

Ministry of Community  
and Social Services

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Sous-ministre

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Ontario **h.**

September 1, 2004

Elizabeth Glass  
Manager, Planning and Development  
Toronto Public Library  
5120 Yonge Street  
Toronto, ON  
M2N 5N9



Dear Ms. Glass:

Thank you for the opportunity to review the 2004-2007 Toronto Public Library strategic plan. Public libraries are of vital importance to Ontario communities, enriching the lives of all of our citizens.

My ministry supports your initiative to provide enhanced services to low-income neighbourhoods as a key priority. By providing reading programs, increasing access to employment information, training on computer software, and access to computers and free Internet services, which may not be accessible to some households, libraries become integral in strengthening our communities. It is important that our citizens continue to be made aware of library services that will act as, as you say, as "passports to career and education information". The Toronto Public Library organization should be commended for its continued commitment to community capacity building.

I have taken the liberty of sharing this document with staff in my ministry for their consideration.

Thank you again for writing.

Sincerely,

Kevin Costante  
Deputy Minister

c. Josephine Bryant, City Librarian