



OCT 28 2014

Vickery Bowles
Director
Collections Management and City-wide Services
Toronto Public Library
789 Yonge Street
Toronto (Ontario)
M4W 2G8

Dear Ms. Bowles:

I am writing to follow up on our teleconference of August 21st and our subsequent conversation on September 23rd and to thank you for providing us with additional detail on the cost and availability of digital content. We appreciate the opportunity to hear first-hand from Ms. Bailey, Mr. Foderick and yourself on the issues that you and other public libraries are facing as a result. This understanding has been further reinforced through a teleconference discussion with the Ottawa Public Library (OPL) and letters the Department has received from other Ontario libraries in support of OPL's position.

We are encouraged to note that digital acquisition prices and lending caps set by Canadian-owned publishers – many of whom are recipients of the Canada Book Fund – are seen as reasonable by libraries and that fruitful communication with these suppliers continues.

I can inform you that we have sought the views of members of the Canadian Publishers' Council in an effort to better understand the issue from different perspectives.

Our hope is that further dialogue on digital content acquisitions between the parties involved will contribute to a mutually agreeable approach that responds to the interests of both libraries and suppliers.

Sincerely,

Carla Curran
Director
Book Publishing Policy and Programs

c.c. Jean-François Bernier
Director General, Cultural Industries