



## STAFF REPORT ACTION REQUIRED

6.

### Core Service Review – City Manager's Report

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|--------------|------------------------------|
| <b>Date:</b> | July 26, 2011                |
| <b>To:</b>   | Toronto Public Library Board |
| <b>From:</b> | City Librarian               |

### **SUMMARY**

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The purpose of this report is to transmit the Core Service Review and Service Profile prepared by KPMG LLP for Toronto Public Library for consideration by the Board.

This report will be considered by Executive Committee on July 28 as part of the review of KPMG's report on the City Agencies.

### **RECOMMENDATIONS**

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**The City Librarian recommends that the Toronto Public Library Board:**

1. considers the List of Opportunities identified in the City Manager's report.

### **FINANCIAL IMPACT**

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The City is currently reporting a 2012 beginning operating spending pressure estimated at \$774 million. The Core Service Review is intended to align City services and service levels within the context of the 2012 operating budget.

The Director, Finance & Treasurer has reviewed this financial impact statement and is in agreement with it.

### **DECISION HISTORY**

In April 2011 City Council approved the report, *Service Review Program, 2012 Budget Process and Multi-year Service Planning Process*.

Reports to the Board in May and June provided updates about the Library's participation in the process and information provided to the City and KPMG LLP.

## **COMMENTS**

The report *Core Service Review Update: Results of Public Consultation* for Library services provides additional background to the Core Review process and the Library's consultation, which was conducted immediately following the City's Consultation process.

The City Manager's report provides further information about the process employed by KPMG LLP, the City's public consultation process, and provides some key observations and next steps.

The Board meeting on July 26 is taking place in advance of the Executive Committee meeting where the KPMG LLP reports are to be considered.

The City Manager is requested to report further on the Core Service Review directly to the Executive Committee at its September 19, 2011 meeting, including providing comments on recommendations coming forward from the Special Standing Committee meetings, which includes the Executive Committee meeting at which the KPMG LLP reports for City Agencies are being considered.

City Council will then make final decisions on the Core Service Review on September 26 and 27, 2011.

## **CONTACT**

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## **SIGNATURE**

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Jane Pyper  
City Librarian

## **ATTACHMENTS**

Attachment 1: Core Service Review – City Manager's Report