

From: "Nicola Victoria" [REDACTED]
To: <nmarshall@tpl.toronto.on.ca>
Date: 10/20/03 5:50PM
Subject: Fairness for library workers

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Just to say that TPL is probably the best public library service I have used - and that covers America, the UK and Europe. Thus I was sorry to learn that staff feel they are being unfairly treated with respect to both 'gapping' and wage parity. Although I was looking forward to taking some suggestions to Tuesday's forum on the strategic plan, the only valid one under the circumstances that I can think of, is for staff complaints to be addressed forthwith as the entire project depends on their goodwill.

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