

SUMMARY STATISTICS

January - December 2001

Branches are ranked				CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			VISITS			HOLDS FILLED			
in order by circulation				2001	2000	% Change	2001	2000	% Change	2001	2000	% Change	2001	2000	% Change	2001	2000	% Change	
NEIGHBOURHOOD BRANCHES																			
1st Quartile																			
~	1	Woodside Square	E	399,072	357,736	11.6	124,539	116,275	7.1	89,540	91,163	-1.8	367,082	382,963	-4.1	40,040	26,796	49.4	1
	2	Riverdale	S	382,344	350,045	9.2	129,963	149,075	-12.8	90,900	83,875	8.4	266,600	247,263	7.8	34,147	29,294	16.6	2
	3	Downsview	N	343,134	331,068	3.6	156,675	138,738	12.9	112,963	107,775	4.8	183,400	176,395	4.0	24,550	18,602	32.0	3
	4	Bridlewood	E	329,778	301,312	9.4	78,975	82,900	-4.7	80,238	96,550	-16.9	330,125	304,888	8.3	34,354	26,106	31.6	4
	5	Parliament	S	319,636	303,437	5.3	149,313	128,288	16.4	50,050	74,488	-32.8	258,633	249,835	3.5	56,385	48,167	17.1	5
*	6	Deer Park	S	304,116	178,623	70.3	88,225	61,459	43.6	80,525	42,663	88.7	275,488	176,271	56.3	47,436	22,162	114.0	6
	7	Sanderson	S	288,038	275,731	4.5	167,050	196,663	-15.1	94,388	71,813	31.4	331,138	326,963	1.3	42,843	35,309	21.3	7
	8	Runnymede	S	282,531	277,061	2.0	65,975	68,850	-4.2	47,413	45,613	3.9	217,238	204,813	6.1	49,551	40,977	20.9	8
	9	Parkdale	S	274,110	252,608	8.5	136,363	119,713	13.9	86,388	111,025	-22.2	261,813	261,089	0.3	47,495	35,666	33.2	9
	10	Locke	S	272,757	258,471	5.5	67,450	93,200	-27.6	80,525	69,113	16.5	189,488	176,650	7.3	32,711	29,682	10.2	10
~ *	11	Eatonville	W	272,670	98,562	176.6	60,702	9,936	510.9	91,550	28,532	220.9	158,420	52,118	204.0	18,213	7,234	151.8	11
	12	Goldhawk Park	E	268,646	236,950	13.4	103,117	92,200	11.8	63,129	55,875	13.0	174,131	161,552	7.8	30,000	25,231	18.9	12
~	13	Danforth Coxwell	S	258,416	261,227	-1.1	77,713	110,488	-29.7	62,038	58,138	6.7	214,338	194,913	10.0	39,882	33,186	20.2	13
	14	Yorkville	S	258,082	258,900	-0.3	63,438	64,275	-1.3	39,688	29,900	32.7	148,925	140,600	5.9	48,243	40,287	19.7	14
	15	Burrows Hall	E	247,616	177,911	39.2	58,925	47,250	24.7	49,325	34,075	44.8	171,763	131,450	30.7	19,286	11,421	68.9	15
	16	High Park	S	246,206	225,375	9.2	94,250	73,000	29.1	50,500	57,325	-11.9	186,063	173,900	7.0	38,661	29,911	29.3	16
	17	Centennial	N	229,126	202,450	13.2	67,688	80,925	-16.4	80,363	62,313	29.0	76,188	66,288	14.9	43,081	31,528	36.6	17
	18	Hillcrest	N	222,693	198,209	12.4	63,025	59,313	6.3	61,288	62,513	-2.0	84,838	83,675	1.4	39,019	27,371	42.6	18
	19	Beaches	S	222,544	217,508	2.3	116,850	133,113	-12.2	92,775	125,100	-25.8	244,525	232,025	5.4	31,698	26,707	18.7	19
	20	Gerrard Ashdale	S	222,525	216,143	3.0	76,788	71,538	7.3	73,550	61,225	20.1	137,725	121,175	13.7	27,163	22,338	21.6	20
2nd Quartile																			
~	21	Eglinton Square	E	222,418	205,047	8.5	105,975	102,013	3.9	71,850	64,675	11.1	203,488	198,238	2.6	19,260	15,742	22.3	21
	22	Steeles	E	210,672	202,166	4.2	76,595	85,075	-10.0	59,882	65,113	-8.0	121,650	122,075	-0.3	22,211	14,698	51.1	22
~	23	Maryvale	E	208,436	191,928	8.6	36,823	35,925	2.5	47,424	44,463	6.7	140,723	136,375	3.2	22,295	17,820	25.1	23
	24	Main St.	S	203,345	201,018	1.2	65,963	50,038	31.8	39,238	41,825	-6.2	123,338	114,513	7.7	32,758	28,825	13.6	24
	25	Forest Hill	S	202,859	199,644	1.6	71,738	75,675	-5.2	53,300	79,288	-32.8	155,288	157,800	-1.6	35,696	35,068	1.8	25
	26	Flemingdon Park	N	197,747	174,863	13.1	92,763	101,125	-8.3	54,613	53,588	1.9	113,671	97,945	16.1	35,387	26,165	35.2	26
	27	Dawes Road	E	190,512	170,416	11.8	53,675	58,463	-8.2	35,750	37,950	-5.8	92,713	97,775	-5.2	31,069	16,698	86.1	27
	28	Thornccliffe	E	189,264	159,898	18.4	64,838	86,375	-24.9	50,675	43,013	17.8	151,325	137,263	10.2	27,355	13,525	102.3	28
	29	Elmbrook Park	W	188,855	233,585	-19.1	13,888	17,688	-21.5	44,850	46,025	-2.6	73,425	86,363	-15.0	19,239	18,897	1.8	29
	30	Jones	S	184,482	167,435	10.2	40,975	36,925	11.0	16,363	17,763	-7.9	105,088	103,950	1.1	30,899	24,192	27.7	30
	31	Wychwood	S	184,386	185,387	-0.5	51,713	47,100	9.8	52,175	32,650	59.8	104,425	99,988	4.4	37,282	31,841	17.1	31
	32	Jane Dundas	W	182,897	197,811	-7.5	66,750	86,188	-22.6	37,788	61,050	-38.1	125,975	126,088	-0.1	15,549	12,641	23.0	32
	33	Morningside	E	179,158	175,351	2.2	65,900	55,350	19.1	56,238	41,325	36.1	117,038	115,788	1.1	16,266	14,392	13.0	33
	34	Bayview	N	175,710	167,551	4.9	47,613	36,688	29.8	57,550	53,938	6.7	65,300	59,388	10.0	26,930	20,531	31.2	34
~	35	Port Union	E	172,777	163,706	5.5	45,326	47,638	-4.9	31,208	33,100	-5.7	83,605	90,250	-7.4	18,006	13,444	33.9	35
	36	Brookbanks	N	169,338	160,058	5.8	47,563	39,750	19.7	61,650	52,513	17.4	99,838	91,038	9.7	24,775	18,638	32.9	36
	37	Highland Creek	E	165,752	155,146	6.8	53,475	87,050	-38.6	37,075	36,625	1.2	74,663	80,088	-6.8	16,988	12,797	32.7	37
	38	Kennedy Eglinton	E	162,821	138,760	17.3	64,075	54,663	17.2	64,525	48,088	34.2	111,425	87,921	26.7	22,129	16,541	33.8	38
	39	Mimico Centennial	W	156,373	157,420	-0.7	26,138	39,938	-34.6	35,500	42,425	-16.3	92,775	93,838	-1.1	19,084	16,597	15.0	39

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3rd Quartile	40	Weston	W	156,282	144,750	8.0	48,425	41,525	16.6	35,750	36,700	-2.6	120,413	113,188	6.4	17,229	12,443	38.5	40	
	41	City Hall	S	153,660	148,727	3.3	36,025	37,500	-3.9	21,738	25,550	-14.9	111,000	120,725	-8.1	30,200	25,648	17.7	41	
	*	42	College Shaw	S	151,680	147,966	2.5	58,988	68,770	-14.2	26,063	17,611	48.0	123,175	104,203	18.2	28,359	22,623	25.4	42
		43	Palmerston	S	151,297	140,986	7.3	60,938	41,463	47.0	43,275	32,638	32.6	117,388	97,663	20.2	26,030	21,240	22.6	43
	44	Dufferin St. Clair	S	143,036	145,672	-1.8	72,038	68,625	5.0	42,263	38,938	8.5	127,300	121,738	4.6	18,938	15,843	19.5	44	
	45	McGregor Park	E	141,538	128,180	10.4	44,688	47,188	-5.3	41,100	22,288	84.4	85,875	64,200	33.8	12,735	9,163	39.0	45	
	46	Amesbury Park	N	140,685	128,545	9.4	74,300	73,650	0.9	64,988	70,438	-7.7	80,500	84,775	-5.0	22,325	13,649	63.6	46	
	47	Alderwood	W	138,046	135,479	1.9	34,475	29,375	17.4	56,300	36,600	53.8	89,950	87,213	3.1	14,295	9,909	44.3	47	
	48	Spadina Road	S	135,907	133,200	2.0	42,275	44,800	-5.6	29,400	13,638	115.6	77,150	73,338	5.2	27,897	22,327	24.9	48	
	49	Bendale	E	132,321	114,944	15.1	20,100	25,850	-22.2	47,125	38,438	22.6	56,613	62,188	-9.0	12,546	7,887	59.1	49	
~	50	New Toronto	W	129,897	123,641	5.1	27,488	22,325	23.1	25,000	22,700	10.1	80,115	72,651	10.3	14,481	12,946	11.9	50	
	51	Cliffcrest	E	128,395	130,228	-1.4	34,934	30,475	14.6	27,260	29,950	-9.0	75,197	79,713	-5.7	13,161	14,542	-9.5	51	
	52	Armour Heights	N	124,151	118,347	4.9	38,650	33,638	14.9	37,525	32,613	15.1	64,388	59,450	8.3	17,334	14,667	18.2	52	
	53	Pleasant View	N	123,945	110,061	12.6	54,563	43,688	24.9	52,188	36,788	41.9	73,150	55,450	31.9	13,856	10,343	34.0	53	
	54	Humberwood	W	122,722	98,867	24.1	37,888	33,100	14.5	36,500	30,463	19.8	178,850	126,788	41.1	7,564	5,546	36.4	54	
	55	Humber Bay	W	118,089	110,326	7.0	11,550	14,263	-19.0	23,525	17,738	32.6	54,638	50,538	8.1	20,114	13,709	46.7	55	
	56	Annette	S	117,424	117,047	0.3	43,025	44,138	-2.5	43,263	34,050	27.1	91,700	84,275	8.8	21,496	18,527	16.0	56	
	57	Jane Sheppard	N	109,324	106,098	3.0	39,900	46,700	-14.6	27,088	53,250	-49.1	96,488	114,938	-16.1	9,181	7,745	18.5	57	
	58	Long Branch	W	108,382	107,580	0.7	20,450	19,288	6.0	26,375	24,500	7.7	59,100	54,625	8.2	12,428	9,639	28.9	58	
	59	Rexdale	W	105,024	107,279	-2.1	14,963	18,438	-18.8	22,363	24,763	-9.7	50,913	48,000	6.1	9,503	8,962	6.0	59	
4th Quartile	60	Guildwood	E	101,599	98,028	3.6	22,650	16,650	36.0	31,738	34,750	-8.7	61,688	67,950	-9.2	14,672	12,256	19.7	60	
	61	Evelyn Gregory	W	100,870	94,794	6.4	25,388	35,038	-27.5	29,013	23,538	23.3	86,613	64,325	34.6	10,177	7,235	40.7	61	
	62	Mount Pleasant	S	99,023	89,092	11.1	16,550	37,575	-56.0	6,963	15,713	-55.7	52,263	46,750	11.8	17,577	13,963	25.9	62	
	~	63	Leaside	E	98,986	238,198	-58.4	27,059	60,325	-55.1	19,336	38,188	-49.4	40,976	105,938	-61.3	13,978	16,884	-17.2	63
		64	Oakwood	W	98,339	92,218	6.6	50,750	41,913	21.1	46,613	38,875	19.9	117,538	100,400	17.1	11,230	9,325	20.4	64
	65	St. Lawrence	S	96,261	96,297	0.0	23,400	18,650	25.5	12,575	17,400	-27.7	64,063	54,663	17.2	23,545	20,198	16.6	65	
	66	Mount Dennis	W	92,323	87,968	5.0	29,463	31,175	-5.5	40,013	38,263	4.6	70,650	70,100	0.8	8,401	7,221	16.3	66	
	67	Woodview Park	N	89,308	87,411	2.2	30,663	23,275	31.7	20,313	14,888	36.4	51,488	47,150	9.2	7,461	6,008	24.2	67	
	68	Victoria Village	N	87,096	78,792	10.5	25,900	23,575	9.9	5,950	9,275	-35.8	38,800	32,800	18.3	10,151	8,518	19.2	68	
	69	Taylor	E	86,481	84,062	2.9	23,400	23,450	-0.2	25,238	28,988	-12.9	42,013	44,163	-4.9	10,298	7,888	30.6	69	
~	70	Black Creek	N	85,039	84,174	1.0	56,952	63,050	-9.7	28,760	25,900	11.0	61,143	62,350	-1.9	7,313	5,802	26.0	70	
	71	Northern Elms	W	80,967	81,955	-1.2	21,400	22,063	-3.0	31,863	24,575	29.7	90,425	80,100	12.9	8,184	7,558	8.3	71	
	72	Humber Summit	N	74,986	72,390	3.6	17,825	24,213	-26.4	19,650	18,588	5.7	38,513	25,875	48.8	4,462	3,318	34.5	72	
	73	Davenport	S	70,909	70,700	0.3	25,900	24,138	7.3	21,338	16,513	29.2	50,325	49,475	1.7	14,341	12,112	18.4	73	
	74	Queen Saulter	S	55,991	58,378	-4.1	32,763	30,075	8.9	12,900	12,138	6.3	59,050	47,050	25.5	9,586	8,192	17.0	74	
	75	Perth Dupont	S	50,198	54,699	-8.2	13,500	18,513	-27.1	12,088	14,275	-15.3	41,513	39,900	4.0	7,265	7,200	0.9	75	
	*	76	St. Clair Silverthorn	S	47,275	45,714	3.4	19,438	14,767	31.6	22,788	17,788	28.1	45,813	40,251	13.8	5,855	5,513	6.2	76
		77	Todmorden Room	E	24,195	19,522	23.9	15,513	24,363	-36.3	5,488	6,750	-18.7	27,838	21,375	30.2	6,047	3,197	89.1	77
	78	Swansea	S	22,079	23,714	-6.9	6,975	8,650	-19.4	3,513	4,125	-14.8	13,975	15,350	-9.0	4,190	4,010	4.5	78	
	Neighbourhood Total				13,285,572	12,442,546	6.8	4,339,946	4,367,107	-0.6	3,509,999	3,304,656	6.2	9,302,245	8,653,117	7.5	1,762,341	1,380,783	27.6	
Neighbourhood Average				170,328	159,520	6.8	55,640	55,989	-0.6	45,000	42,367	6.2	119,260	110,937	7.5	22,594	17,702	27.6		

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DISTRICT BRANCHES																		
1	Fairview	N	1,195,623	1,114,675	7.3	571,088	557,350	2.5	543,575	452,425	20.1	478,254	413,796	15.6	102,834	84,399	21.8	1
2	Agincourt	E	1,101,938	956,668	15.2	278,688	273,700	1.8	322,500	300,738	7.2	618,598	526,561	17.5	96,759	65,588	47.5	2
3	Richview	W	726,307	743,277	-2.3	177,725	220,988	-19.6	245,663	275,425	-10.8	370,056	384,006	-3.6	53,915	47,523	13.5	3
4	Cedarbrae	E	697,934	608,748	14.7	179,125	213,125	-16.0	271,775	262,100	3.7	634,357	451,072	40.6	60,325	41,152	46.6	4
5	Don Mills	N	628,599	598,208	5.1	176,950	205,288	-13.8	96,925	100,875	-3.9	263,175	234,759	12.1	64,948	57,422	13.1	5
6	Barbara Frum	N	585,046	559,760	4.5	214,663	201,475	6.5	514,088	587,063	-12.4	302,382	289,649	4.4	52,064	44,193	17.8	6
7	Lillian H. Smith	S	570,131	509,982	11.8	264,963	239,500	10.6	92,450	107,550	-14.0	374,623	376,109	-0.4	64,708	48,626	33.1	7
8	Albert Campbell	E	494,144	417,924	18.2	161,600	165,150	-2.1	178,388	173,775	2.7	246,777	214,617	15.0	34,843	24,375	42.9	8
9	Albion	W	474,820	405,883	17.0	205,550	203,413	1.1	122,588	77,938	57.3	411,784	371,377	10.9	37,400	23,478	59.3	9
10	York Woods	N	457,637	420,129	8.9	223,888	166,500	34.5	172,863	200,238	-13.7	277,653	255,135	8.8	41,111	31,059	32.4	10
11	Brentwood	W	427,806	434,198	-1.5	98,475	113,088	-12.9	79,088	75,800	4.3	231,069	234,230	-1.3	41,143	34,616	18.9	11
12	Northern District	S	403,717	394,332	2.4	162,813	174,725	-6.8	142,338	182,563	-22.0	370,821	327,093	13.4	48,327	42,556	13.6	12
13	Malvern	E	350,347	297,960	17.6	138,213	112,988	22.3	84,188	69,388	21.3	243,282	197,536	23.2	29,573	19,401	52.4	13
14	Bloor Gladstone	S	340,385	305,840	11.3	160,288	198,450	-19.2	68,375	88,125	-22.4	271,278	253,891	6.8	48,367	32,721	47.8	14
15	Pape Danforth	S	333,777	309,169	8.0	72,938	78,263	-6.8	44,713	50,325	-11.2	219,782	208,484	5.4	51,834	39,157	32.4	15
16	S. Walter Stewart	E	333,505	310,463	7.4	96,950	95,613	1.4	50,650	61,225	-17.3	193,263	174,078	11.0	27,717	21,448	29.2	16
17	Maria A. Shchuka	W	147,534	142,195	3.8	64,550	81,850	-21.1	43,250	60,000	-27.9	145,264	122,438	18.6	15,960	11,123	43.5	17
District Total			9,269,250	8,529,411	8.7	3,248,463	3,301,463	-1.6	3,073,413	3,125,550	-1.7	5,652,413	5,034,828	12.3	871,828	668,837	30.3	
District Average			545,250	501,730	8.7	191,086	194,204	-1.6	180,789	183,856	-1.7	332,495	296,166	12.3	51,284	39,343	30.3	
Branch Total (excl. R&R)			22,554,822	20,971,957	7.5	7,588,408	7,668,569	-1.0	6,583,411	6,430,206	2.4	14,954,658	13,687,945	9.3	2,634,169	2,049,620	28.5	
Branch Average (excl. R&R)			237,419	220,757	7.5	79,878	80,722	-1.0	69,299	67,686	2.4	157,417	144,084	9.3	27,728	21,575	28.5	

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RESEARCH AND REFERENCE BRANCHES																
North York Central		1,220,368	1,200,462	1.7	796,525	876,063	-9.1	747,300	846,975	-11.8	1,414,395	1,361,247	3.9	89,563	73,825	21.3
Toronto Reference		98,000	77,363	26.7	2,040,925	2,152,375	-5.2	834,700	929,600	-10.2	1,163,476	1,085,387	7.2	22,090	13,661	61.7
Interloan		11,481	9,902	15.9										6,682	5,476	22.0
Answerline		29,576	54,129	-45.4	31,038	56,188	-44.8	170,350	207,925	-18.1				5	19	-73.7
Urban Affairs		2,390	2,110	13.3	94,163	99,075	-5.0	37,425	41,238	-9.2	66,963	69,163	-3.2	50	33	51.5
Merril Collection					12,700	13,325	-4.7	8,450	7,075	19.4	9,025	6,900	30.8			
Osborne Collection		42	100	-58.0	23,975	27,013	-11.2	9,275	9,688	-4.3	8,725	7,250	20.3	3	28	-89.3
Research & Reference Total		1,361,857	1,344,066	1.3	2,999,325	3,224,038	-7.0	1,807,500	2,042,500	-11.5	2,662,583	2,529,946	5.2	118,393	93,042	27.2
Research & Reference Average		659,184	638,913	3.2	1,418,725	1,514,219	-6.3	791,000	888,288	-11.0	1,288,935	1,223,317	5.4	55,827	43,743	27.6
CITY-WIDE SERVICES																
Bookmobile		151,796	157,162	-3.4	21,538	15,963	34.9	23,525	21,325	10.3	48,813	50,563	-3.5	9,258	9,225	0.4
Home Library Service		338,655	278,267	21.7	6,838	4,488	52.4	141,788	111,750	26.9	8,988	7,863	14.3	27,233	22,133	23.0
Sunnybrook Hospital		29,087	30,237	-3.8	6,600	5,950	10.9	31,813	24,688	28.9	31,238	27,538	13.4	3,622	2,729	32.7
Adult Literacy Services					5,013	5,375	-6.7	13,775	21,288	-35.3	24,613	18,425	33.6			
City-Wide Services Total		519,538	465,666	11.6	39,988	31,775	25.8	210,900	179,050	17.8	113,650	104,388	8.9	40,113	34,087	17.7
REMOTE ACCESS OF LIBRARY MATERIAL																
Automated Phone Renewals		1,912,139	1,986,285	-3.7												
Dial In Catalogue Renewals		72,355	116,883	-38.1												
Web Catalogue Renewals		1,266,367	492,344	157.2												
Net Library (E-Books)		8,655	3,085	180.6												
Remote Access Total		3,259,516	2,598,597	25.4												
Staff Activity		1,929	2,181	-11.6										444	363	22.3
Hospital for Sick Children		4						2,300	6,413	-64.1						
Grand Total		27,697,666	25,382,467	9.1	10,627,721	10,924,382	-2.7	8,604,111	8,658,168	-0.6	17,730,891	16,322,279	8.6	2,793,119	2,177,112	28.3

Notes:

1. Research & Reference: the average is calculated using Toronto Reference and North York Central Library figures only

2. As a result of software problems, Web PAC renewal statistics for the months of August to October, 2000 were attributed to the branches where the materials were originally checked out rather than to the Web PAC service. The software problem was corrected November 1, 2000, but the statistics could not be adjusted retrospectively.

* In 2000, this branch was closed for part or all of this time period for renovation/retrofit

~ In 2001, this branch was closed for part or all of this time period for renovation/retrofit