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Email message to: Nancy Marshall, City Librarian's Office
From: Jon Mark Bolthouse
Sent: July 7, 2003 12:11 PM
Subject: Praise for TPL branch library

Dear Ms. Marshall,

If you could pass on my heartfelt praise for the Sanderson branch of the Toronto Public Library to the board members and others, I would sincerely appreciate it.

Recently, I was visiting Toronto for the annual ALA/CLA conference of librarians and found myself north of downtown, in the Kensington neighborhood. On a whim, I stopped in the Sanderson branch and was greeted warmly by the entire staff, especially the branch head (who's name escapes me at this time!). The staff had prepared a comprehensive guide to the area, including a list of local restaurants, a walking tour, and a history of the Kensington Market. What was originally a break from the heat for me resulted in so much more. I found myself able to truly enjoy a part of Toronto that would have otherwise gone overlooked by me. It turned out to be the most memorable part of my trip.

In closing I just want to say kudos to the staff of the Sanderson branch, who's outreach extended to this visitor to your fair city.

Kindest regards,

Jon Mark