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Email Message to: Josephine Bryant, City Librarian  
From: Sandy Douglas  
Sent: 9/18/2004 11:12:45 AM

Thank you very much for sending me a copy of “The Next Chapter”. I have read it from cover-to-cover, and I am not surprised at the excellent work it contains. From my beginning association with staff in the Scarborough Library Board through my tenure with the amalgamated Board, I have been fortunate to have come to know many of the quality people who look after and enhance one of Toronto’s greatest resources. Their diligence in providing excellent service to the citizens of Toronto is unsurpassed! “The Next Chapter” speaks eloquently as to how future generations will be equally serviced.

Hats off / kudos / plaudits / bows / curtsies / thumbs up and especially thank you to you, the Board and, most importantly, to all Library staff.

Sandy Douglas  
Former Chair, Scarborough Public Library Board  
Former Member, Toronto Public Library Board