



Councillor Paul Ainslie

Toronto City Council
Scarborough East - Ward 43

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Chair, Scarborough Community Council
Chair, Government Management Committee
Chair, Toronto Public Library Board

Date: January 19, 2012
To: Toronto Public Library Board
From: Councillor Paul Ainslie
Re: Introduction of "Idea Market" for Toronto Public Library

"Ideas that Work" is a resource tool where Toronto Public Library employees could voice their suggestion with the intention to better the Public Library. Launched last year on the City of Toronto's website it has given City employees an opportunity to electronically put their ideas forward to the City Managers office, this tool would allow library employees to bring their ideas directly to the City Librarian's office for review.

The Toronto Public Library seeks transparency and commitment from their front-line employees. Their insight would make improvements to better library services as their hands on experience would provide an invaluable resource, as great ideas can at times be lost through the framework of large organizations.

The City of Toronto website may be viewed at: <http://insideto.toronto.ca/ideasthatwork/index.htm>. Employees know firsthand what's working and what's not, they see methods on how to improve performance, have simple common-sense ideas for saving time and money and can introduce new ways of doing business.

The Toronto Public Library needs positive, practical ideas for improvements from every employee.

Recommendation:

The Toronto Public Library Board approve the implementation of an ``Ideas that Work`` webpage on the Toronto Public Library's internal website to encourage library employees to participate in improving services and bringing forward new concepts.

Sincerely,

Councillor Paul Ainslie
Scarborough East Ward 43

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