

#1  
C.

**From:** Marcia <marciamack@knet.ca>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** 17/10/2011 1:47 pm  
**Subject:** Do not reduce hours please

Keep libraries open. Children, new Canadians, volunteers all rely on having access to open libraries particularly evenings and weekends. You've already invested in resources - please keep them accessible!

Marcia  
Sent from my iPhone



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Nancy Marshall - Re: October 17, TPL Board meeting.

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**From:** Susan Schellenberg <[seaschell@rogers.com](mailto:seaschell@rogers.com)>  
**To:** <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** October 17, 2011 2:00 PM  
**Subject:** Re: October 17, TPL Board meeting.

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If time allows please read at Monday October 17, TPL Board meeting.

Thank you

Susan Schellenberg  
[http://susanschellenberg.com/Susan\\_Schellenberg/home.html](http://susanschellenberg.com/Susan_Schellenberg/home.html)  
408-66 Pacific Ave Toronto ON  
M6P2P4  
T. 416-766-3842  
C. 416-276-8413

Though I am an artist and co-author of a book in the TPL system, my concern and respect for the city's budget crisis is balanced by close ties with family members in the business community and through social awareness developed during my initial public health nursing career. These experiences allow me to weigh the recent approach to cutting library funds in terms of how diminishing the library presence in our community holds the potential to increase city welfare costs.

To explain the potential welfare costs, I refer to the statistic that shows Canada to be the world's largest consumer of psychoactive medications. A fact that suggests many Canadians including Torontonians find daily coping difficult. Difficulties which are in turn reflected in the rising welfare costs that result from long-term dependence on these psycho active medications. The problem exists to such a degree that Prime Minister Steven Harper Prime Minister Harper's made a recent initiative (a fact not endorsement) to develop workplace mental health standards. (see)

"Ottawa develops workplace mental-health standards, but stops short of legislation."  
ERIN ANDERSEN  
OTTAWA- Globe and Mail Update  
Published Thursday, Jun. 16, 2011  
SPON: <http://spon.ca/ottawa-develops-workplace-mental-health-standards-but-stops-short-of-legislation/2011/06/16/>

What role do libraries play in supporting peoples' ability to cope? We learn to cope

or make sense of our own and others experiences through story processes and the library is the container for humanity's collective story. Such making sense is the core human need that enables day to day coping.

The current North American "Occupy" demonstrations are not happening in a void but within distressed populations that know our old ways of coping are at a dead end. I believe any sanity found in libraries at this time including the caring community efforts to protect the TPL from its current at-risk state are important to building a new whole system approach to this city and the services it provides. In the case of the library, the new would require rigorous mutual respect where the limited financial resources of one partner and unlimited human resources of the other were concerned.

Such an approach would required library users and employees to ask, "How can I be more frugal in my use of library resources?" and politicians to ask , "what library cuts mask value added benefits to our city that might come back to haunt us?

The caption on my six year old granddaughter's drawing of a young girl reading under an apple tree states, "Reading is awesome." My deepest thanks to the carers in this awesome struggle.

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**From:** <patrickpaglialunga@yahoo.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 17/10/2011 2:04 pm  
**Subject:** Please don't close library's or reduce staff and hours.

Hello,

My name is Patrick Paglialunga. I am born and raised in Toronto. I would like you to know that I feel strongly that our library system here is an incredible part of what makes this city so great. I implore you not to reduce services, branches, hours, or staff. Many people, as you know rely on the library, and the impact of down sizing will be felt deeply by all of us.

Please use all the powers you have to keep our libraries as incredible a resource to our population as it is today.

Thank you very much.

Patrick

Sent on the TELUS Mobility network with BlackBerry

**Nancy Marshall - Library closures.**

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**From:** Jack Campbell <jakc17@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 2:40 PM  
**Subject:** Library closures.

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Hi, I am a new senior who moved from Brampton to the High Park area because I wanted to be close to services while doing without my car. I plan to use the library system to help me stay informed & to continue the process of learning. The idea that my local library , or any library, might be closed is very disturbing & discouraging. When all of us are finding it increasinbly difficult to make ends meet , the disappearance of this free service would devastate most communities. For seniors, students, children, immigrants, fixed income seniors, & those without the resources to buy books, this would be disastrous. I will be watching the voting record on this issue & acting accordingly when the time comes to vote. We have a library system to be proud of. My attitude is " Hands Off " Do not tamper with it. The new administration at Toronto City Hall has politicised me & I will be working against anyone who closes or reduces services in even one branch. Please protect the library system we have. It is an essential service.

Sincerely,

Jack L Campbell

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**Nancy Marshall - Library cuts**

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**From:** VIVIENNE DENTON <vdenton@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 3:24 PM  
**Subject:** Library cuts

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Please make sure there are no cuts to library services. People depend on the library – seniors like myself for recreation, people seeking information and jobs, those who use newcomer services and children's and student services. In tough times like these services should be expanding. Don't cut opening times. Materials budget cuts will also impede the library's effectiveness. And in times like these jobs are needed and city services should be setting an example and not cutting jobs. The city has the money and the tax base – there is no need for drastic cuts.

Vivienne Denton

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**Nancy Marshall - Our Toronto Libraries**

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**From:** Marie Ashworth [REDACTED]  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 3:38 PM  
**Subject:** Our Toronto Libraries  
**CC:** Councillor Doucette <councillor\_doucette@toronto.ca>

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Hello,

As I am unable to attend tonight's meeting regarding the Swansea and Runnymede libraries, I am sending along an e-mail that I addressed to Councillor Doucette. Funnily enough, I am unable to attend because I am instructing two students in the Leading to Reading Program, something I do every Monday during the school year.

**Dear Councillor Doucette,**

**I am writing to respectfully ask for your support of our current Toronto Library System (no proposed cuts of hours or services, nor privatization).**

**Besides being a "card-holding" member of Toronto's Libraries since the age of seven, when I first came to this city, I am a volunteer instructor in the Leading to Reading program at my local branch, Annette. I have done this continuously for almost five years, helping children to improve their skills in reading, writing, comprehension, spelling, and grammar. I know how valuable this service is; it brings about astounding results in children's self-esteem as they realize that yes, they can read, and can understand what they are reading. It catapults them to another level of wonder and curiosity about the world, and they flourish.**

**I believe wholeheartedly in my contribution. By being part of this very important library service, I make a difference. Is this to end too?**

**Please vote to keep our libraries functioning as they are. Public Libraries are not frills; they are among our most inestimable public institutions.**

**Sincerely yours,**  
Marie

Marie Ashworth, [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

## Nancy Marshall - Cutting Library Hours

From: Brigitte Nagy <brigitte.nagy@markel.ca>  
To: <nmarshall@torontopubliclibrary.ca>  
Date: October 17, 2011 4:19 PM  
Subject: Cutting Library Hours

To whom it may concern,

I am writing this letter as I am opposed to the proposed library cuts currently being recommended.

My nearest library is located at Jones and Dundas.

As a person who works weekdays 10:30-6:30 I would be unable to access my library at all with the current 10-5 schedule proposed!

This library is already closed Sundays, leaving me only Saturday in which to ever use it?

I currently take books out every 2 weeks and would be at a great disadvantage with these ridiculously restricted hours, as would many working people like me.

Please let me know what else I can do to help keep our libraries open more than a few hours a week!

Thank you for your support

Brigitte Nagy

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**Nancy Marshall - RE: Cutting Library Hours**

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**From:** Brigitte Nagy <brigitte.nagy@markel.ca>  
**To:** Brigitte Nagy <brigitte.nagy@markel.ca>, <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 4:48 PM  
**Subject:** RE: Cutting Library Hours

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Also

In terms of cutting hours, wouldn't different hrs on different days be a better solution for people like me, with a regular daytime work schedule?

Maybe 2/3 days a week where the library is open 11-8 or noon to 8pm?

As an avid reader on a limited budget I am horrified at the idea of no longer having access to my neighbourhood libraries simply because I, like many of us have a fulltime job?

Thank you again for your help

Brigitte Nagy

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**From:** Brigitte Nagy  
**Sent:** Monday, October 17, 2011 4:19 PM  
**To:** 'nmarshall@torontopubliclibrary.ca'  
**Subject:** Cutting Library Hours

To whom it may concern,

I am writing this letter as I am opposed to the proposed library cuts currently being recommended.

My nearest library is located at Jones and Dundas.

As a person who works weekdays 10:30-6:30 I would be unable to access my library at all with the current 10-5 schedule proposed!

This library is already closed Sundays, leaving me only Saturday in which to ever use it?

I currently take books out every 2 weeks and would be at a great disadvantage with these ridiculously restricted hours, as would many working people like me.

Please let me know what else I can do to help keep our libraries open more than a few hours a week!

Thank you for your support

Brigitte Nagy

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**From:** Stratton Allan <allan.stratton@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 17/10/2011 4:19 pm  
**Subject:** KEEP COLLECTIONS AND HOURS

Dear Ms. Marshall,

Why destroy something Toronto has done right? Why destroy the heart of the community?

Libraries can't function without new books (cutting 27%???????) And hours make libraries a part of the fabric of everyday life.

The savings are so small vis a vis Toronto's budget, but so devastating in terms of the library's budget.

DON'T!

Yrs.,  
Allan Stratton  
[www.allanstratton.com](http://www.allanstratton.com)  
<http://allanstratton.blogspot.com>

**Nancy Marshall - do not close libraries on Sundays**

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**From:** Sherri Gilbert <SGilbert@edu.yorku.ca>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 4:31 PM  
**Subject:** do not close libraries on Sundays

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To whom it may concern:

The libraries affected by the proposed closing on Sundays are within neighbourhoods that are the most vulnerable. The Parliament Street Library serves the Regent Park Community. This community cannot afford to buy books. They cannot purchase computers or Internet service. The library allows these children and their families access to what others take for granted. Denying them will further divide the haves from the have nots. It is imperative that neighbourhoods such as Regent Park maintain full library access.

Thank you,  
Sherri

Sherri Gilbert  
Course Director/Practicum Supervisor  
Regent Park Site  
York University  
416-703-5437

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**Nancy Marshall - library cuts**

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**From:** Gene Tishauer <genetishauer@hotmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 4:36 PM  
**Subject:** library cuts

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I wish to register my opposition to the cutting of library hours.

The libraries are vital to the people of Toronto in so many ways. Students require them for access to research and study opportunities. Children need to be encouraged to develop the habit of reading for pleasure and to open their minds to the world. Seniors use them for outlets to the greater society. And everyday people use the library for a multitude of learning and relaxation opportunities.

I have often gone to my local library at Gerrard St. East and Ashdale Rd. only to find it closed. Library hours already seem too short for many people.

Sunday is particularly a day when the library should be open, at least through the afternoon and early evening hours, for all of the functions mentioned above. If needs be, it would be better to consider closing a bit earlier on Friday and Saturday, than to be closed Sunday.

I sincerely request that you do not curtail library opening hours on weekend days, and that Sunday hours are preserved or extended if possible.

Thank you.

Gene Tishauer

303 1/2 Woodfield Rd.  
Toronto, Ont. M4L 2W9

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**From:** Judith Bell <judith.bell@teksavy.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 17/10/2011 4:39 pm  
**Subject:** Cuts to service

I am dismayed at the extent of the proposed cuts to the Library budget. The Library is an essential and vital element of our communities; we should not see it chipped and chopped away.

Sincerely, Judith Bell  
105 Frizzell Avenue  
Toronto M4J 1E2  
416-461-6676

Nancy Marshall - Re: Proposed cuts to hours of operations and services

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**From:** Clara Ho <meesai@yahoo.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 4:42 PM  
**Subject:** Re: Proposed cuts to hours of operations and services

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Dear Members of the Toronto Public Library Board:

It was with great concern that I heard from my City Councillor, Paula Fletcher, that the Toronto Public Library Board is considering the reduction of hours, including the closing of branches on Sundays, in neighbourhoods that need them most.

As a resident of Toronto, living in Ward 30, this is not the first occasion that I have registered my opposition and disappointment over these proposed cuts to services by Mayor Ford and City Council.

I would respectfully ask that the Members of the Toronto Public Library Board reject the proposed budget cuts that they are being asked to consider in light of the fact that while it may not mean that library branches will be permanently closed, the effect will not be dissimilar.

Thank you for your attention in this matter.

Yours very truly,

Clara Ho

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**From:** Robert Ouellette <[robert@cleangrowthfunds.com](mailto:robert@cleangrowthfunds.com)>  
**To:** <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** 17/10/2011 4:45 pm  
**Subject:** Attention Toronto Library Board-Urgent

Not long ago I completed a study for one of Canada's leading centres for innovation. The study concluded Toronto has a unique opportunity to attract the world's most successful, innovative companies and skilled workers. The reasons for that conclusion include the fact the city is "livable" and is populated by citizens who are well educated and hard working. Clearly, this private study and other public ones instruct us that the cost of maintaining a strong library system is more than offset by their long term economic benefits to the city. Also, let us not forget that much of North America's public library system owes its start to a capitalist who understood the societal benefits of an educated workforce.

Is this board willing to sacrifice the gains our library system has made throughout the 20th Century, gains that may well be a large part of the reason we are competitive as a city? Have we forgotten that when Andrew Carnegie funded some 125 libraries in Canada and 3,500 around the world, one of the criteria for that funding was that "people and governments would raise taxes to support the library?" In addition, he asked for promises that we annually fund libraries at a ratio of ten percent of their construction cost. The soundness of this formula rings true even today.

If anything, in today's information-driven, competitive global economy we should be adding to library operating budgets, not reducing them. Please do what is right for the future competitiveness of the city and DO NOT cut funding to our libraries.

Sincerely,

Robert Ouellette

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Robert Ouellette, B-Arch (Hon), MBA, IAI  
Chief Advisor, Clean Growth Funds

a: 100 King Street West, Suite 5700  
Toronto, ON M5X 1C7  
t: 416-915-4159  
c: 416-826-1759  
f: 416-915-3177



# MARY FRAGEDAKIS

City Councillor, Ward 29



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October 17, 2011

The Secretary  
Toronto Public Library Board  
789 Yonge Street  
Toronto, Ontario M4W 2G8

Dear Chair and Members of the Toronto Public Library Board:

I have reviewed the proposed Toronto Public Library 2012 Operating Budget that was released last week. I would like to register my concerns about proposed cuts to library services.

No other issue has resulted in residents of Ward 29 contacting my office more than cuts to Library services. Residents – including students, seniors, newcomers - have also discussed how important libraries are to them with me at public meetings over the past summer.

They all stressed how much they value their libraries and rely on them in so many ways. Many are concerned about the future of students dependent on libraries as a place to study or job-seekers who have no other access to the internet. Libraries are one of the bootstraps by which many people pull themselves out of difficult times – these cuts threaten that.

As well as the cuts in hours, I am concerned about the cuts to collections. Failure to invest in the collection will mean that soon you will be more of a museum than a library.

Toronto has to compete in the global economy. This year, Toronto was ranked second in the PricewaterhouseCoopers "Cities of Opportunities" Report. Toronto's great public library system is a part of our success. Toronto's future economic success depends on having an educated, learning-driven, and technically-savvy population. That means Libraries are a key investment in our prosperity for the years to come.

Please carry on the tradition that has led to the Toronto Public Library being the busiest library in the world: innovative, highly efficient, and respected worldwide. Please reject these cuts.

Sincerely,

Mary Fragedakis  
City Councillor  
Ward 29, Toronto-Danforth

**Nancy Marshall - library hours and services**

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**From:** Francie Wyland <franciewyland@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 4:48 PM  
**Subject:** library hours and services  
**CC:** <councillor\_Ainslie@toronto.ca>, <councillor\_Davis@toronto.ca>, <councillor\_Doucette@toronto.ca>, <councillor\_Palacio@toronto.ca>, <councillor\_Robinson@toronto.ca>, <councillor\_Fletcher@toronto.ca>

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To the Library Board:

I live on Pape Avenue and often use the local branch myself. If I look through its windows at any hour of the day or evening, I can see my neighbours reading, studying, getting help from staff. Where else can we find this peace and quiet and help in learning? It seems to me, the worse our economy, the more we need the library. Please resist these cuts with all your might.

Thank you.

Yours,  
Francie Wyland

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**From:** Ruth Chemia <rchemia@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 17/10/2011 5:04 pm  
**Subject:** Cuts to library services

Dear Ms Marshall:

Library services are vital to the life of a city. We cannot afford, nor do I support, any cuts to our public libraries -- not in hours or in budgets. I would rather pay higher taxes than see this important resource be dwindled!

Ruth Skolnik  
Ward 30  
416-466-0164

**Nancy Marshall - Library Closures--Letter From My Son**

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**From:** Isabella Jarvis <grata\_figlia@hotmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 5:07 PM  
**Subject:** Library Closures--Letter From My Son

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I hope you are taking the time to listen to the people. Mayor Rob Ford is not making appropriate decisions and doesn't need help from anyone to further destroy this city. What we need are capable officials who truly have the best interests of the people of this city at heart. The job is not just a photo op or method of delivering punishments to those he finds distasteful and you should not help those causes.

The public libraries offer children an alternative to wandering the streets and getting into trouble. They offer a safe place where kids can learn and grow, study and do their school projects. Libraries enhance the quality of life for many people, especially those who are low income and most at risk of leading troubled lives which are expensive and troubling to the rest of society. Most working people cannot go to the library during the day, and so they find their way there on weekends and after hours. Closing the libraries, or even the equivalent of ten at these times is ludicrous. Those people who are on OW or ODSP find the library a place to escape the depressing monotony of their lives, and also a place where they can access ideas and images and Internet access that their measly monthly stipends cannot allow. Taking away these supportive elements in our society only serves to allow for further moral decay and less inclusiveness. Reading and literacy are not luxuries that only the affluent should be able to access, that is almost heresy in a progressive and forward nation that thrives on diversity and has made its international reputation on peace and education and morality, with inclusiveness and equity the strengths that propel us into a better future for everyone. This is not just a simple issue. The money the city is seeking to save should come from somewhere else, certainly not here where young people and those most vulnerable could lose something they rely on.

## Nancy Marshall - budget cuts

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**From:** Bella Lam <bella\_lam@yahoo.com>  
**To:** "mayor\_ford@toronto.ca" <mayor\_ford@toronto.ca>  
**Date:** October 17, 2011 5:09 PM  
**Subject:** budget cuts  
**CC:** "councillor\_mihevc@toronto.ca" <councillor\_mihevc@toronto.ca>, "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>

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To Mayor Ford,

I am writing to you as a concerned citizen of your proposed budget cuts, and in this particular case, to our public libraries. I am from Ward 21 St. Pauls (and have copied my counillor Joe Mihevc on this email), but my concern is not just for what's happening in my ward, but to the city of Toronto. I understand there is a Library Board meeting happening soon (copying Nancy Marshall as the Secretary of the Board), and want to express my frustrations that these cuts would affect some of the more vulnerable members of our communities, who use the libraries as part of their support network.

For my children, especially when they were younger, the libraries in my neighbourhood have been the go-to places for the enriching programs that they offer. I realize that for many others, such as newcomers to Toronto, the libraries also offer a wide range of support services and programs, as well as an inexpensive and invaluable source of information and reference materials. Not all of us can afford to buy whatever we want at bookstores, and although the electronic medium is becoming more prevalent, we are still a long way off for most people (and again the marginalized members of our society) to afford to have their own tablets or laptops.

As you know, literacy is one of the key competencies for thriving communities, cities, and countries. Which is why this is one of the main indicators for development that the UNDP uses. At a time when a knowledge-based economy is key to our future, why would we choose to cut back on something as important as libraries which is a vital partner in fostering a culture of learning.

I urge you to reconsider these cuts, and not to be short-sighted and short change the future of this wonderful city.

Sincerely,  
Bella Lam

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**From:** Bruce Bennett <bruce.bennett@utoronto.ca>  
**To:** <councillor\_ainslie@toronto.ca>, <councillor\_davis@toronto.ca>,  
<council...>  
**CC:** "Councillor Fletcher, Paula." <councillor\_fletcher@toronto.ca>,  
<nmarsha...>  
**Date:** 17/10/2011 5:18 pm  
**Subject:** proposal to reduce library services

Dear Sir or Madam:

I am writing in regard to the newly proposed reductions in library services. This idea seemed to have been laid to rest in the recent past - quite rightly in my opinion - the mayor himself having said as much. It is troubling to see it crop up again. I am stating my complete opposition to any cuts to library services, whether branches, or hours of operation. Libraries are a small investment in the literacy and education, not to mention the well-being, of countless numbers in our city. I urge you further to reject the notion that fewer services will lead to a better civic culture. That notion is driven by a simple ideology, and does not make sense in the present, nor has it been demonstrated to work at any other time in history. The notion that the civic culture must wither in order to balance the budget displays a grievous lack of creativity on the part of some of our elected officials. Please do not be part of that group.

Best Regards,

Bruce Bennett  
1A Bain Avenue  
Toronto, Ontario,  
M4K 1E5

416 406 1244

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**Nancy Marshall - FW: Toronto City Councillor Gord Perks**

**From:** Tsering Choedon <tsechoe@hotmail.com>  
**To:** <aakins@torontopubliclibrary.ca>  
**Date:** October 17, 2011 5:30 PM  
**Subject:** FW: Toronto City Councillor Gord Perks  
**CC:** <nmarshall@torontopubliclibrary.ca>

Dear Anne:

Here is the email that I would like to share with you.

regards

Tsering choedon

---

From: tsechoe@hotmail.com

To: [REDACTED]

[REDACTED]

janos.szonyi@tdsb.on.ca  
Subject: FW: Toronto City Councillor Gord Perks

Date: Mon, 17 Oct 2011 10:26:28 +0530

Dear all:

Anyone who is interested in founding a committee and represent the meeting would be greatly appreciated? I am sending to a few people that I know who may be interested. Please feel free to forward this to other parents who would be interested. Some of you I will see you tomorrow and shall talk to you personally. This is a short notice, but I find this an important. If I don't hear anything, please join me there and I will go the meeting there.

I would like to share this to all. We can not loose our library for Sunday because of the following reasons that I personally think of or pops up in my mind as follows:

First they take away Sunday, then may be Saturdays and eventually reduced to many number of days in future. This is my fear at first place. This is a silent killer of our brain. Closing of library is like an empty temple which means the human peaceful growth can stop one day, like that!

1. Parkdale library plays a vital role to connect our neighbors, students connects each other, they connect themselves to the books and many starts their learning and growing starts from the library particularly when immigrants come to a new country. Parkdale has this history I assumed.
2. Canada is one of the top book readers in the world and we need to retain that records.
3. Parkdale has lots of immigrant who have challenging time accessing to books, and many parents have only the off day is on Sundays.
4. Sunday is the only day they take their kids to the library to pick their books together and share their learning. Walking to the library became a destination to many goals.
5. Often children and families borrowed books and Sunday is the only day they get to return and replace new book to take home.
6. Numerous students meet at the library on Sundays for math problem solving together and for English learning conversation.
7. Many families have no computer at home and children get to play some games and considerably indoor quality fun time (winter- Canada has long winter!) while considerably learning computer skill to boost their confidence and self esteem.
8. Already open for only 4 hours on Sundays and library must remain open for this minimum hours. Sunday opening is an essential for Parkdale.
9. The majority of the population can not afford to buy books, library is the only source that they rely for their reading, learning and personal growth.
10. Thus Sunday opening of Parkdale library is an essential and valuable components to the healthy community growth.

regards

Tsering Choedon ( Parkdale Jr school Ward 7 rep)

Irene: Thank you so much Irene for letting us know. Take care.

From: Irene.Atkinson@tdsb.on.ca

To: [REDACTED]

Subject: FW: Toronto City Councillor Gord Perks

Date: Sat, 15 Oct 2011 13:33:23 +0000

Hello: I don't have access to the most up to date list. Please forward as you see fit. You may want to form a committee to oppose the proposed Sunday closing of the Parkdale library. Regards, Irene

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**From:** noreply+feedproxy@google.com [mailto:noreply+feedproxy@google.com] **On Behalf Of** Gord's Blog  
**Sent:** Saturday, October 15, 2011 8:17 AM  
**To:** Atkinson, Irene  
**Subject:** Toronto City Councillor Gord Perks

## Toronto City Councillor Gord Perks

[REDACTED]

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### Stop The Cuts To Parkdale Public Library

Posted: 14 Oct 2011 01:07 PM PDT



Friends,

I am writing with an urgent request. Under pressure from Mayor Ford, the Library Board is poised to make dramatic cuts to our precious library services. I am urging you to speak up for our libraries. You can either attend the library board meeting and make a deputation (details below) or call or email one of the City Councillors on the Library Board.

The proposed cuts include: an 11% cut to the collections budget meaning falling behind on books and other media; cutting 163 staff thus reducing service quality; increased user fees; and cutting hours of operations. This last is of great concern. The Parkdale branch may lose all Sunday hours: a terrible blow to Parkdale kids who use the Library as a study hall.

To read the report on proposed cuts: [library](#)

The meeting will take place:

October 17, 2011, 6:00 p.m.

Toronto Reference Library, Board Room, 789 Yonge Street, Toronto

While it is preferred that you sign up to make a deputation at the meeting, it is not mandatory.

Three of the Board members who you might want to call or email are:

*Councillor Ainslie*

Phone: 416-392-4008

Fax: 416-392-4006

Email: [councillor\\_ainslie@toronto.ca](mailto:councillor_ainslie@toronto.ca)

*Councillor Palacio*

Phone: 416-392-7011

Fax: 416-392-0212

## Nancy Marshall - Stand Up Against Library Cuts & Service Reductions 21

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**From:** Janet Money <[janetmoney@rogers.com](mailto:janetmoney@rogers.com)>  
**To:** 'Councillor Fletcher' <[councillor\\_fletcher@toronto.ca](mailto:councillor_fletcher@toronto.ca)>, <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** October 17, 2011 5:34 PM  
**Subject:** Stand Up Against Library Cuts & Service Reductions  
**CC:** <[councillor\\_ainslie@toronto.ca](mailto:councillor_ainslie@toronto.ca)>, <[councillor\\_davis@toronto.ca](mailto:councillor_davis@toronto.ca)>, <[councillor\\_doucette@toronto.ca](mailto:councillor_doucette@toronto.ca)>, <[councillor\\_robinson@toronto.ca](mailto:councillor_robinson@toronto.ca)>, <[councillor\\_palacio@toronto.ca](mailto:councillor_palacio@toronto.ca)>

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To members of the Toronto Public Library Board:

Cutting 20,000 hours of service is the same as closing branches. The people of Toronto have made it clear that service cuts are not an option. Similarly, the proposed huge cuts to the collections budget are unacceptable.

I strongly urge you to take the courageous step of rejecting the proposed cuts and sending a zero increase budget to Council instead of one as contemplated at tonight's meeting.

Free and accessible (i.e. Sunday openings) libraries are a cornerstone of democracy. As a voter, therefore, I am watching closely to see what elected representatives choose to do at a crossroads such as this.

Urgently,  
Janet Money  
Ward 30

22

**From:** <jcanton@yorku.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>, <councillor\_ainslie@toronto.ca>,  
<c...>  
**Date:** 17/10/2011 5:38 pm  
**Subject:** Library Cuts

To the Chair of the Toronto Public Library Board

Citizens in this city have sent you a clear message that they do not want cuts to library services. It is your duty as a Board to convey to the Mayor and his council that Toronto Public Library CANNOT take any more cuts - the quality of service to citizens will suffer, the state of the collections will suffer, the buildings that hold these collections will suffer, what libraries stand for will suffer. At what point do you stand up for this service and say enough? I am tired of a Library Board that doesn't stand behind the basic principles of what a public library is - a safe space, a repository of knowledge, a nurturer for the children of this city, quality service, accessibility PUBLIC - I am tired of essential services making senseless cuts to satisfy bureaucrats. Have you forgotten why libraries are important? They are essential to democracy and by approving further cuts you make these services, collections, institutions less and less accessible.

Libraries are at the heart of what makes cities great - fight for that instead of cutting the heart out of the library.

Jeffrey Canton  
54 Fenwick Ave  
Toronto, ON  
M4K 3H3

Nancy Marshall - Fwd: Libraries

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**From:** David Ferry <[appledor@sympatico.ca](mailto:appledor@sympatico.ca)>  
**To:** "nmarshall@torontopubliclibrary.ca" <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** October 17, 2011 5:43 PM  
**Subject:** Fwd: Libraries

---

David Ferry  
 Appledore Productions  
 416 433 5826  
[www.davidferryactor.com](http://www.davidferryactor.com)

Begin forwarded message:

**From:** David Ferry <[appledor@sympatico.ca](mailto:appledor@sympatico.ca)>  
**Date:** October 17, 2011 5:42:09 PM EDT  
**To:** "Ainslie@toronto.ca" <[Ainslie@toronto.ca](mailto:Ainslie@toronto.ca)>, "Davis@toronto.ca"  
 <[Davis@toronto.ca](mailto:Davis@toronto.ca)>, "doucette@toronto.ca" <[doucette@toronto.ca](mailto:doucette@toronto.ca)>, "palacio@toronto.ca"  
 <[palacio@toronto.ca](mailto:palacio@toronto.ca)>, "robinson@toronto.ca" <[robinson@toronto.ca](mailto:robinson@toronto.ca)>  
**Cc:** "fletcher@toronto.ca" <[fletcher@toronto.ca](mailto:fletcher@toronto.ca)>  
**Subject:** Libraries

Councillors Ainslie, Davis, Doucette, Palacio and Robinson.

Please reject the draconian budget cuts to Library services being contemplated at tonight's meeting.

Libraries are one of the few democratic and non discriminatory ways in which the underprivileged and well to do, middle class and working class can improve their lives, minds and futures equally with access to learning, resources and the greatest invention of man...language .

Those of us who work two or three jobs and need non traditional hours or weekends to take advantage of the library system, must not be punished for our work/life styles.

Say not to draconian cuts.

Sincerely

David Ferry  
 74 Ivy Ave  
 Toronto  
 416 433 5826  
[www.davidferryactor.com](http://www.davidferryactor.com)

## Nancy Marshall - reduction of library service

24

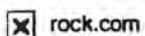
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**From:** Christina Archer <chrsarchr@rock.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 6:14 PM  
**Subject:** reduction of library service

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Reductions in library service in the City of Toronto is unacceptable. Don't do it! Christina Archer

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25

**Nancy Marshall - Library cutbacks**

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**From:** Janet Fryer <janetlfryer@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 6:14 PM  
**Subject:** Library cutbacks

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I sincerely oppose the proposed cuts to library services. The mayor has been proved wrong before. The library battle can be won as well.

10

**Nancy Marshall - Library Cuts**

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**From:** Jan Silverthorne <jan.silverthorne@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 6:17 PM  
**Subject:** Library Cuts

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Hello,

I have just received a note from my municipal councillor Paula Fletcher that outlines the cuts that the library board are facing.

It seems that the current administration have found that these cuts are a necessary stage in the efforts of the city to assume more fiscal responsibility.

We all know the huge amounts of support that the libraries have gained since the potential cuts were announced, and I know that city council couldn't possibly overlook this strong endorsement.

Surely because of this support, and the current administration's track record of uninformed decision making, one would assume that these cuts should be at the very least be re-considered.

I would like to hereby strongly endorse councillor Fletcher's efforts to see these cuts rejected. I throw my support behind her and other councillors who share this opinion.

I have full confidence in councillor Fletcher to be a strong and informed voice for the people in our community at City hall.

Jan Silverthorne

jan.silverthorne@gmail.com

416.819.3644

**Nancy Marshall - Please oppose reductions to library services**

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**From:** "M. Olimpia Boido" <moboido@yahoo.com>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 6:25 PM  
**Subject:** Please oppose reductions to library services  
**CC:** "councillor\_fletcher@toronto.ca" <councillor\_fletcher@toronto.ca>

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Dear Members of the Toronto Library Board,

I am choosing to contact you today in order to express my **serious concern and disapproval of the possibility of cutting back 19,500 hours of services from Toronto Public Libraries**. I have relied on Toronto's public libraries for as long as I have lived in this city, and am most grateful for the outstanding services, diversity of material, and extended hours that they offer. Toronto's public libraries are not only a place to get books. They allow community members to access computers and the internet, to have a safe place to spend time when this might not always be a possibility elsewhere, to learn life skills both through the materials and role models at each library, to socialize with peers through the various groups and programs available.

The Toronto Public Library system and the services that it offers are one of the aspects of this city that make me so happy and proud to be living here.

**I urge you to oppose any further reduction to library services.**

I thank you for your time, and look forward to your response.

Sincerely,

Olimpia Boido  
Gerrard and Greenwood, Toronto

**Nancy Marshall - Library cuts**

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**From:** Margarethe McInnis <margarethemcinnis@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 6:33 PM  
**Subject:** Library cuts

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28

Hello - please don't cut hours or close branches. It's a terrific resource for the people of Toronto. All ages can access it, mothers of young children can spend quality time there, people without computers can make use of it, and so on. How does cutting hours serve those people? How does cutting back on the libraries offerings and services serve the people of Toronto?

Nancy Marshall - Libraries

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29

**From:** Eva Green <evagreen@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 7:05 PM  
**Subject:** Libraries

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Dear N. Marshall:

As a citizen of Toronto and a frequent library user, I wish express my strong opposition to cutting library staff and hours and closing library branches. Libraries provide an invaluable service to our communities and their value must not only be recognized, but defended.

I encourage the Library Board to do the right thing and refrain from making the proposed cuts to service and staff..

Eva Green

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**From:** Julia Bennett <snugharbourfilms@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 17/10/2011 7:29 pm  
**Subject:** From J Bennett, homeowner and mom of teens, asking for High Park Library not to be cut

Hello Ms Marshall,

I have lived and paid taxes in the Roncesvalles area since 2002 and raised my children here. There is one place that is "community" to me and that is the library, and before that it was the College-Shaw branch.

My teen is just about to go and use the printer and computer – and I am going to return books. After school she walks home, volunteers, I finish work, we cook dinner – and it is like a breath of fresh air to go to the library in the evening! And – the place is packed. People are working, researching, reading newspapers and magazines (who can afford hundreds in newspaper and magazine subscriptions these days??) I just took out a book on making my will, and got two English as a second language books for a teen who is visiting with us from another country. The librarians recommend books - it's the only place here to use a photocopier after hours because even the Envoy private copier franchise closes at 5:00 or 6:00! Sometimes the quiet in the library and looking through a section of the non-fiction area I'm researching is a rare opportunity for creative blueskying around content. I reserve books from other branches constantly and my daughters can hardly wait to apply to be library pages!

This is just one family. But we're like thousands of others in that we work! The morning is a blur, we work all day, and in the evening or on Saturday – that special lifeline for the brain that is a visit to the library!

Thank you for defending our High Park Branch....how much money would it save, to cut 6 hours, versus offering a service to people when they actually wish to use that service???

Julia Bennett  
371 Sunnyside Avenue  
Toronto M6R 2R9  
(416) 534-4923

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## Nancy Marshall - Library Budget

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**From:** <bonnie.ford@rogers.com>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 8:27 PM  
**Subject:** Library Budget

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Please don't reduce the hours of operation for our libraries. They are well used and peaceful places for Torontonians. The only fines given out in a library is late book fines.

Also, I see Jones is one of the places that could be affected. Have you visited there? It's a busy place and well used by young and old. Libraries are such an important part of our culture and enrich so many people's lives.

32

**From:** Grant Orchard <grantorchard@bellnet.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**CC:** Councillor Fletcher <councillor\_fletcher@toronto.ca>  
**Date:** 17/10/2011 9:26 pm  
**Subject:** Re: our Library service

To the Public Library Board,

I am writing you with the urgent request that you not cut our essential library services. As a parent with a seven year old boy, and an avid reader, we depend on our library a great deal.

This is the wrong service to cut, as our library services and hours are now at a minimum, let alone having them reduced even further!

In a country such as ours which is rich in resources most other countries can only dream about, cutting services is unnecessary.

The City should pursue both the province and federal government for more support, rather than cutting essential quality of life services that we depend upon.

Sincerely,

Grant Orchard  
tel: 416-466-2482  
416 Parkmount Rd., Unit 2  
Toronto, ON, M4J 4V6

Nancy Marshall - Opposition to TPL budget cuts

33

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**From:** Asa Copithorne <acopithorne@yahoo.com>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** October 17, 2011 9:58 PM  
**Subject:** Opposition to TPL budget cuts

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Hello,

I wanted to express my deep concern regarding proposed budgetary cuts to the Toronto Public Library system. Toronto's public libraries have provided me with a wealth of literature, music and videos over the years, in addition to a friendly and quiet reading/computer environment. This has turned out to be an invaluable resource to me, and a significant contribution to my happiness and productivity while living in Toronto.

TPL is an under appreciated institution that the entire community, at one time or another, has benefited from. Cuts to its operating hours, number of branches or collections budget will have significant impact on the quality of life in Toronto, for everyone. Please preserve our library system and maintain its current budget.

Asa Copithorne

**From:** Susan Sinclair <suesinc@rogers.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**CC:** <councillor\_Ainslie@toronto.ca>, <councillor\_Davis@toronto.ca>,  
<council...>  
**Date:** 18/10/2011 8:31 am  
**Subject:** library hours reduction

To whom it may concern:

I am shocked at the proposed reduction of library hours and completely opposed to this plan. I am a retired public school teacher and I know first hand how crucial library access is to many students. Sunday hours are especially necessary and indeed, more libraries should be open on Sundays. My branch, Jones, already has reduced hours (and no Sunday service) and I see that the hours are to be further reduced by 10.5 hours. This is terrible.

I'm also opposed to a 27% reduction in acquisitions. That figure is entirely too huge.

Sincerely,  
Susan Sinclair  
2 Marjory Ave  
Toronto, ON

35

**From:** William Davison <wabler@rogers.com>  
**To:** <nmarshall@torontopubliclibrary.ca>, <councillor\_Ainslie@toronto.ca>,  
<c...>  
**CC:** City Councillor Paula Fletcher <councillor\_fletcher@toronto.ca>  
**Date:** 18/10/2011 8:48 am  
**Subject:** Reduced Library Hours and Purchase Budget Cutbacks

I am shocked by and completely opposed to reductions of public library hours and reductions in new purchase budgets. I think that our library system is among the best in the world and is one of the things about my city of Toronto that I am very proud of. My local branch, Jones Ave, is a busy hub of activity at all times, full of students who need a quiet place to study and provide access to computers that they can't afford to own. Immigrants can access newspapers and books in their own language. Children have reading programs that are so important to their development and appreciation of the written word. There are so many reasons not to do this to my community and indeed an increase in hours, for instance to be opened on Sundays, would benefit the community so much. Please find other ways to save money and leave our libraries for our local residents. I for one would not oppose an increase in property tax if that were to save this hub in our community. Jones Ave library is needed very much and should not have hours cut back but instead should increase hours to include Sundays. Thank you for reading this and I trust that you will reconsider this policy of cutting back on our library system.

Thank You -  
Bill Davison  
2 Marjory Ave  
Toronto On  
M4M 2Y3

36

**From:** STEFANIE DIRISIO <stefanie.dirisio@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**CC:** Councillor Paula Fletcher <councillor\_fletcher@toronto.ca>  
**Date:** 18/10/2011 9:32 am  
**Subject:** against all proposed TPL cuts

Hello,

Please accept this as my official opposition to the proposed cuts to TPL services. These cuts would have a negative impact on the city that far outweigh any financial savings.

Do not move further towards making Toronto a "have-not" city.

Regards,  
Stefanie Di Risio

**From:** Adrian Sheepers <[adrianms@rogers.com](mailto:adrianms@rogers.com)>  
**To:** <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** 18/10/2011 9:45 am  
**Subject:** Toronto Public Library Cuts

37

I am dismayed to see the cuts that are on the table for the Toronto Public Libraries. Less acquisitions! Reduced hours! Please make sure that when you are considering reducing the hours that you are looking at when the libraries have the most patrons. I believe more people use the libraries after school and in the evening than in the mornings. If hours must be reduced - please ensure that it serves the most patrons it can. I believe that many children need a safe place to go after school to do their homework. They need a safe place to spend their hours when their parents aren't home.

I love our libraries. I love the programs that we have. I understand that savings need to be found but please look carefully. Our libraries are one of the services that make Toronto such a great place to live.

Adrian Sheepers  
Production Coordinator  
Transporter - The Series  
Driver for Hire (QVF) Inc.  
20 Butterick Road  
Toronto, ON M8W 3Z8  
T: 416 255 4811  
F: 416 255 5966  
[adrianms@rogers.com](mailto:adrianms@rogers.com)  
[transportertheseries@gmail.com](mailto:transportertheseries@gmail.com)

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**From:** Susan Ferguson <sueferguson@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 10:25 am  
**Subject:** someone has to draw a line

Dear Toronto Library Board:

The cuts the board is currently proposing are a small part of the much vaster problem of a deteriorating city infrastructure and quality of life. But if you were to refuse to proceed, and take a stand against the Ford austerity measures, you would go a long way to being part of the solution. Your actions would inspire others to stand firm, and maybe, just maybe, we'd live in a happier, healthier city.

Please consider your part in this wider social dynamic and do the right thing.

Regards,

Sue Ferguson

Resident, City of Toronto.

**From:** "Dr. Tracy Kish" <tracykish@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 1:39 pm  
**Subject:** Keep Libraries Open

39

I am a frequent user of the library. I feel cuts to the collections and operating hours could hurt services. I find that weekends, mornings and evenings are important to me and my family. Please limit the cuts to customer service. Especially on the urging of a mayor that calls it the "Libary"

Tracy Kish

—  
**Tracy Kish BScN, RN, DC**  
Chiropractic, Acupuncture, Active Release Technique ®  
Westwood Health  
947 Pape Ave.  
Toronto ON

tel: 416 422 1515  
fax: 416 422 1514  
cell: 416 670 9961  
westwoodhealthto.com

40

**From:** D S <sull2951@hotmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 2:05 pm  
**Subject:** library cuts

Nancy Marshall,

I am dismayed and angry at the Mayor's stacking of the library board with his supporters in order to push through his cuts. This is undemocratic and deceitful. The Public has made known its wishes to keep library services and staff which are vital to students, immigrants, children, the elderly and taxpayers in general. Such actions are destructive to the "most used" library system in North America.

Diane Sullivan  
3 Ridgecross Rd.  
Toronto  
M9A 3Z3

**From:** solomon f <solomon.fagan@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 2:25 pm  
**Subject:** Opposition to Service Reduction

41

To Whom It May Concern,

I'm writing to express my opposition to a further reduction in library service. As a disabled person with limited mobility, I rely on my local branch as the primary source of learning and leisure. It kept me alive the past few years when I was practically bedridden.

Also, if there must be cuts to acquisitions, I hope they will come in the form of fewer copies of books/films like "The Da Vinci Code" (say, only 100 instead of 200 copies) rather than effecting classics, scholarly and educational materials. The heavily hyped books are only in demand for one season and then I see it in the book sale 3 years later and nobody wants it for 50 cents.

Thank you for your consideration,

Solomon

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**From:** Ivana Marzura <imarzura@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**CC:** Councillor Matlow <councillor\_matlow@toronto.ca>  
**Date:** 18/10/2011 4:16 pm  
**Subject:** Public Library Service Cuts

Dear Ms. Marshall

I am writing to you to indicate that I am not in support of cuts to service levels at Public Libraries in Ward 22.

Public Libraries are an important resource to individuals, families, and groups in our communities and a resource that is well used and well respected throughout the city, country and world.

These resources provide access to a wide variety of materials and resources that are critical for individuals for recreational, educational, research, skills development, career growth and job searches and other purposes.

Regards,

Ivana Marzura  
Resident, Ward 22  
Duplex Avenue

**From:** Kathleen Chung <katechung17@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:17 pm  
**Subject:** cuts

43

I oppose cuts to Toronto's library hours or programs.  
They are much needed by students, especially those with low incomes.

Kate Chung  
235 St Clair Ave West, #106  
Toronto M4V1R4

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"Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it is the only thing that ever has." Margaret Mead

**From:** <rasoj@rogers.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:24 pm

44

Dear Ms. Marshall,

I am writing to voice my opposition to service cuts to Toronto's libraries. I do not have to tell you how important libraries are to the city. Given that our Mayor promised no cuts to services, "guaranteed" and that there are ways to properly fund the existing system, such as not cancelling the land transfer tax, there is no reason on earth to cut library services. In fact, a world class city such as Toronto should be improving our libraries, not ruining them.

Yours truly,

**Jerry Raso**  
20 Humewood Dr.  
Toronto, Ontario

**From:** Brenda Blake <brenda@brendablake.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**CC:** "Josh Matlow" <councillor\_matlow@toronto.ca>  
**Date:** 18/10/2011 4:29 pm  
**Subject:** Proposed TPL service reductions

45

Dear Nancy Marshall,

I am writing to tell you and the Toronto Public Library Board members that I oppose the proposed service reductions.

As far as I am concerned the hours of the library (my usual branch is Northern District) are far too short as they are now. We've already had cut backs in years past that reduced our Sunday and summer hours and we've been living with that inconvenience for years now. You can't allow further cut backs. What is the point of running a library system if the hours are not convenient for the patrons? The hours need to be increased - not cut back!

Thanks you for your consideration, and please do not cut any more hours from our library system.

Best regards,

Brenda Blake

**From:** "EVANS, SIAN" <SIAN.EVANS@blakes.com>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:30 pm  
**Subject:** Public Library

**Dear Sir or Madam,**

I am very very worried at the contemplated cuts to our library system. The Toronto public library system is the jewel in Toronto's crown. It is the single most important service that the city provides, I would argue, providing as it does educational facilities to young and old and the most effective means of allowing new immigrants the means - through information and services - to becoming at home in Toronto and Canada; further, it is the most essential service in allowing greater equality between rich and poor. Without nearby and open libraries, there is so much information and so many services that people with lesser means cannot get information to, whether through paper documents or the computers that (at home) they could not afford? The library also and very importantly provides community-based teaching by volunteers to people with whom they share a neighbourhood. They provide a cultural home and - in extreme weather situations - a city-mandated heating or cooling centre. Libraries - even more than schools - are the central meeting places of our communities.

I object strenuously to any library closures or reductions in service. Public Library Board members surely have the duty, rather, to argue for and find ways to expand and increase service. To do otherwise is to let down the citizens of Toronto on whose behalf they must act.

We must find creative ways, together, to withstand temporary financial difficulties and hold fast to the system that has been paid for and built over many years (many of which were challenging for previous generations). This is a legacy that we must ensure is passed on to our children and grandchildren undiminished. Otherwise we have much to answer for.

**Please share this message with the Board.**

Sincerely and with anticipation that the Board acts with wisdom, not short-term expediency,  
Sian Evans

**Sian Evans**  
**Law Clerk**  
**sian.evans@blakes.com<mailto:sian.evans@blakes.com>**  
**Dir: 416-863-4282**

**From:** FrankTrotz <gaby-trotz@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:30 pm  
**Subject:** No cuts to ,ibraries

47

I don't know whether you had a chance this morning to listen to the CBC, with Matt Galloway broadcasting from Queen Victoria School in Parkdale. I was very moved by the number of people who spoke of the Parkdale Public Library being central to their lives. There was one Tibetan man who spoke about leaning English at the library, learning how to use the computers, learning so much from the library. He spoke of spending all day Sundays in the libraries, and how the library was a second home to him. His words were echoed by so many other people during the broadcast. What struck me was that he had no schooling in Tibet, that the library was indeed his first school. My heart breaks at the thought of this important place lose any hours at all. It is most needed by the people of Parkdale.

I am sure that Mayor Ford did not hear this broadcast. It's not his kind of radio. If he did he might have learned something about how is actions will affect the most needy folk in our society.

I believe that the Mayor's demand of a 10% cut from the Toronto Public Library is arbitrary, far too simplistic, and lacks context. Even 5.7% in cuts is too much.

Please convey this message to the library board.

Thank you  
Frank Trotz

**From:** J CULLEMORE <ot-jc@bell.net>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:35 pm  
**Subject:** Library cutbacks

48

Dear Ms. Marshall:

I strongly oppose any reductions to our beloved library system. My wife is making extensive use of it, especially after regular hours when she picks up her pre-ordered books on the way home from the office.

Best regards,

Olaf Trunzer

554 Merton Street

Toronto, Ontario

M4S 1B3

Canada

49

**Nancy Marshall - library reduced hours**

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**From:** Pete & Gena Gorrell <gorrell@isp.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 4:37 PM  
**Subject:** library reduced hours

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I think the proposed reductions in opening hours are entirely reasonable under the circumstances.

I would prefer to see the library reduce costs by using volunteers. I suspect that the only reason this is not done is the union. So as far as I am concerned, the union, not Mr Ford, is to blame for the reductions.

Gena K. Gorrell

50

**From:** Farhad Vali <vfarhad@yahoo.com>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:38 pm  
**Subject:** Please save our libraries

Dear Madam/Sir;

The current political posturing by the mayor has compelled me to contact you in the hopes that you may be coerced to take a stronger stand against his agenda.

Recently there has been much in the media about so called 'gravy'. Despite the facts about the budget, the mayor continues to press the idea that spending in the city is out of control and the only solution is to consider the cutting of services.  
I read threats against our libraries and employees of wonderful libraries of our city.

This is unacceptable.

My city is not a business. Our libraries are not a for profit print shop. We cannot stand these decisions.

Our libraries do not exist to sell a product or service, they do not exist to turn a profit. They have no customers to be served, only citizens to be helped.

The responsibility of a city is the health, safety and growth of all of its citizens.

I feel that this is truly in jeopardy. Please fight to keep this city alive.

Please don't allow this wonderful place to live, this marvellous place to grow up, be dismantled by the short-sighted ignorance of the tax-fearing people and this irresponsible, platitude spouting half-wit.

Sincerely,  
Farhad Vali  
525 Soudan Ave  
Toronto, On  
M4S 1X1  
416 932 8011

**From:** Rebecca Mallinson [REDACTED]  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:46 pm  
**Subject:** Proposed cuts to Toronto Public Library Services

SI

Dear Toronto Public Library Board,

I am writing to voice my opposition to proposed service cuts to public libraries in Toronto. I am a graduate student of limited means and I rely on Toronto's public libraries for workspace, internet access, and library materials. Reducing the hours that Toronto Public Libraries are available to the public would very negatively impact my studies, so please do not cut library hours!

Thanks and best regards,  
Rebecca Mallinson  
[REDACTED]

From: Dolly Tarshis <dtarshis@rogers.com>  
To: <nmarshall@torontopubliclibrary.ca>  
Date: 18/10/2011 4:46 pm  
Subject: the library

~~scribble~~ 52

I have been a user of the forest Hill library since it was first built. I do realize that the city has to look at ways to cut costs - but not at the expense of the users of the library. There are very many programs taking place - many involving children.. What a better way to educate our children than to get them used to picking out books - checking them out - attending the variety of activities that are held there. Further- since this library is directly adjacent to the collegiate, there are always students working away- studying in a quiet atmosphere- using the computers.. Please - I urge you to find another way to find funds - not at the expense of the library.

Thank you  
dolly Tarshis 130-1 Benvenuto Place

**From:** <sarbridge@aol.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:49 pm  
**Subject:** Toronto Public Library cuts

53

Hi Nancy,

I understand from my councillor, Josh Matlow, that I should contact you with my comments about public library service reductions.

While I understand that libraries around the world are changing and that the services they provide must alter with the times, I agree with my councillor that simply cutting hours lacks context and creativity. I've been disappointed with Mayor Ford for not fostering discussion in this area. Though intended to invite comment, the online city services survey from earlier this year was lengthy, confusing and asked Torontonians to prioritize as opposed to brainstorm.

Yes, we need to start talking seriously about the future of our libraries. But as a recent university grad – and someone who spent months seeking employment post-graduation – I know how hard it is to find a quiet space in this city to study, research and use the Internet for free, especially outside of work hours.

What's needed is some real leadership on the issue. I think that closing entire library branches might have even been sold to the public, had there been creative concessions made in the form of better services in remaining branches – additional computers added, better lighting, small conference rooms available for study groups or business meetings, etc.

It's not to say that we can't make cuts... we just need to do them properly, while maintaining the areas of service most utilized by the public. It's what any creative business leader would do.

S.

54

**From:** David Doubilet <doubou@rogers.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**CC:** "Josh Matlow" <councillor\_matlow@toronto.ca>  
**Date:** 18/10/2011 4:50 pm  
**Subject:** Deer Park Library

I am writing to you with respect to the proposed reduction in the operating hours for Deer Park Library.

As a senior citizen who is a member of Deer Park Library, I object to any reduction in the operating hours. If anything, the operating hours and the resources of the library should be expanded.

A library is part of the lifeblood of a community. To my personal knowledge, Deer Park Library is in constant use and the users include persons of all ages. Were it not for Deer Park Library, many of its users would be unable to afford access to the reading material readily available in Library.

I strongly urge you to consult the members of Deer Park Library in a public meeting before making a unilateral decision.

David Doubilet

70 Heath Street East  
Toronto, ON M4T 1S3

doubou@rogers.com

**From:** <carlliebfox@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:58 pm  
**Subject:** reduction of services

55

I do NOT support reduction of the libraries' services

54

**From:** Nancy Lindheim <nancy.liindheim@utoronto.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 4:58 pm  
**Subject:** reductions

Ms Marshall:

I am strongly against reductions in library service, especially at a time when people have more limited funds for discretionary spending on books, magazines, and newspapers. They may also have particular need of the kind of electronic resources the library offers.

Yours respectfully,  
Nancy Liindheim

**Nancy Marshall - Library**

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**From:** Gord Simpson <gordonmsimpson@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 5:00 PM  
**Subject:** Library

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S7

Nancy,

Like you, I feel the decision for closure /reduced hours is, in fact, too arbitrary and without merit. Too many people, adults and kids, depend on the library system for their educational and recreational needs. Reduced hours is the last thing needed!

Interestingly, I am currently in Boca Raton, Florida visiting our daughter and our 2 young grandkids. I just returned from a trip to their library...a library system which is expanding their hours. The library committee leases out space to cafe owners as a means of raising additional money. Additionally, if a patron requests a book be transferred between one library and another, they have just introduced (effective October 1st )a \$.25 charge. Clearly, where there is a will, there are ways of raising additional funds without having to reduce the hours and /or close some libraries. Once again, I am opposed to reducing hours and /or closing libraries

Best regards,

Gord Simpson

--  
Gordon M. Simpson  
President  
GMS Consulting  
611- 650 Mount Pleasant  
Toronto, ON M4S2N5  
(416) 489 9268

**Nancy Marshall - Library closures**

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**From:** Nora Wilson <nora.wilson@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 5:07 PM  
**Subject:** Library closures

---

SS

Dear Ms. Marshall,

I am writing to express support for keeping our libraries open at their current times and keeping library funding intact.

I absolutely oppose the proposed cuts to library funding, as they are a vital and unique service to our community, especially for newcomers to Canada and to unemployed and low income people.

Thank you for passing on this message,

Nora Wilson, 1007-225 Merton St., Toronto M4S 3H1

**Nancy Marshall - Proposed Reduction of Hours**

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59

**From:** John Cairns <[johncairns@sympatico.ca](mailto:johncairns@sympatico.ca)>  
**To:** <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** October 18, 2011 5:20 PM  
**Subject:** Proposed Reduction of Hours

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**The Secretary - Toronto Public Library Board**  
789 Yonge Street, Toronto, Ontario M4W 2G8  
Email: Nancy Marshall at [nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)

Dear Madam,

We residents of Ward 22 have been informed by our city councillor, Josh Matlow, that among the reductions proposed for the Public Library are the following:

- **Deer Park Public Library** – reduce the number of hours from 62 to 56 hours per week, a 6 hour reduction (equivalent to two mornings)
- **Northern District Public Library** – reduce the number of hours from 69 to 59.5 per week, a 9.5 hour reduction (equivalent to approximately three mornings)
- **Forest Hill Public Library** – reduce the number of hours from 62 to 56 per week, a 6 hour reduction (equivalent to two mornings).

I sincerely hope that this can be avoided, though I realize the great pressure that is being exerted on all city services at this time.

No doubt all the arguments that can be made, have been made. But it is nonetheless our obligation to put them forward once more on grounds that the libraries of this or any city are peculiarly valuable, and especially sensitive to cuts and closings, the institutional and social consequences of which live on long after the event.

We are sure the Board will put up the best possible defence of its situation in this time of hard decisions.

Sincerely,  
John C. Cairns



60

**Nancy Marshall - Re: Protecting Toronto's Public Library System**

**From:** Priscus B/A <[priscus@sympatico.ca](mailto:priscus@sympatico.ca)>  
**To:** "Josh Matlow" <[councillor\\_matlow@toronto.ca](mailto:councillor_matlow@toronto.ca)>  
**Date:** October 18, 2011 5:38 PM  
**Subject:** Re: Protecting Toronto's Public Library System  
**CC:** <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>

Hello,

We have owned a home in Chaplin Estates since 1967 and I have used the Northern District Public Library very often since then. Although we fully support Mayor Ford's attempts trying to reduce the city's wasteful expenditures instituted by the the super-wastrel Miller and most of the Council who went along with him, we are strongly against reducing spending on Toronto's libraries as they are, according to a recent study, used more than other libraries in Canada and even the U.S.

**Suggestion:** There used to be a very small annual fee charged when a library card was renewed annually. We do not understand why it was eliminated. To help libraries financially and prevent their closure or limiting the time they are open, why not re-introduce a library card fee?? We believe most people would continue using libraries if they had to pay a reasonable fee as an alternative to buying books from Indigo [a quasi-monopoly whose book prices are higher than in the U.S!].

An example. Years ago I worked at the head office of the CIBC. At that time it had a cafeteria which offered free lunch. Many employees complained about the quality of the food. Than the CIBC started charging a small fee for lunch -- and the complaints stopped!!

Sincerely,

Barbara and Alis Priscus  
95 Highbourne Road

— Original Message —

**From:** Josh Matlow  
**To:** [priscus@sympatico.ca](mailto:priscus@sympatico.ca)  
**Sent:** Tuesday, October 18, 2011 4:10 PM  
**Subject:** Protecting Toronto's Public Library System

Josh Matlow Toronto City Councillor Ward 22

Dear Friends and Residents,

Over the next several weeks the Toronto Public Library Board will be considering service reductions to dozens of libraries across Toronto. I believe the Mayor's demand of a 10% cut from the Toronto Public Library is arbitrary, far too simplistic, and lacks context. Therefore, I will not be supporting service reductions to a system that so many of our residents value. The proposed reductions will have an unnecessarily adverse effect on our Public Library system - a system that has seen growing demand and must be protected.

The suggested service reductions that would affect Ward 22 residents include:

- **Deer Park Public Library** - reduce the number of hours from 62 to 56 hours per week, a 6 hour reduction (equivalent to two mornings)
- **Northern District Public Library** - reduce the number of hours from 69 to 59.5 per week, a 9.5 hour reduction (equivalent to approximately three mornings)
- **Forest Hill Public Library** - reduce the number of hours from 62 to 56 per week, a 6 hour reduction (equivalent to two mornings)

Currently there are no proposals to reduce **Mount Pleasant Public Library** from 40 hours a week.

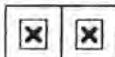
Please contact the Toronto Public Library Board to tell the members your position on the proposed service reductions. You can contact the Board by writing, phoning, faxing or emailing the Board Secretary.

**The Secretary - Toronto Public Library Board**  
789 Yonge Street, Toronto, Ontario M4W 2G8  
Phone: 416-393-7215 (9 a.m. - 5 p.m., Monday to Friday)  
Fax: 416-393-7083  
Email: Nancy Marshall at [nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)

Sincerely,

*Josh*

City Councillor  
Ward 22 - St. Paul's  
[www.joshmatlow.ca](http://www.joshmatlow.ca)



This message was sent to [priscus@sympatico.ca](mailto:priscus@sympatico.ca) from:

Councillor Josh Matlow | Suite B26 100 Queen Street West | toronto, on M5H 2N3, Canada

Email Marketing by

 [iContact - Try It Free](#)

**Nancy Marshall - Library's Closing**

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**From:** "M. Griffin" <mjmj.griffin@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 5:43 PM  
**Subject:** Library's Closing  
**CC:** "Josh Matlow" <councillor\_matlow@toronto.ca>

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61

**Absolutely NOT.**

**They are one of our most important centres of the neighbourhood.**

**If you heard Metro Morning this morning on CBC, the Librarian from the Parkdale Library said that they have a lot of people coming into the library the day after they arrived in Canada. What does that say to you?**

**Our libraries are a source of INFORMATION and help.**

**If Rob & Doug could just learn to pronounce the word properly.....it's not "liberry"**

**They annoy me no end.**

**Mette Griffin**

Nancy Marshall - re cuts in funding

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62

**From:** Alisa <alisaw104@ca.inter.net>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 5:48 PM  
**Subject:** re cuts in funding

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I am writing to let you know how important our libraries have and always will be to me. I am hoping opening hours will not be curtailed too much in an effort to cut costs. I personally mostly use the Leaside and Mount Pleasant branches however I love dropping into various branches to browse. In my youth at high school and university I loved to study at the library, which was open evenings and weekends.

Just to note, that as a child in the UK ,I volunteered at my local library after school replacing books on shelves. It instilled a love of books and an understanding of libraries that has lasted my lifetime. Is this still an available volunteer job for children? I was just 10 at the time in my last year at grade school.

**Alisa Weyman**  
104 Cleveland Street,  
Toronto, M4S 2W5, ON,  
416-480-9469

63

**From:** Carolyn Box <carolyn.box@utoronto.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 5:52 pm  
**Subject:** Deer Park Library.

I would support the reduction of 6 hrs./wk if they will occur at 9 a.m. Carolyn Box

**Nancy Marshall - Library cuts**

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**From:** Harriet Bernstein <harbour18@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 5:54 PM  
**Subject:** Library cuts

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b4

Hello: I am writing in response to email from Josh Matlow, indicating the proposed Ford cuts to library hours. If you are able to use this letter as fuel for the fire to oppose these cuts, please feel free to do so. Having loved libraries & the wonderful experience of going to them my whole life, now at the age of 63 I have had to go on Long Term Disability. This obviously cuts into my income, thus libraries become even more important to me than when I was a student! Reduction in hours will only serve to make what is a cherished resource, less available, as we will have to adjust our visits to the remaining available library hours.

I hope Mr. Ford can be stopped before the damage is done.

Thank you

Harriet Bernstein

Resident of Ward 22 - St. Paul's

Nancy Marshall - cuts

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10/18/11

**From:** Ian Sinclair <iansinclair.jazz@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 5:55 PM  
**Subject:** cuts

---

Ms. Marshall:

The 10% cuts from the Toronto Public Library's operating budget by our current mayor Rob Ford are completely unacceptable. Libraries are a cornerstone civic public service and once such cuts take place it will be near impossible to get these funds reinstated at a future time. I support the TPL's pushing back against such draconian and unnecessary measures.

Sincerely,

--  
Ian Sinclair

[www.myspace.com/iansinclair](http://www.myspace.com/iansinclair)

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## Nancy Marshall - Library budget

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**From:** Stef Caron <stefcaron@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 5:56 PM  
**Subject:** Library budget  
**CC:** <councillor\_ainslie@toronto.ca>, <councillor\_doucette@toronto.ca>, <councillor\_davis@toronto.ca>, <councillor\_palacio@toronto.ca>, <councillor\_robinson@toronto.ca>

---

I am writing you to voice my concerns regarding the Toronto Public Library budget.

While I recognize that some 'efficiencies' need to be found, just straight ahead cutting hours and budgets is not the way to do it. If a tiny, dinky library system like Amsterdam's can make an annual profit, then a huge system like Toronto's should also be able to.

My suggestions:

**1. Increase late fines.**

Currently, a late book incurs a fine of 30¢ a day. This could easily be increased to 50¢ a day for the first week, and then daily incremental increases for the second week: 75¢ on day 6, \$1 on day 7, \$1.25 on day 8, etc. Some patrons will be late with their returns even if you were to fine them \$10 a day, but others will respond in kind to the new fees. This will make the circulation staff's job a little easier, which will make their use of time a bit more efficient, therefore using the library funds more efficiently.

**2. Air conditioning and heating.**

This summer I needed to write two major essays, one of 1,500 words and the other 3,000 words. I often worked at the Pape/Danforth and College/Saulter branches, and a couple of times I also went to the Jones Ave. and Broadview Ave. branches. Why is it I needed to take a sweater with me to the library—regardless of the branch—in the middle of June and July? The air-conditioning was set so high that I sometimes felt like I was butt-naked in Winnipeg in February.

By turning the air-conditioning down a few degrees, TPL will reduce its electricity consumption, help the environment a tiny bit... and have a smaller electricity bill.

The same thing can be done with the heating during winter time.

**3. Photocopying/printing**

Currently, when one wants to print something from one of the computers in a library, that person pays 15¢ a page. While this is already higher than print-shops, patrons should recognize that the library isn't a print shop. The printing cost could easily go up to 20¢ a page.

And if you want to make sure that everyone pays for their printing, the printer should be behind the service desk, where a library staff member can make sure that patrons are paying for all of their printouts.

**4. Newspapers and magazines.**

Less of these in some of the smaller branches. Really, does one small library like Pape & Danforth need six copies of the same issue of Dogs in Canada?

That's all I can think of for right now. If I have any other ideas, I'll let you know.

**Stef Caron**

'Sometimes I think I am surrounded by insects masquerading as men for some diabolical reason.'  
*Henry Miller*

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**Nancy Marshall - Library hours**

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**From:** <robert.findlay@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 6:02 PM  
**Subject:** Library hours  
**CC:** Josh Matlow <councillor\_matlow@toronto.ca>, Adam Vaughan <councillor\_vaughan@toronto.ca>, Rob Ford <mayor\_ford@toronto.ca>

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I certainly do not agree with reducing the hours that libraries are open. And certainly not closing for an entire day. We should be encouraging more people to use our libraries and any reduction in hours will have the opposite affect. I'm not a big user of my local library but I have been in at least weekly for the last couple of months and any time I've been in it certainly looked busy. And this was during weekdays when many people would be at work or in school. During the summer it was nearly impossible to walk in and use a computer. Even after school opened a good percentage of them were in use. And I never saw any of the staff who were not doing something.

There may be some efficiencies that would reduce costs, I can not really speak to that but no matter how well a place is managed over time inefficiencies can creep in. But the hours and days of operation are never inefficient to someone wanting to do something. Maybe keep the hours of operation but move some staff around to libraries needing more help at some hours or days ?

My major objection to any cut in library hours is that Rob Ford promised no service cuts. Now all we hear are proposed service cuts. As far as I'm concerned an election promise is a contract with the public. Ford should either keep it or resign asap. Or be taken to court.

68

**Nancy Marshall - Public Library Hours Reductions**

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**From:** JENNIFER BOUCHER <jenniferboucher@rogers.com>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 6:09 PM  
**Subject:** Public Library Hours Reductions

---

Dear Nancy Marshall

I am a resident of St. Paul's and have lived in the Yonge and Eglinton area for the past 15 years. My family and I are supporters and users of the public library system, in fact, we use the library to work (as both me and my partner work from home), study and access materials on a weekly basis. I am writing to you to express my support for this system, in particular the Northern District Public Library branch and hope that you and the Public Library Board will not reduce services / hours at this branch. This branch is always busy with people from all walks of life and all ages. It is a valued and vital asset to our community and must be protected.

Sincerely,  
Jennifer Boucher

69

**Nancy Marshall - Deer Park Library**

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**From:** "Hall, Ruth" <ruth.hall@ices.on.ca>  
**To:** "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 6:15 PM  
**Subject:** Deer Park Library

---

Was this based on any data about volume of clients using the library?  
If not, not a thoughtful approach. An evidenced-based approach would be better accepted.

Sincerely,  
Ruth Hall

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**Nancy Marshall - library cuts**

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**From:** Cathy Singleton <cathy.singleton@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 6:48 PM  
**Subject:** library cuts

---

To The Toronto Public Library Board,  
As a lifelong Toronto resident, I wish to convey my distress over the prospect of cuts to our library system.  
To cut hours means that fewer citizens will have access to the library and to cut the collection means that the material available will not be as current as necessary for library patrons. At my local branch, Northern District, the line-ups for assistance have been getting steadily longer, so I suspect that staff is already being cut!  
A strong library system leads to a knowledgeable population and knowledge is the key to a bright future for everyone in our city.  
I have been paying property taxes in Toronto for a long time now, over 30 years, and I feel that the library provides the best value for my tax dollars in the city.  
Cathy Singleton

Nancy Marshall - Cut backs can be made.

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**From:** James Sleigh <fionnlaih@rogers.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 6:51 PM  
**Subject:** Cut backs can be made.

---

Cut backs can be made. (and I am talking as a chap who has a Ph.D in English and value books and reading facilities!)

For example, the wee library on Mt. Pleasant on the east side just south of Soudan avenue could even be closed; there already exists a huge library at Orchard Park (Yonge/Eglinton) which is not too far away. And the money saved could be used to drive old people or handicapped folks over from the area covered by the Mt. P. library!

Yours,  
James F. Sleigh.

**Nancy Marshall - Reduced hours in public libraries**

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**From:** sally <arshisal@gmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 7:10 PM  
**Subject:** Reduced hours in public libraries  
**CC:** <councillor\_matlow@toronto.ca>

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72

Hello,

When I first came to Canada 9 years ago, the first place I was able to find cultural integration and commonalities was in the Toronto Public Library. Gradually, that relationship with TPL turned into more emotional dependence as I was all alone here with no family or friends. I was reading books, using the internet and trying to integrate in society. And I could find all of those in TPL free of charge which was immensely important to me with no cash support. Through those books, I found my way to work, to graduate degree and becoming a Canadian citizen.

Please stop this reduced service hours! People like me need TPL more than anything. New comers to Canada can learn and improve in their aspirations to become better citizens only through the services, books and amazing staff at TPL.

I, as a member of community, am more than willing to put free hours and work as a volunteer at TPL. Please tap into the huge good will of people. You can find more than enough willingness to volunteer and run the TPL and keep TPL as amazing as it is! Let's be a city who uses people's love for books and culture and their kindness in a productive way! We all know it is rough time, we all know it is time to use less and be more diligent!

Please do not hesitate to reach me should there be anything I could do.

Sincerely yours,

Sally Arshi  
B Eng, MBA  
416 587 2600

73

**Nancy Marshall - In opposition to service cuts**

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**From:** Alison Reher <[areher@rogers.com](mailto:areher@rogers.com)>  
**To:** "nmarshall@torontopubliclibrary.ca" <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** October 18, 2011 7:42 PM  
**Subject:** In opposition to service cuts  
**CC:** Councillor JoshMatlow <[councillor\\_matlow@toronto.ca](mailto:councillor_matlow@toronto.ca)>, Mayor RobFord <[mayor\\_ford@toronto.ca](mailto:mayor_ford@toronto.ca)>

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To the Secretary - Toronto Public Library Board

Dear Ms. Marshall,

I am writing to oppose the proposed cuts to the Toronto Public Library system. It is vital that our library system be spared service cuts and closures; in fact, it should be expanded, in order to meet increased demand. The arbitrary 10% cuts proposed by Mayor Ford will have a profoundly negative effect on programs, branch hours and services, to the detriment of our City. Our current system is one of the best in the world and, as I and thousands of other Toronto citizens have attested, must be protected. As a regular user of Deer Park library in Ward 22, I am asking that you help to keep our library system intact and reject service cuts.

Respectfully yours,

Alison Reher  
50 Rosedale Avenue #1209  
T.O. M4T 1G6

**Nancy Marshall - hours**

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**From:** al mcpherson <almcp@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 8:05 PM  
**Subject:** hours  
**CC:** "Josh Matlow" <councillor\_matlow@toronto.ca>

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You don't need to cut your hours. Please visit [www3.sympatico.ca/credo2](http://www3.sympatico.ca/credo2)

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**Nancy Marshall - Toronto Public Library**

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**From:** L GUST <linda.gust@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 8:17 PM  
**Subject:** Toronto Public Library

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While I do not use the library on an ongoing basis, I consider them very important for society as a whole and want them to stay as is.

Linda



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**Nancy Marshall - Decimation of the Toronto Public Library**

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**From:** Michael Black <michaelblack@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 8:21 PM  
**Subject:** Decimation of the Toronto Public Library  
**CC:** Mihevc Joe <councillor\_mihevc@toronto.ca>, Councillor Berardinetti <councillor\_berardinetti@toronto.ca>

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I urge you to oppose two proposed measures that will negatively impact the exemplary services provided by the Toronto Public Library.

A reduction in the hours of opening of library branches will make access more difficult, especially for shift workers and students with evening jobs who use libraries on Sundays. Recently, there was a public outcry against the proposed closure of certain library branches. At a time when the TPL is setting records for usage levels, the thought of permanently locked doors is deeply offensive. The concept of reducing hours is not fundamentally different from branch closures, with one key difference: the pain is spread more widely. Perhaps fewer hours would have been acceptable in the analog era when the primary library activity was book borrowing. In the digital age, however, many lower income patrons depend on their local library branch for computer access. In the event that they encounter a locked door at their branch library, it means that they can't update a resume or check their email. This is not acceptable.

I am equally concerned over proposed reductions in the TPL's collections budget. Some materials deemed worthy of acquisition will not be purchased. Not this year, not next. The cumulative effect will see a hollowing out of the library's collection. In the long-term, it doesn't make sense to fight to preserve library branches if their holdings are totally mediocre and out-of-date.

The Toronto Public Library is one of the City of Toronto's great success stories, admired by around the world. Council should be making dramatic budget cuts in other departments which are fulfilling their mandates less spectacularly. Imposing a uniform reduction across the board is imprudent, as it punishes those departments that use their resources efficiently - such as the TPL - to an equal extent as departments where waste is endemic.

10% cuts remind me of the barbaric Roman practice of decimation. You can read about decimation at your local library. On second thought, you may not be able to thanks to book-buying cuts that have already occurred.

When Roman military commanders wished to punish a unit, they did not single out soldiers guilty of cowardice or disobedience. Instead they drew lots, in groups of ten. The one unlucky soldier who 'drew the short straw' was executed by his nine comrades. He could have been a decorated hero, but it didn't matter. It was luck of the draw that determined who would be stoned or beaten to death. Decimating an entire legion meant the slaughter of 600 men by their rank-and-file fellows.

The two key characteristics of decimation are:

1. a disregard for merit; and
2. forcing a group to punish their own comrades.

The Toronto Public Library deserves better than to be decimated.

Yours truly,

Michael Black

(416) 487-0808

**Nancy Marshall - Proposed reduction of library hours of operation**

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**From:** Ian Watson <ianwatson@bell.net>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 8:31 PM  
**Subject:** Proposed reduction of library hours of operation

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The proposed reduction of hours seems reasonable to me. If the Library Board wishes to continue with the current hours of operation the Board must find a way to raise the funds to enable this to happen. Toronto faces a serious financial difficulty. It is irresponsible for the Board to take the position that no change is possible. We citizens must all work together to help solve this challenge.

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**Nancy Marshall - library hour reductions**

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**From:** Barbara Rose <albertarose40@hotmail.com>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 8:40 PM  
**Subject:** library hour reductions

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As a frequent user of the Tronto Public Library system I would like to say I am very disturbed about the reduced time of operation and other cost-cutting measures that will be affecting the system. It is just so important for this city, for its cultural and social growth that the libraries are maintained in fullest capacity for the benefit of the community and its ongoing development. When I go in and see the activity, see the many who are at the computers, people needing a place to study, read the newspapers, take a break in their day, etc. I know there is just no other public place that offers this kind of environment.

Our libraries are of significant value to this city.

*Barbara Rose  
34 Chaplin Crescent, Toronto*

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**From:** Paul & Tania Osmond <ptosmond@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** 18/10/2011 8:42 pm  
**Subject:** library reductions

We are a multi-generational family who uses the library and its services at all times of the day. My youngest children go to the music class in the mornings, my school-aged kids love finding books and movies (we home school), and my mom goes to book clubs and lectures after dinner.

I can't imagine a more wonderful or essential service to our family, especially as we do not have the luxury of much discretionary income or a second car, so this is a hub of great, intellectual activity for us all. Considering the huge amount of property tax we pay, we deeply appreciate being able to see a tangible benefit in a sector that is run as beautifully and carefully as Deer Park library. I can't say the same for many other city workers whom I see sitting around being far less productive.

Protect our library, please, at all costs.

Sincerely,  
Tania Osmond

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**Nancy Marshall - RE: Save our libraries**

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**From:** Anna Flisfeder <[annaflisfeder@gmail.com](mailto:annaflisfeder@gmail.com)>  
**To:** <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** October 18, 2011 8:52 PM  
**Subject:** RE: Save our libraries

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Dear Ms. Marshall,

I am writing to express my concern about the proposed library closures and services cuts in Toronto. I live in Ward 22, and my library is Deer Park Library. Everyday when I pass the library I notice dozens of community members enjoying the library's facilities. Many of the pensioners who live in my apartment building are library regulars, and it would be devastating to their way of life to see the library hours cut back and library doors boarded up. There is an elementary school located nearby, and school children often frequent the library to learn and expand their minds. Libraries are the meat and potatoes of Toronto public service. Please tell Mayor Ford he can find gravy elsewhere.

Yours very truly,

Anna G. Flisfeder

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Anna Gersh Flisfeder  
B.A., J.D.  
[annaflisfeder@gmail.com](mailto:annaflisfeder@gmail.com)

**Nancy Marshall - Opposition to any cuts in Library services whatsoever**

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**From:** Iris Thorogood <[irisednathorogood@yahoo.ca](mailto:irisednathorogood@yahoo.ca)>  
**To:** "nmarshall@torontopubliclibrary.ca" <[nmarshall@torontopubliclibrary.ca](mailto:nmarshall@torontopubliclibrary.ca)>  
**Date:** October 18, 2011 8:52 PM  
**Subject:** Opposition to any cuts in Library services whatsoever  
**CC:** "councillor\_matlow@toronto.ca" <[councillor\\_matlow@toronto.ca](mailto:councillor_matlow@toronto.ca)>

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Of course I am unalterably opposed to any cuts in library services anywhere in the GTA----or anywhere else, for that matter.

Such services are too basically important to be treated with such incredible and downright stupid disdain.

**YOU HAVE TO DEMAND FINANCING FROM THE PROVINCIAL AND FEDERAL GOVERNMENTS**, who aren't going to waste billions of dollars on outdated and unwanted fighters from the U.S., or a ridiculous "fortress North America". I am very fed up with financiers and their minion corporations trying to take us back to the stone age.

Dr. Iris Thorogood, M.D.,C.M.,  
Apt. 209, 17 Lascelles Blvd.,  
Toronto, ON M4V 2B6

416-484-8476

[irisednathorogood@yahoo.ca](mailto:irisednathorogood@yahoo.ca)

**Nancy Marshall - FW: Letter No 2 RE: New Ford library plan: "There goes the neighbourhood!"**

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**From:** Harold Smith <harbersmith@sympatico.ca>  
**To:** <nmarshall@torontopubliclibrary.ca>  
**Date:** October 18, 2011 9:10 PM  
**Subject:** FW: Letter No 2 RE: New Ford library plan: "There goes the neighbourhood!"

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Dear Nancy,

I am writing again to register my strong opposition to curtailing Toronto's public library hours and services. Cutting hours and services will result in further de-funding by Council cost-cutters as they will misinterpret the ensuing library usage decline as diminishing user demand instead of the consequences of reducing library services and access. As library usage slips further, there will be pressure to cut library branches.

Please get back to let me know your views.

Thank you,

Harold B. Smith  
150 Hillhurst Blvd.  
Toronto, ON  
M5N 1N8  
416 482 9661