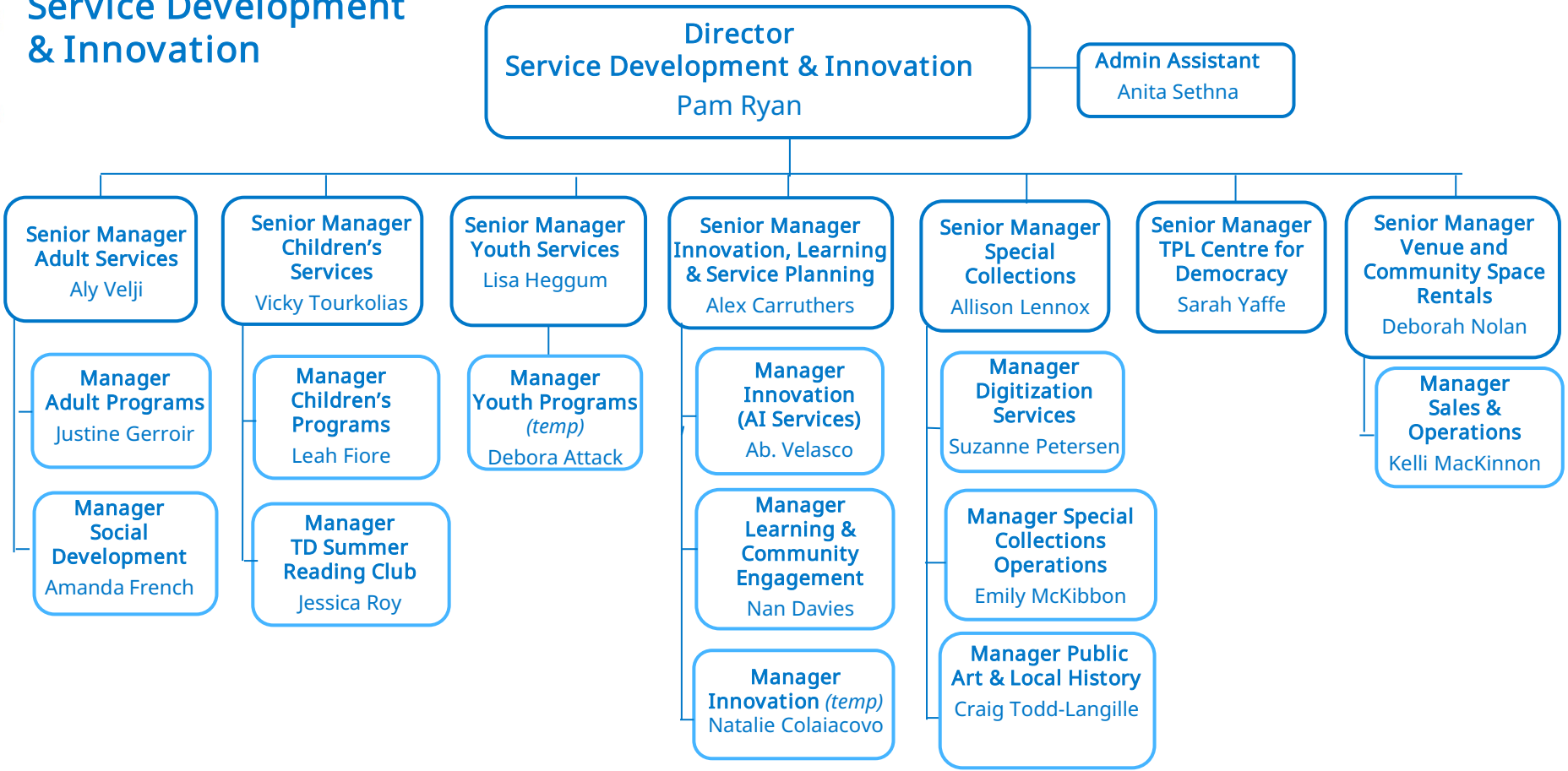
Leads TPL's people and equity functions including human resources, employee experience, labour relations, equity and inclusion, accessibility, health and safety, emergency planning and staff learning and development.

Director, Communications, Programming & Customer Engagement

Responsible for corporate print & online communications, marketing & brand management, premier programming, content strategy & editorial, media and stakeholder relations, issues management & advocacy on key issues.

tpl toronto public library

Service Development & Innovation



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Branch Operations & Customer Experience

Director
Branch Operations & Customer Experience
Heather Mathis

Admin Assistant
Kanchana Saravanabavan

Senior Manager
AMY
16 branches
Elizabeth Malak

- **District Manager** — Albion (6 branches) — Young Lark Lin
- **District Manager** — Maria A. Shchuka (5 branches) — Naomi Fisher
- **District Manager** — York Woods (5 branches) — Elton D'Costa

Senior Manager
BBR
18 branches
Jan Dawson

- **District Manager** — Bloor/Gladstone (6 branches) — Alexander MacCutchan
- **District Manager** — Brentwood (6 branches) — Mark Stewart
- **District Manager** — Richview (6 branches) — Tara Mendez

Senior Manager
LHS/ND
17 branches
Leesa Tossios

- **District Manager** — Lillian H Smith (6 branches) — Vacant
- **District Manager** — Yorkville (7 branches) — Jonathan Demers
- **District Manager** — Northern District (4 branches) — Claire Argyropoulos

Senior Manager
MAC
17 branches
Eda Conte-Pitcher

- **District Manager** — Cedarbrae (6 branches) — Laura Millay
- **District Manager** — Malvern (5 branches) — Harman Malhi
- **District Manager** — Albert Campbell (6 branches) — Sung-Min Han

Senior Manager
DPS
16 branches
Sarah Bradley

- **District Manager** — Don Mills (5 branches) — Luidmila Cibic
- **District Manager** — S. Walter Stewart (5 branches) — Andrea Ciurria
- **District Manager** — Pape/Danforth (5 branches) — Jennifer Sloane

Senior Manager
FAB
14 branches
Thomas Krzyzanowski

- **District Manager** — Agincourt (5 branches) — Ashley Sealy
- **District Manager** — Barbara Frum (5 branches) — Lindsay Timmins
- **District Manager** — Fairview (4 branches) — Melissa Scott

Senior Manager
NYCL
Kim Huntley

- **District Manager** — North York Central Library — Erin Anderson
- **District Manager** — North York Central Library — Gary Sherman

Senior Manager
TRL
Gillian Byrne

- **District Manager** — Toronto Reference Library — Ling Lam
- **District Manager** — Toronto Reference Library — Nancy Duncan
- **District Manager** — Toronto Reference Library — Siobán Linnen

Senior Manager
Vacant

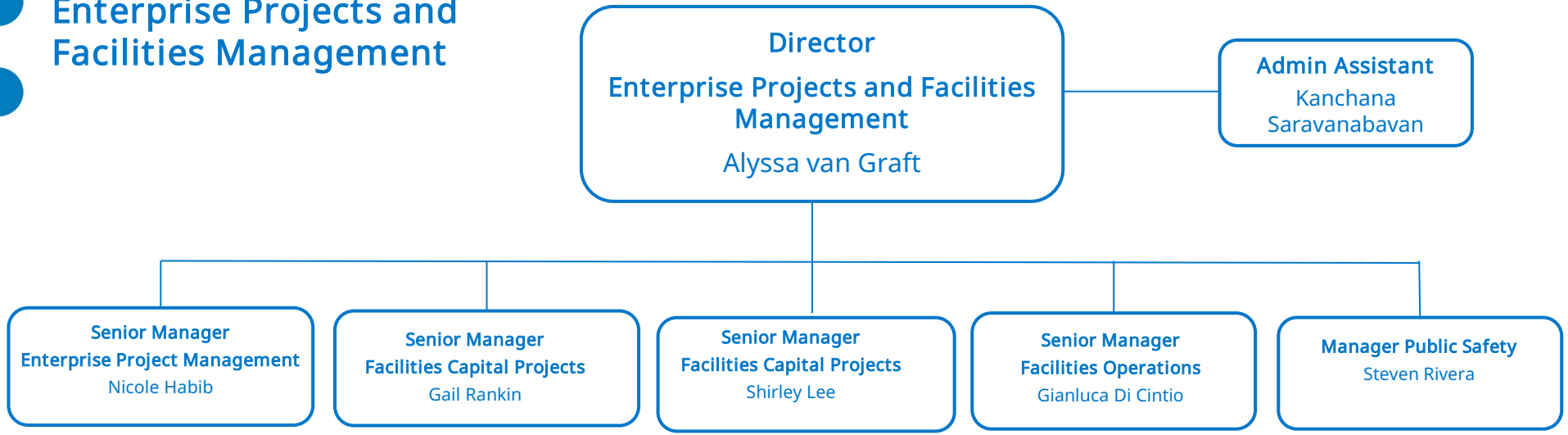
- **LSM** — Toronto Reference Library — Vacant
- **LSM** — Toronto Reference Library — Sarah Qazi

Senior Manager
Susan Martin

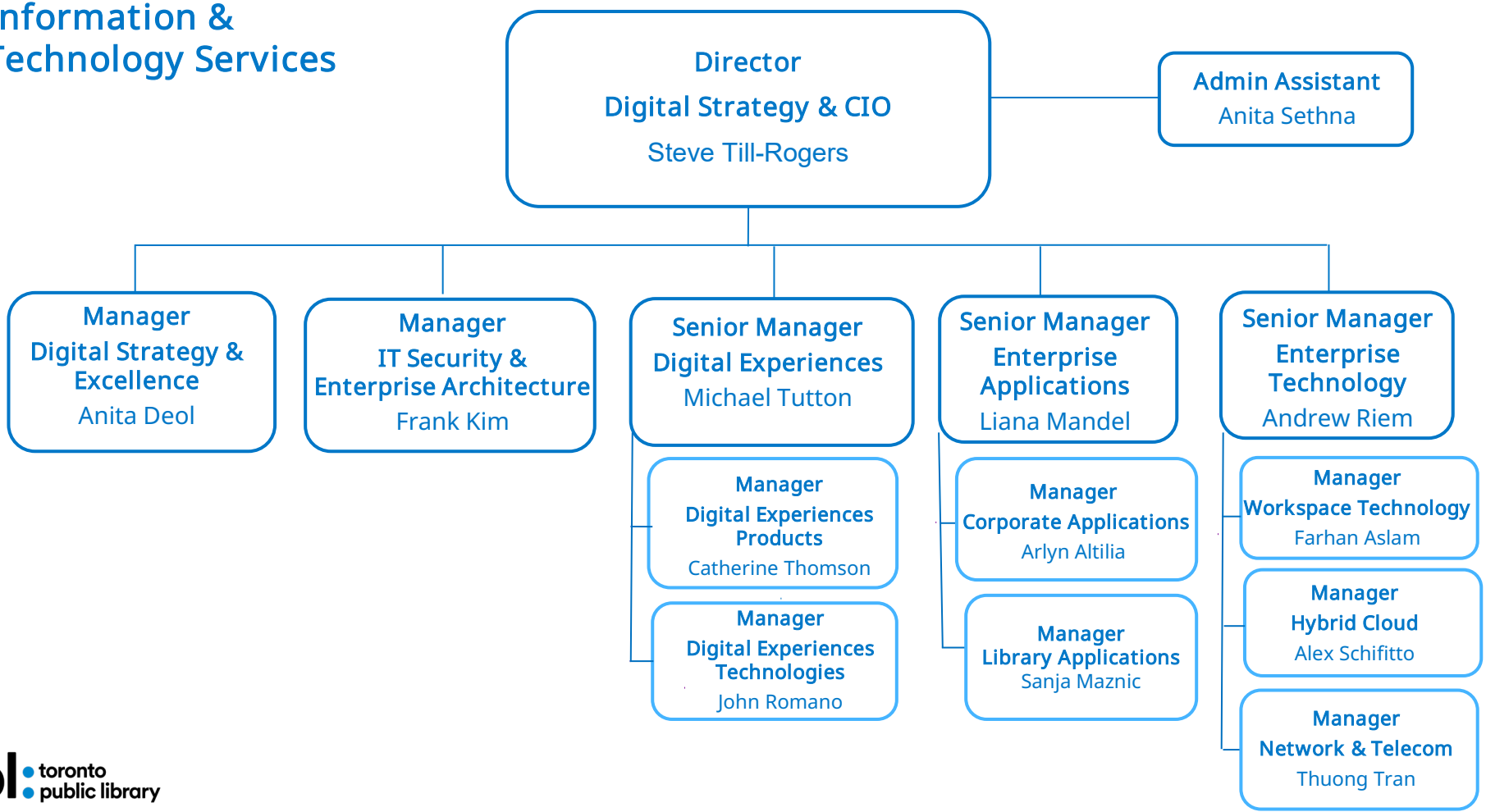
Manager Capital Project
Lina Kim

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Enterprise Projects and Facilities Management

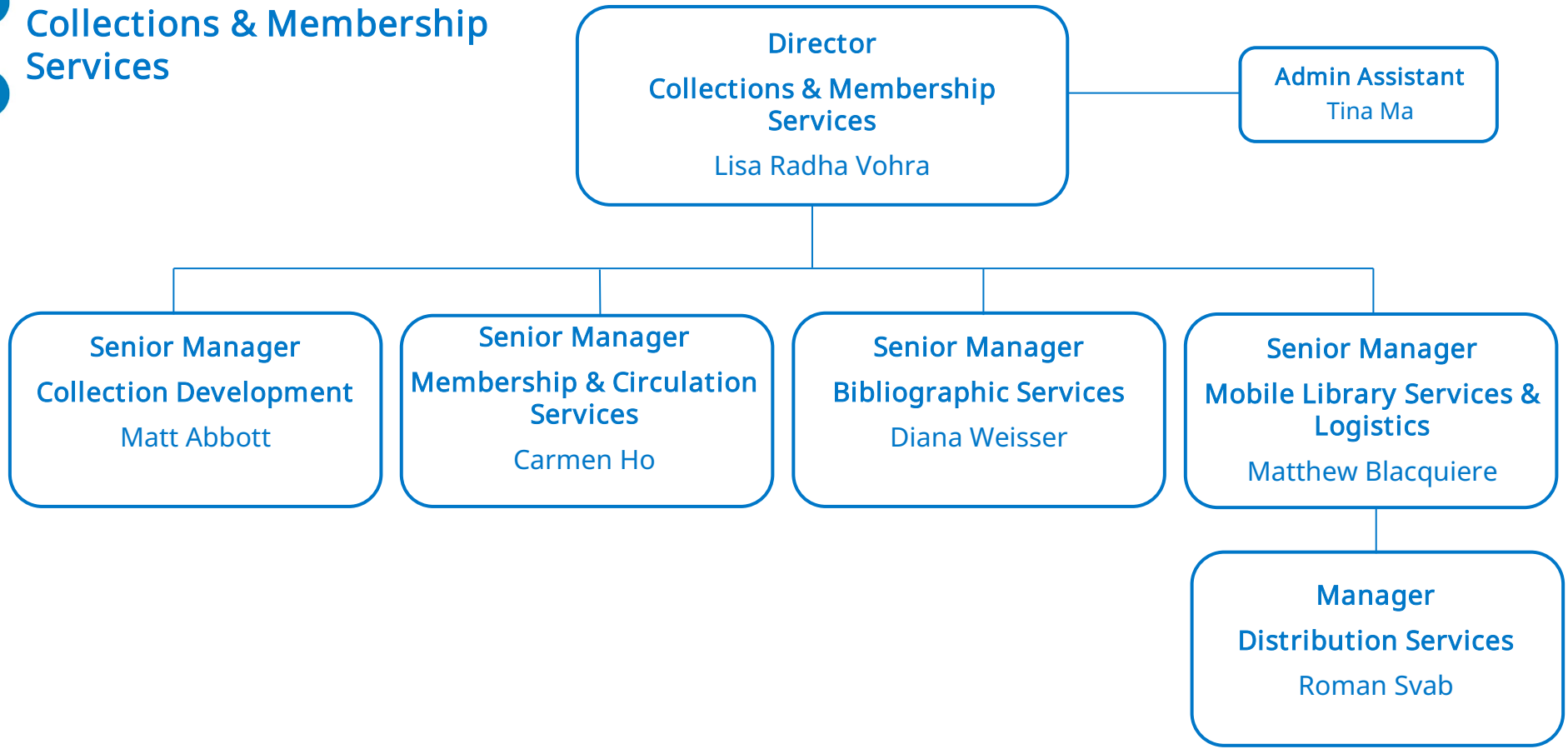


Information & Technology Services



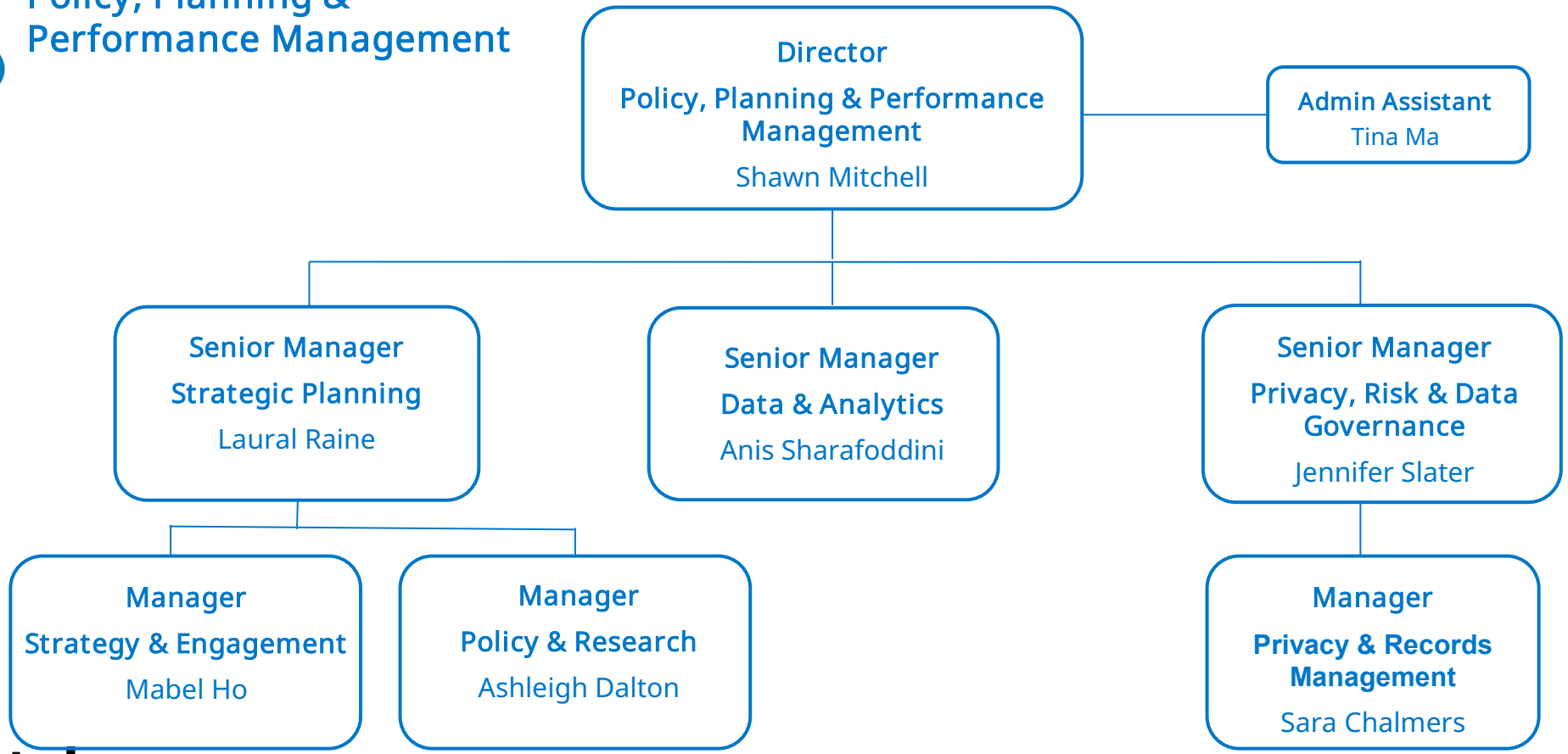
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Collections & Membership Services



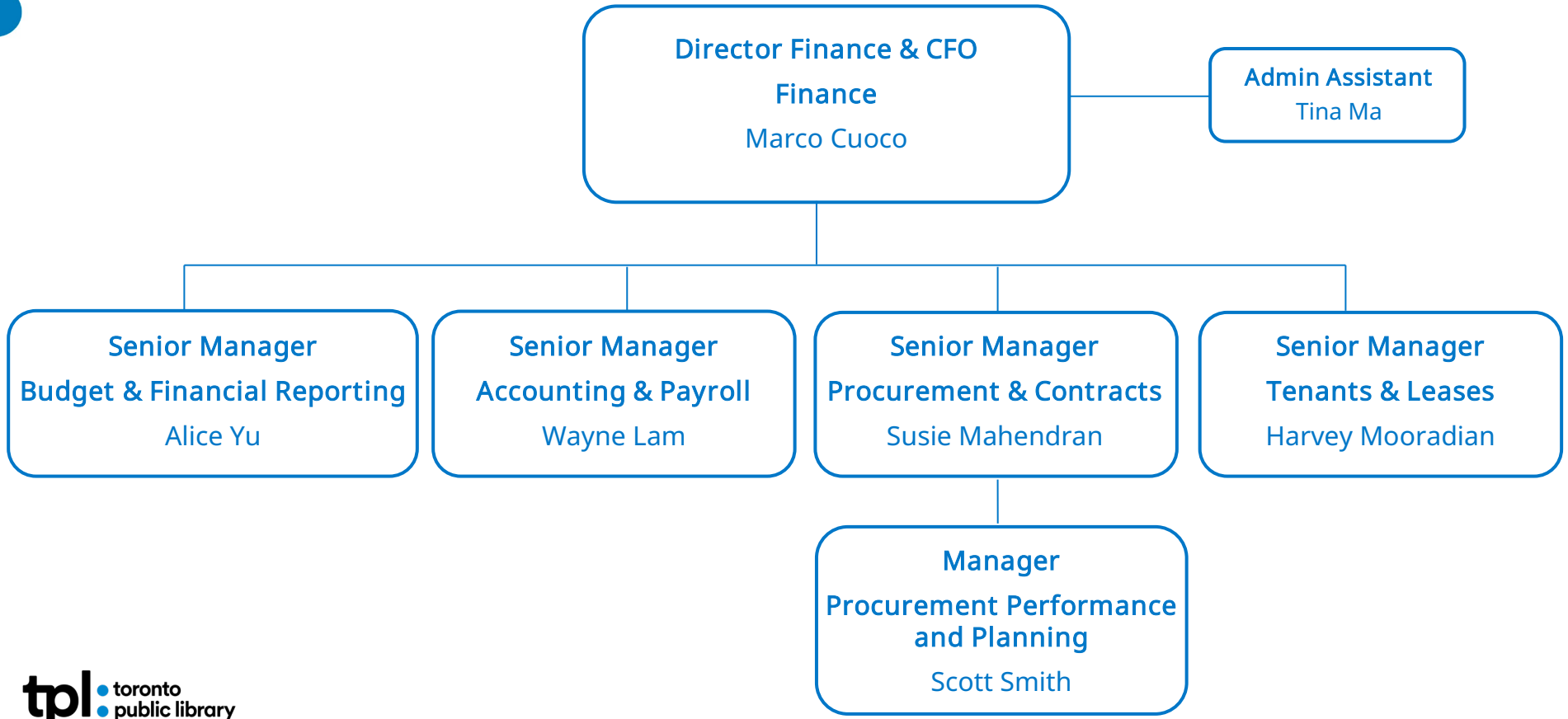
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Policy, Planning & Performance Management

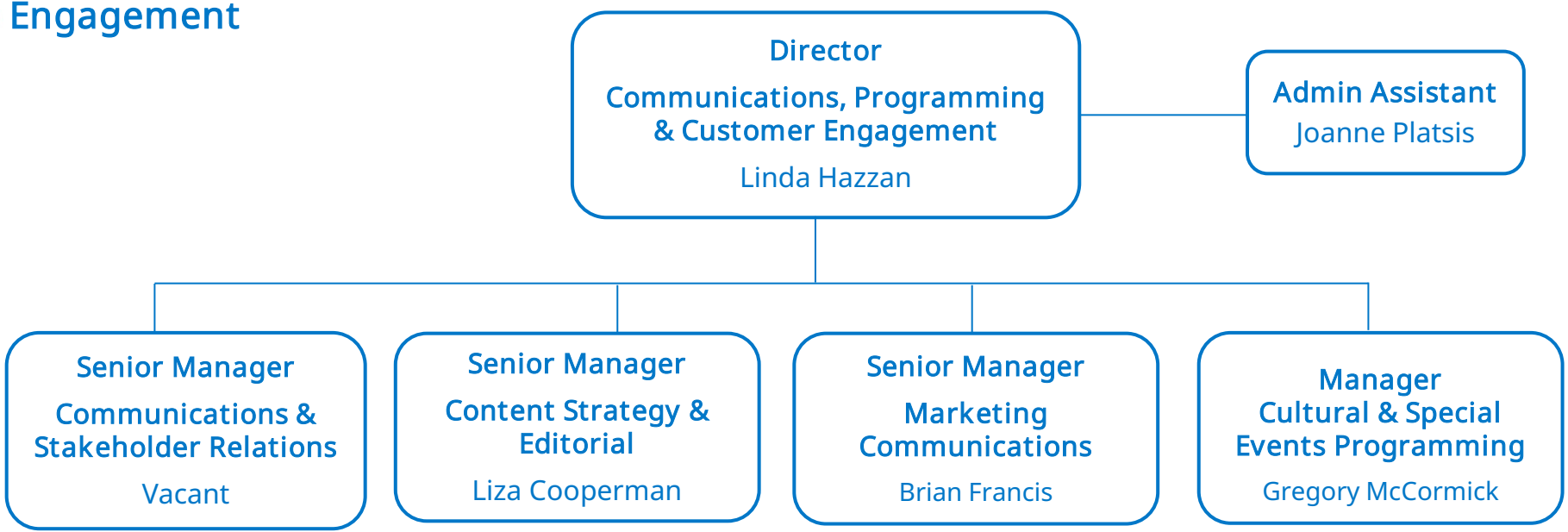


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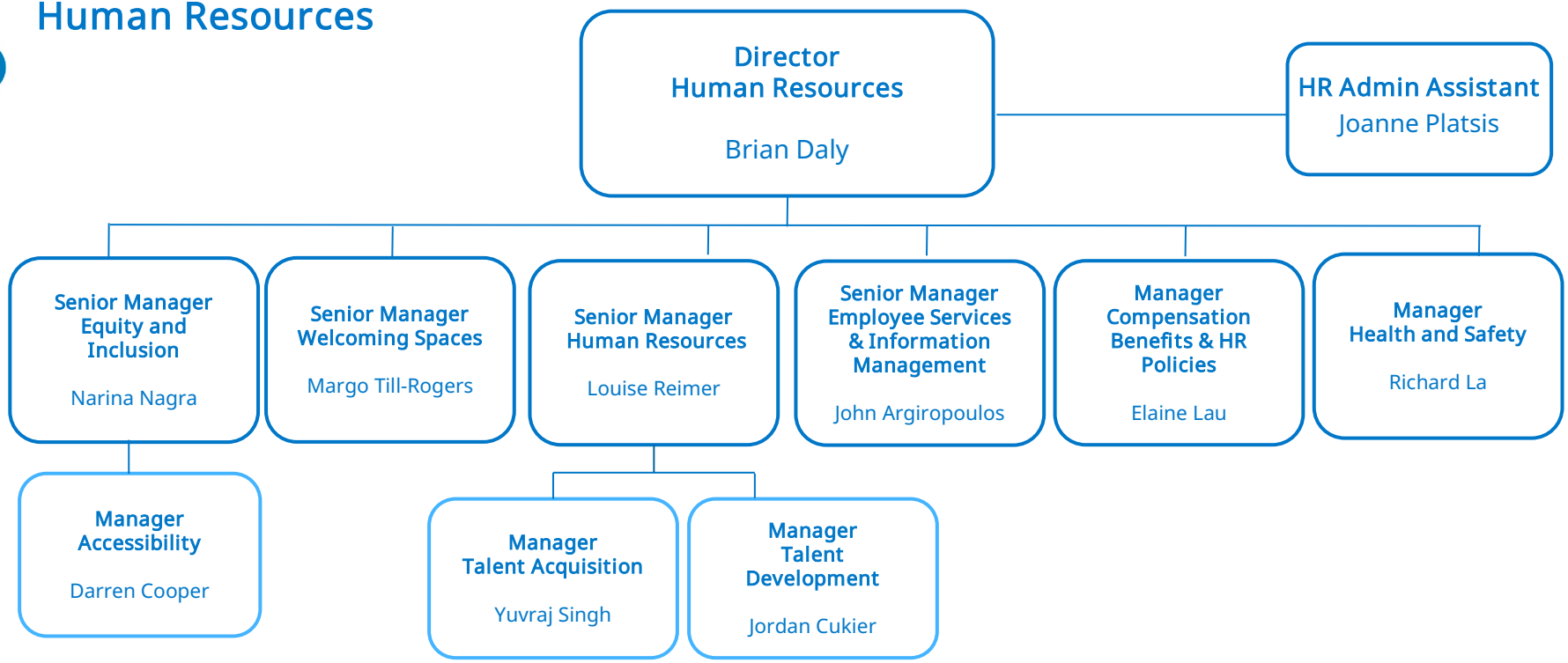
Finance


Director Finance & CFO
Finance
Marco Cuoco
Admin Assistant
Tina Ma
Senior Manager
Budget & Financial Reporting
Alice Yu
Senior Manager
Accounting & Payroll
Wayne Lam
Senior Manager
Procurement & Contracts
Susie Mahendran
Senior Manager
Tenants & Leases
Harvey Mooradian
Manager
Procurement Performance and Planning
Scott Smith

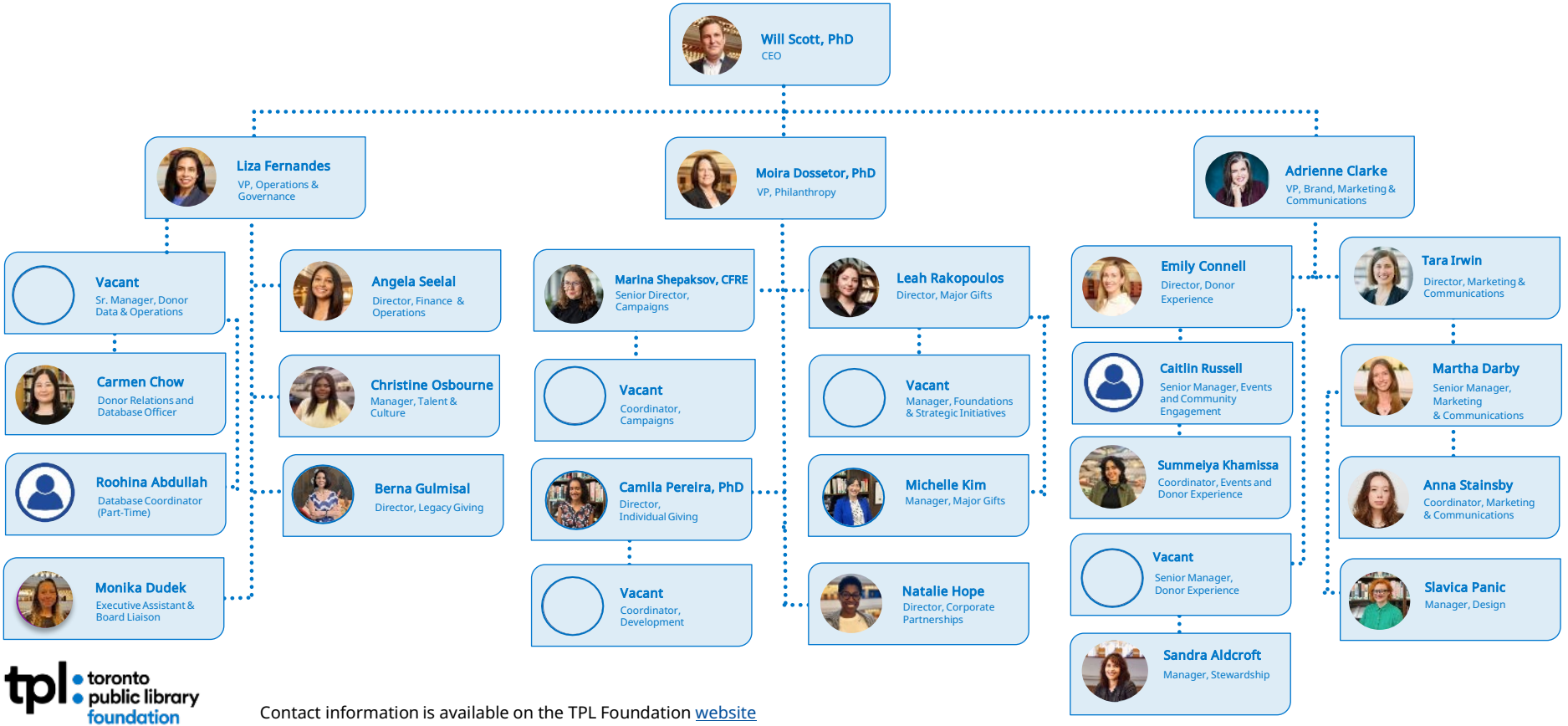
Communications, Programming & Customer Engagement



Human Resources



TPL Foundation Team



Contact information is available on the TPL Foundation website