

Nancy Marshall

From: [REDACTED]
Sent: Thursday, September 18, 2014 1:32 PM
To: Linda Mackenzie; [REDACTED]
Cc: Nancy Marshall; Anne Bailey
Subject: RE: forward to TPL Board RE: Response to Your Toronto Public Library Customer Feedback Form

Dear Linda,

Thank you for listening and for taking action to improve the library, an important and worthwhile institution Toronto should always be proud of.

Best wishes to you and the library team,

Jessica