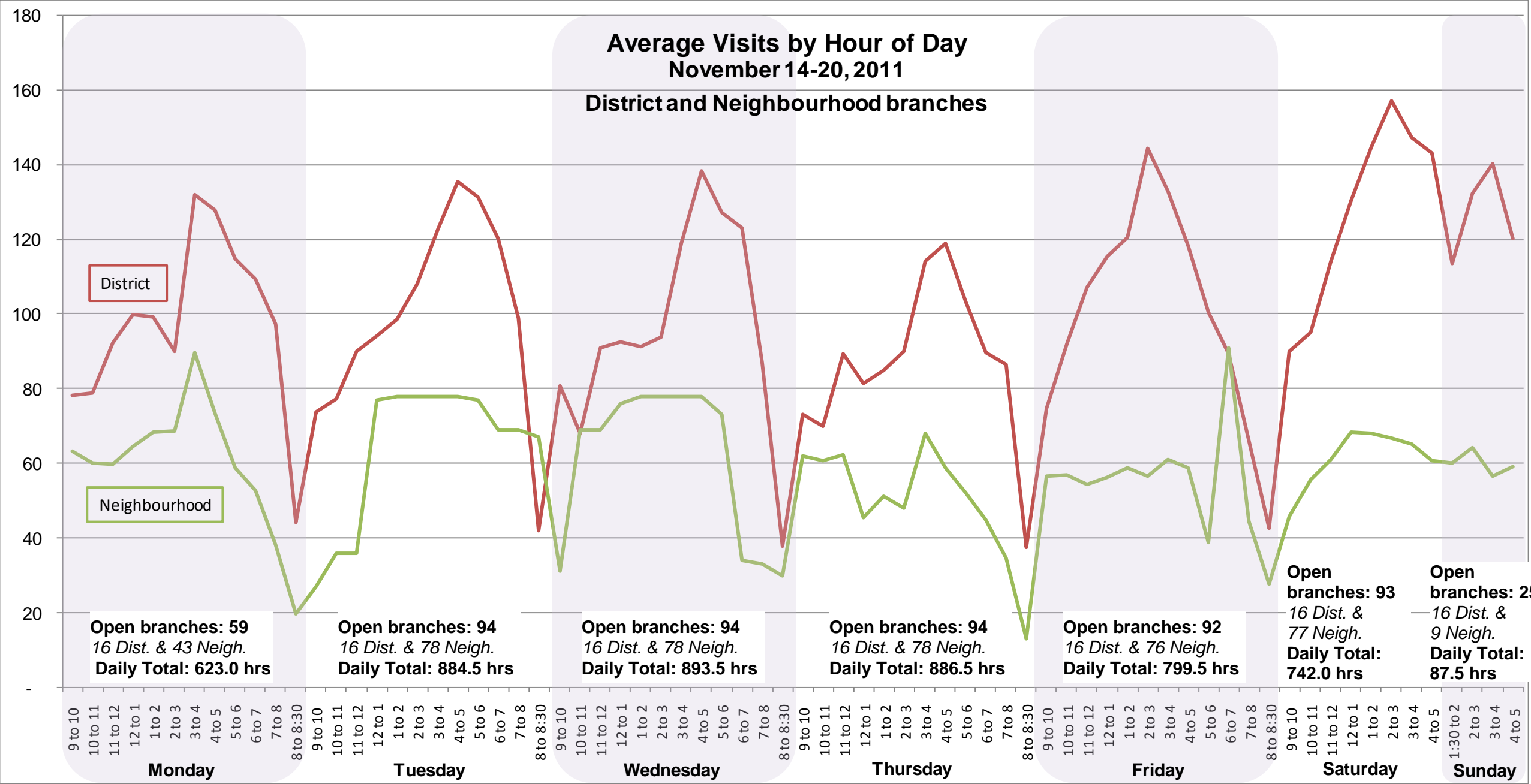


Notes: Analysis is based on sample visits from Nov. 14 - 20, 2011, averaged by location for the Research and Reference branches (North York Central Library and Toronto Reference Library).



Notes: Analysis is based on sample visits from Nov. 14 - 20, 2011, averaged by location for the District and Neighbourhood branches. Brentwood and Mount Dennis were closed for renovation.