



From: Norbert Hartmann [mailto:nhartman@ca.inter.net]
Sent: Wednesday, August 06, 2014 9:46 AM
To: Linda Mackenzie
Cc: Asquith Press
Subject: AsquithPress

Dear Ms Mackenzie:

I recently had the opportunity to use the Reference Library's Digital Innovation Hub to prepare and print my father's Second World War Diaries. I want to thank you and the staff for your foresight in establishing this service. It is a wonderful addition to our community.

The staff at the centre is incredible. They are talented, customer focused and a pleasure to work with. The success of my project was, in large measure due to their technical skill, interest in solving problems and inexhaustible patience. I know that the Hub is a team effort, so it is somewhat unfair to single out individuals. Nevertheless, I want to particularly thank Toney Golea, Alex Dimitrov and Dawn Connolly for their personal assistance. I did not get a chance to interact with Paul Trumphour, Rosa Pinto, Eric Schwab or Nancy Cole, but I know that they too are crucial to the success of the "Hub"

Congratulations on continuing to move our public library forward to meet the challenges of ever changing times.

Sincerely

Norbert Hartmann

PS I would appreciate it if you would forward a copy of this email to the Chief Librarian and members of the Board.