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Sheila Ward, Chair of the Board

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Josephine Bryant
City Librarian
Toronto Public Library
789 Yonge Street
Toronto, Ontario
M4W 2G8



Dear Ms. Bryant,

Thank you very much for sending along a copy of *Urban Stories: The Next Chapter*. The design and layout of the publication are excellent. Having recently gone through a similar exercise, I can only say that I wish we could have presented our report in such an excellent format.

I was particularly pleased with your focus on youth in our city. As Chair of the Toronto District School Board, I am delighted with your goal of encouraging young people to read. Helping them to develop career and employment plans, and supporting access to valuable volunteer experiences will benefit all facets of our society. I noted with interest your library card sign-up campaign, the efforts to promote the Library's on-line services and, in particular, the development of research skills, homework clubs, and librarian assistance and tutoring. It is all very heartening, and I commend the board and staff for putting a major priority on youth.

As a very strong supporter of the Toronto Public Library, I wish you every success in meeting your strategic goals.

Best regards,

A handwritten signature in black ink, appearing to read "Sheila Ward".

Sheila Ward
Chair of the Board