

15th Feb 2001

Dear Madam:

A short while ago, I sent you a letter to inform you how pleased I was with the computer courses that I had attended at Cedarbrae library.

Little did I dream that I should be sending a second letter so soon, but after attending the Seniors' Drop-In, at the Toronto Reference library, on the 14th of Feb. I felt constrained.

I cannot speak too highly of the manner in which we seniors were treated. The ladies in charge did everything humanly possible to make those who attended welcome and answered all questions with utmost patience.

Halfway through the session it was announced either tea or coffee and home-made cookies were available in an adjoining room, which was much appreciated. The staff concerned, deserve to be highly commended for their hospitality, and skills in making the time spent, both profitable and enjoyable.

On a personal note I would just like to add that I am 78 years of age, and this excursion into the Internet has given me a new zest for life!

Yours truly

J. Todd

TORONTO PUBLIC LIBRARY
City Librarian's Office

FEB 18 2002

RECEIVED

15th Feb 2001

Dear Madam:

A short while ago, I sent you a letter to inform you how pleased I was with the computer courses that I had attended at Cedarbrae Library.

Little did I dream that I should be sending a second letter so soon, but after attending the Seniors' Drop-In at the Toronto Reference Library, on the 14th of Feb. I felt constrained.

I cannot speak too highly of the manner in which we seniors were treated. The ladies in charge did everything humanly possible to make those who attended welcome and answered questions with utmost patience.

Halfway through the session it was announced either tea or coffee and homemade cookies were available in an adjoining room which was much appreciated. The staff concerned, deserve to be highly commended for their hospitality, and skills in making the time spent, both profitable and enjoyable.

On a personal note I would just like to add that I am 78 years of age, and this excursion into the Internet has given me a new zest for life!

Yours truly

J. Todd