

re # 7-distributed at meeting

December 12, 2011

62 Beverley Street
Toronto, ON
M5T 1X9

To: Members, Toronto Public Library

Re: 2012 Budget and proposed service reductions

Appended to this submission is the letter which was sent last month regarding the proposals for the local branches and which reiterated the comments I made at the local consultation held at the Lillian Smith branch on November 15, 2011.

While this is a personal submission, I wish to note that I am the National Chair of The Word On The Street Canada and both the national board and the board chair of the Toronto festival have requested me to advise you of their concerns with these proposals. The Word On The Street festivals began in Toronto in 1990 and has since expanded to Vancouver, Lethbridge, Saskatoon, Kitchener, and Halifax. The theme of our festival is: Celebrating Reading, Advocating Literacy. On the last Sunday in September over a quarter million Canadians participate in this national celebration of reading and advocacy for literacy. The inclusion of literacy advocacy is not an accident in our mandate.

Research from both Statistics Canada and the OECD (Organization for Economic Cooperation and Development) tell us that 4 in 10 Canadians struggle with low literacy levels. We know that the achievement of literacy has great economic and social benefits to our city and country and this has been well documented in many, many studies.

Additional suggestions have been made by TPL staff to meet Mayor Ford's directive to cut 10 per cent of your budget. I don't for a minute believe that staff of the Toronto Public Library have willingly made these suggestions given what we have come to know of their support and leadership for reading, the achievement of literacy and the celebration of Toronto as a creative city.

The suggestion to eliminate literacy programs, the bookmobile as well as the outreach activities to school will hurt the future of the library system, economic productivity as well as the life chances of the most vulnerable in our community.

My earlier communication addressed the specific impact of reductions in Ward 20 and noted that the elimination of services prior to this (i.e. the Urban Affairs library) and the delay of new services in the CityPlace area should be taken into account.

I also noted that the additional morning closings for Lillian Smith Library which has a highly prized children's literature collection should not be implemented.

Like many other residents of this city, I believe that the Toronto Public Library is one of our "crown" jewels. It has become so because of the quality of programs and the talent among its staff. Needless to say, the TPL will be hurt not only by service cuts but by any further staff reductions. Its budget must be restored and enhanced. City Hall needs to be told that **standard** across the board cuts are not appropriate or effective.

Yours truly,

A handwritten signature in black ink, appearing to be 'Ceta Ramkhalawansingh', written over the 'Yours truly,' text.

Ceta Ramkhalawansingh

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APPENDIX 1 – Previous submission

62 Beverley Street
Toronto, ON
M5T 1X9

November 19, 2011

To: Toronto Public Library Board
cc: Councillor Adam Vaughan

Re: 2012 – Budget and Service Level Reductions

I am a resident of Ward 20. My local branch is the Lillian Smith Library. However, I have also used the City Hall Branch, the former branch at Metro Hall, as well as Spadina and Ashdale branches in addition to the Metro Reference Library. I have attended a budget consultation meeting and I have also completed the survey.

I note the following:

- (a) Hours of service reductions have been proposed for 56 branches or **60 per cent** of all branches;
- (b) The total hours of service level reductions of 19,144 hours is the equivalent of closing **9.2 branches** using 40 hrs as a standard.

These reductions will have a significant impact on those who rely upon the library to undertake job searches and to do homework, likely people who are the most vulnerable in our city.

With respect to Ward 20, I must point out two problems with the reductions proposed for Lillian Smith and Sanderson branches..

The Lillian Smith branch houses a **highly specialized children's literature** collection – the Osbourne collection. The proposed elimination of two mornings (Monday and Thursday) during the school week will have an overall negative impact for school visits. This will compound the reduction in library service within the public school system.

Recommendation: Review all proposed reductions where there are special collection, and especially where school visits are involved.

The Sanderson branch is located in a neighbourhood with very high needs. The proposed Sunday closure will be detrimental to the children of this neighbourhood.

Recommendation: Retain existing hours of operation for Sanderson, especially Sunday hours.

Finally, it must be observed that with the closure of the Urban Affairs library and the delay in other library programs at Sanderson and Cityplace will have a negative impact on this densely populated community. **The proposals for Ward 20 should take these previous and additional reductions into account.**



Ceta Ramkhalawansingh
ceta_r@yahoo.ca

1. The Library's Adult Literacy Program fills an important niche in the delivery of adult literacy services in Toronto. The proposed termination of the program will have a significant impact on the delivery of adult literacy services for the city as a whole. **The loss of the Adult Literacy Program will leave many areas of the city without an appropriate range of programming.**
 - The Library branches that offer the Adult Literacy Program are located in high needs areas of city with large percentages of low income households.
 - Branches that offer the Adult Literacy Program are located in areas that are not served by other community-based literacy programs that offer one-to-one instruction. This method of learning is the most effective for adults with very low literacy levels; a classroom environment can be overwhelming for individuals who have had negative experiences with formal education and therefore need personalized support.
 - Program data shows that the Library's Adult Literacy Program attracts a large proportion of learners who are employed. With poor literacy skills, these adults are employed in precarious, low-wage jobs. The Library's program attracts employed individuals because of the flexibility of the one-to-one model when it comes to scheduling time with a tutor.
2. **The Adult Literacy Program currently provides great value for money.** The services delivered, and their impact in the communities where they are offered, are made possible because of the contributions of other stakeholders.
 - As the board report points out, the Adult Literacy Program is funded in part by the provincial ministry of Training, Colleges and Universities. In 2011, this funding was increased 70% from \$59,000 to \$100,000.
 - Literacy instruction is provided by trained volunteers, many of whom have extensive experience working with adult learners. Their services are provided at no cost, but represent a significant contribution to the Library and the community.
3. **The Adult Literacy Program supports and reflects the Library's Vision and Mission by enhancing equitable access to Library resources and services.**
 - Adults who struggle with basic reading and writing are not able to take full advantage of what the Library has to offer. As residents and members of their communities, these individuals should be the focus of outreach and programming by the library because of the barriers and challenges they face.
 - Many with low literacy skills have children. They are not able to set an example or support their children in developing strong literacy skills, confidence, and enjoyment of reading. Adults who are not able to access resources at the library, or who feel intimidated by it, are not likely to take their children there.
 - Because of the strong correlation between low literacy skills and poverty, programs that enhance adult reading skills also increase access to the Library's free resources for individuals and families who would not otherwise be able to afford new books, newspaper and magazine subscriptions, or internet access.



Access to the written word

11 December 2011
Ms. Susan M. Green
19a Fifth St.
Wards' Island
Toronto, ON M5J2C1

To my dear providers of the weekly Library Van:

The Bookmobile provides a great "togetherness" of the Mainland and Island, which I have learned to expect and enjoy weekly. Due to a traumatic brain injury I sustained in 1974, my mobility is limited both physically and cognitively. I am so thankful for this extended service, which provides me with talking books and movies that I so enjoy.

I am certain that others share my appreciation for this information-van, and I feel so relieved to have WARDS' Island as a definite stop on the Bookmobile's route. I beseech you to maintain this service!!!

Most Sincerely Yours,


Ms. Susan M. Green

DAINA Z. GREEN
19 Fifth Street
Toronto, ON M5J 2C1

11 December 2011

Ms Nancy Marshall
The Secretary
Toronto Public Library Board
789 Yonge Street
Toronto, Ontario M4W 2G8
Phone: 416-393-7215 (9 a.m. - 5 p.m., Monday to Friday)
Fax: 416-393-7083
Email: Nancy Marshall at nmarshall@torontopubliclibrary.ca

Dear Ms Marshall,

I am writing in support of the Bookmobile library service, provided in Toronto neighbourhoods that otherwise lack a local library branch. I am very alarmed to hear the Library Board is considering discontinuing this vital service.

As a Ward's Island resident, there is no branch close to where I live. Our Bookmobile is always crowded during the short time slot assigned to the Island community on Saturday mornings, and I know many of my neighbours, like me, make sure to be home in time to return our books and pick up new ones each week, especially those we order on line. We are always disappointed when the bus isn't available and we have to wait another week for our books.

As well as a place to exchange reading, listening and viewing materials, the Bookmobile is a gathering place, where parents read to their children and neighbours exchange local news.

I can't remember a weekend that I spent in Toronto when I did NOT visit the Bookmobile on Saturday morning. Of course, many of us are mobile and could probably make a trek to the city to visit a branch on our bikes or by TTC. However, we have many elderly and disabled neighbours who do not get to "the mainland" on a regular basis because of their physical limitations. The library is an invaluable resource to all of us that we support with our taxes. The Bookmobile is a key service to which we as Island residents should not be denied access.

Sincerely,



Daina Green



Municipal Council
Toronto, Ont.

I hope that the closure of
the bookmobile service to
Toronto Island does not
happen. It would be a
serious loss, especially for
seniors.

Sincerely,

W. J. Roedde
(Director of Provincial Library
Service, Ontario Department of
Education, 1960-1980)

interpretation:

Don't close the library bus
You've already closed the farm
From Joni McGuire 3 Fifth Street

DON'T close the LIBRARY BUS
You've Already closed the FARM
From Joni McGuire 3 FIFTH
Street



Deputation Dec 12/2011

①

I'm here today for 2 reasons

① is to save the BOOKMOBILE, and
by doing that we save 31 public libraries.

② is to insist that Public consultation
is most important on this issue —

Democracy — The 31 communities
that use the Book Mobile need to
be informed, involved and asked
for input.

I am asking the TPL Board to
initiate that Public Consultation
Process —

INFORM
/ie\

Sandy Krzyzanowski
12 Omaha Ave

Toronto ON M5T 1Z6
416 - 203 - 1036

2

I'm here today to save my local public library. I've used it for more than 20 years. It's the Bookmobile.

I'm presuming that 30 Toronto communities want to save their local library. It's also the Bookmobile.

I'm not sure they know that they need to act in order to save

their library.

I'm here today to save 31 Toronto Public Libraries.

I'm here to save the Bookmobile.

Also Mayor Ford promised no library closures. So - we need to look into this.

Suggestions

To raise more money for the T.P.L:

⑦

- 1) Solicit corporate donations - it's good advertising for them. We are used to seeing their names on cultural presentations of all sorts.
Ask Chapters / Indigo
- 2) Do more active and creative fundraising in the community. People love libraries and will likely want to contribute.
- 3) Ask the community for ideas for fundraising. Get the community involved. Create competition. Publicize how much a library or a community raises.
Give credit. Hold brainstorm sessions.
- 4) Do telemarketing (for example: Friends of the CBC)
(Strategic Communications are the telemarketers) • Use community volunteer telemarketers I would do some of the
- 5) Give the Library Foundation a much higher profile.
- 6) Create a membership

ATTN: Nancy Marshall
Copy of Fax sent to Paul Ainslie

December 12, 2011

To Councillor Paul Ainslie

Re: The Adult Literacy Program at Toronto Public Libraries

Dear Sir,

I've been coming to the Adult Literacy Program for a number of years. I have lerned how to read and write. I got my sitsinship and driving lisnce . I have lerned a lot for my work .

It is a good program for people with reading disabilities . it helps people get jobs to beter their lives . Please do not end this program becace it will affect me and meny others by not coming to the library.

Sinslerly,

Leela T.

Learner at Downsview Library

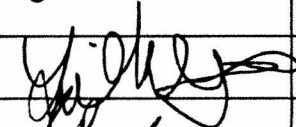

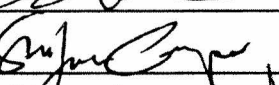
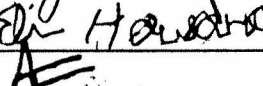
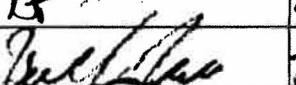

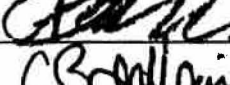
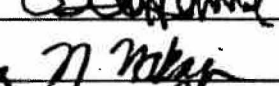
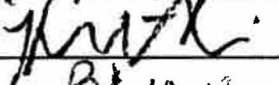
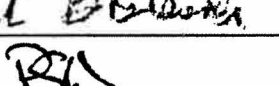
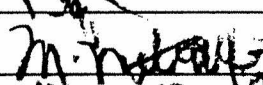

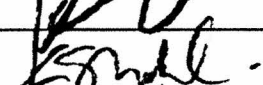
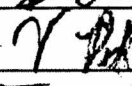



Do Not Eliminate Bookmobile Service!

We, the undersigned Island Residents and avid users of the Library's Bookmobile service, urge the Toronto Public Library Board to reject any attempt to eliminate this extremely valuable service.

As the report to the Board, itself, states:

"The bookmobiles provide library service to residents who have difficulties accessing local branches due to socio-economic, geographic and linguistic barriers, including young children, seniors, newcomers and others who lack mobility such as people with disabilities.

Well over half of the 750 Island residents of all ages rely on this essential weekly service.

Name (print)	Signature	Address	Postal Code	e-mail
Lily Flann		11 Deloit Ave	M5J2E4	lily.flann@gmail.com
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Kate Shepherd		9 North Ave	M5J2C7	kate.e.shepherd@gmail.com
V. Pitcher		13 SENECA AVE	M5J2A7	
Freye Gordon		10 Lakeshore Blvd	M5S1X5	gordon@cdcomm.ca

ward 5 East

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Name (print)	Signature	Address	Postal Code	e-mail
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BOB KELLY		14 LAKESHORE	M5S 1X6	kellybuff@rogers.com
JONI			M5T	
MAGNIE		EFIFTH	ICG	
Tony Fairbairn		4 Dorothea	M5S 2E3	
Sylvia Sorensen		8 Willow	M5T 1Y2	sylviasorensen@yahoo.com
JANE D NEVILLE		26 THIRD ST	M5S 2B2	jane8864@gmail.com
MARY ANDERSON		23 4TH ST	M5S 2B6	
Annie Simon		2 Dorothea	M5T 2E1	annie.s25@gmail.com
A FRENCH		7 Third	M5S 2B1	
D. DANTREES		7 Third St	M5S 2B1	
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Willa		14 3rd St.	M5S 2A1	Milchembourne
Ella Nelson		1 Dorothea	M5T 2E2	
Alexis		3 Dorothea		
J. Neice		38 Bayview	M5T 1Z4	
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Name (print)	Signature	Address	Postal Code	e-mail
T. GORDEN	Tony Gordon	32 Bayview		
L. Harpell	L. Harpell	18 Charnel	M5S 1K9	
R. Evans-Perdue	Richard Evans-Perdue	8 Nottawa		
Carolue Harris	Carolue Harris	23 6th Str.	M5J 2C2	
T. Prins	T. Prins	8 Decotah Ave	M5J 2E5	
Kevin Brewer	Kevin Brewer	16 1ma hae		
Mary Evans	Mary Evans	8 Nottawa.		
RICH WEBSTER	Rich Webster	5 SECOND ST.	M5T 2A7	
MICHAEL	Michael	25 BAYVIEW	M5S 1Z1	
Shari Saunders	Shari Saunders	24 FOURTH ST	M5S 2B7	
ALEXANDER POORE	Alexander Poore	6 OUTBLOOM AVE	M5S 2E1	
SCOTT STIEN	Scott Stien	16 FOURTH ST		
Yolande Snols	Yolande Snols	18 3rd St	M5T 2B2	
COLIN BEALS	Colin Beals	4 FOURTH ST	M5T 2B4	
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Maya Mitterstaedt	Maya Mitterstaedt	3 Lenore Ave.		
Sophia Zambonelli	Sophia Zambonelli	9 Nottawa Ave.	M5J 2C7	zambonelli@hotmail.ca
Brian Hoemiger	Brian Hoemiger	5 Decotah	M5J 2E4	
Brian Hoemiger	Brian Hoemiger	3 Decotah	M5J 2E4	brianhoemiger@gmail.com
JOAN MOORE	Joan Moore	24 FIE TL		

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Name (print)	Signature	Address	Postal Code	e-mail
Nicole Smith	Nicole Smith	12 Channel Ave	M5J 1Y7	
Ben Elliott	B. Elliott	24 Fifth St		
GAIL LABENTIS	G. Labentis	10 Ojibway	M5J 2E1	
	Jane Labentis			
Elizabeth Kowich	E Kowich	8 Oneida	M5J 2E3	
Madalyn Kowich	Madalyn Kowich	8 Oneida Ave.	M5J 2E3	
Patricia Mayne	P. Mayne	Algonquin St		
Michelle Clark	M. Clark	9 Fourth St	M5J 2B1	
Adam Tate	A. Tate	14 Grimsthorpe	M6C 1G3	
SHAYLE KILROY	S. Kilroy	20 ASBOTT AVE.	M6P 1H4	
MADELINE RAY	M. Ray	23 Third St	M5T 2B3	
PAULA MAY SWENSE	P. Swense	14 Oxley Ave	M5S 2E3	
JACKSON JONES	J. Jones	14 Oneida Ave	M5T 2E3	
Chris Jones	C. Jones	14 Oneida Ave	M5J 2E3	
BETH LY	B. Ly	22 Third St	M5T 2B3	
LIZ McClelland	L. McClelland	50 Oneida	M5J 2E2	
JESSIE STONES	J. Stones	11A Willow	M5S 1V1	
LISA HOOVER	L. Hoover	23 Fifth	M5T 2C1	
Rachel Barber	R. Barber	176th St	M5J 2C2	
Zoe King	Z. King	28 Lakeshore Ave	M5T 1X7	

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Name (print)	Signature	Address	Postal Code	e-mail
JAMES GRAYLES		11 CHAMBERLAIN	M5S 1Y6	Spin the world@yahoo.ca
John Penner		11 Chamberl	M5S 1Y6	starn@yahoo.ca
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JOAN McDONALD		110 Jubilee Ave	M5T 2C9	
Emmette Winkless		22 Omeida Ave	M5S 1Z8	
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Faye Fenton		27 3 rd St	M5J 2B3	
Oliver Fenton		27 3 rd St	M5T 2B3	
Doreen McKinnell		27 Third St	M5T 2B3	karenmckinnell@rogers.ca
Russell Fenton		27 Third St	M5T 2B3	Russell1837@gmail.com
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Sandra Krzyzanowski		12 Dinah Ave	M5T 1Z6	
FRANK MEYER		14 OMAHA AVE	M5S 1Z7	frankmeyer14@rogers.com
JANE HOBBS		2A Ottawa Ave	M5S 2C3	
Elizabeth Griffith		5 Wyndot Ave	M5T 2E1	elizabeth.griffith@primis.ca
PETER CRIDLAND		16 OTTAWA AVE	M5S 2G1	
Alison Crowder		28 Bayview Ave	M5T 1Z2	alison@sympatico.ca
DAVID PELLETIER		4 Third Street	M5J 2A1	pelletier@sympatico.ca
LYNN ROBINSON		6 THIRD ST	M5T 2A9	island.lynn@rogers.com
TRIM KENT		3 2 nd ST	M5S 2H7	

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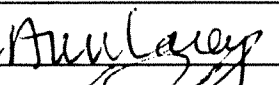
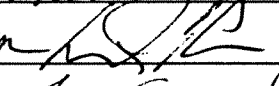
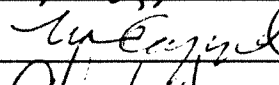
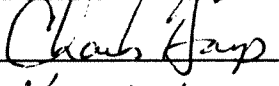
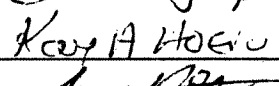
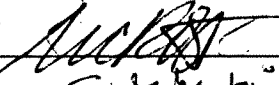
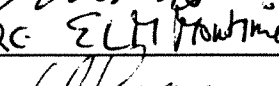
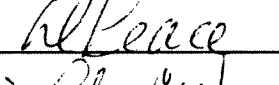
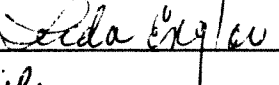
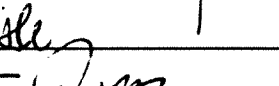

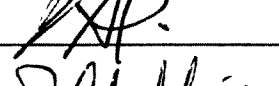
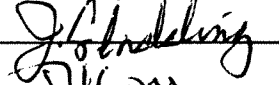
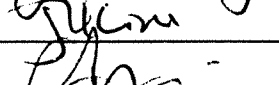
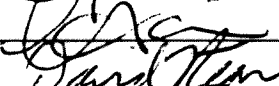
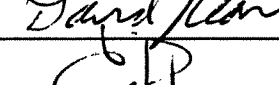

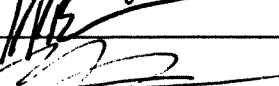
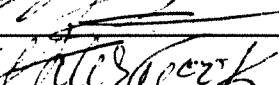

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CHARLES HARP		4 WITROW ST	M5J2C4	
KAY AVERY		3 Dacotah Ave	M5J2E4	
MARCI CRIST		6 DACOTAH	M5J2E5	515121512 sympatico.ca
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Kristin Dornay		10 Dacotah.	M5J2E5	
PAUL G... ..		37 Dacotah Ave	M5J1Z9	
Valerie Cook		12 Second St.	M5J2A8	

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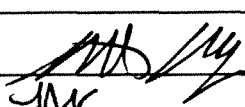


















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Name (print)	Signature	Address	Postal Code	e-mail
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Catherine Olsen		15 Seneca	M5J 2A3	catherineolsenhome@yahoo.ca
Andrew McAffie		10 Fourth	M5J 2G5	andrewmchaffie@mac.com
Rosemary Parker		23 5th St	M5J 2K	rosemaryparker@rogers.com
BK Linder		12 First	11	
Andre Monard		6 Dacota	M5J 2J5	andromac@battail.org
MASTAIR DICSON		9 CHANNEL AVE	M5J 1Y6	maled@indicksor.com
Bella Beazer		7 Northway	M5J 2A3	bellab.beazer@gmail.com
Susan Baker		7 Qibway	M5J 2C9	susan@riverdalestare.ca
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LAURENCE LAMONTE		32 LAKEHORE	M5S 1X7	
Wendy Peters		32 La Keshore	M5J 1X7	
Roz Thera		11 Seneca Ave	M5J 2A2	
Barry Lipton		19 Fifth St	M5J 2C1	blipton@rogers.com
MIKE FRENCH		11 CHANNEL AVE	M5J 1Y6	mike.french55@yahoo.ca
Za Linder		10 North Ave	M5J 2C8	ZSUZIE@rogers.com

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[illegible]

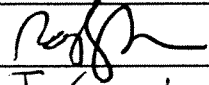
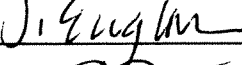


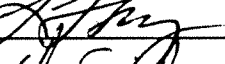
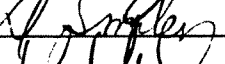
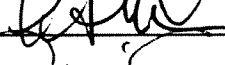
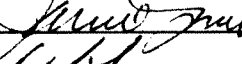

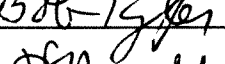
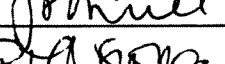
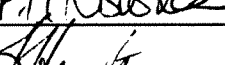
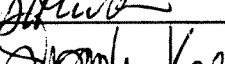
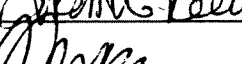

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ROGER PEPPER		4 Fork St	M5J 2B5	rogerpepper@rogers.com
Jerry Englar		312 Onyiah Ave	M5J 1Z9	jerryenglar@sympatico.ca
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Kathleen Doady		9 Channel	M5J 1Y6	Kathleendoady@rogers.com
Lorraine Fry		9 Willow	M5J 1Y1	Lorraine.fry@sympatico.ca
David Smiley		4 Dacotah Av	M5J 2E5	smiley@erida.ca
Ellen Allen		4 Dacotah Av	M5J 2E5	eva_arch@istar.ca
Janine Smith		15 Third St	M5J 2B1	jsmith@mcw.com
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Bob Tyler		12 Dacotah	M5J 2E5	bob.tyler2@gmail.com
Jenny Bull		"	"	
P.M. NEWMAN		26 4th St	M5J 2B7	
BAVE HUNTER		19 Seneca Ave	M5J 2A3	bavehunter@rogers.com
SUSAN KEENE		26 4th St.	M5J 2B7	snkeene@sympatico.ca
Susan Mazzo		11 Seneca Ave	M5J 2A2	susannazzo@hotmail.ca

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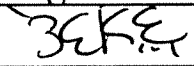


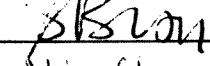
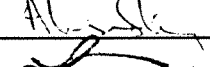
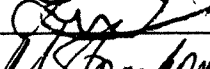
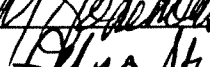

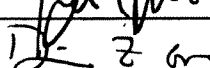
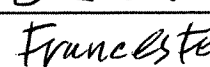
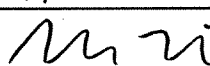
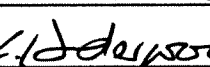
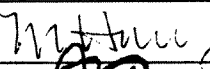

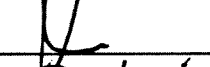


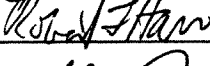
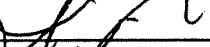
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DAWN BRENNAN		15 ONEINA AV	M5J2E2	down.brennan@sympatico.ca
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Francis Ford		17 Dacotah	M5J2E4	
Mark Milen		17 Dacotah	M5J2E4	
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Andrew Beattie 115 Vaughan Rd #66267
TED SYKES \$5 Dixon MS 158

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