



Google IT Professional Support Certificate Mid-term Update

Lina Kim

Alex Carruthers

Kim Christmas

November 25, 2019





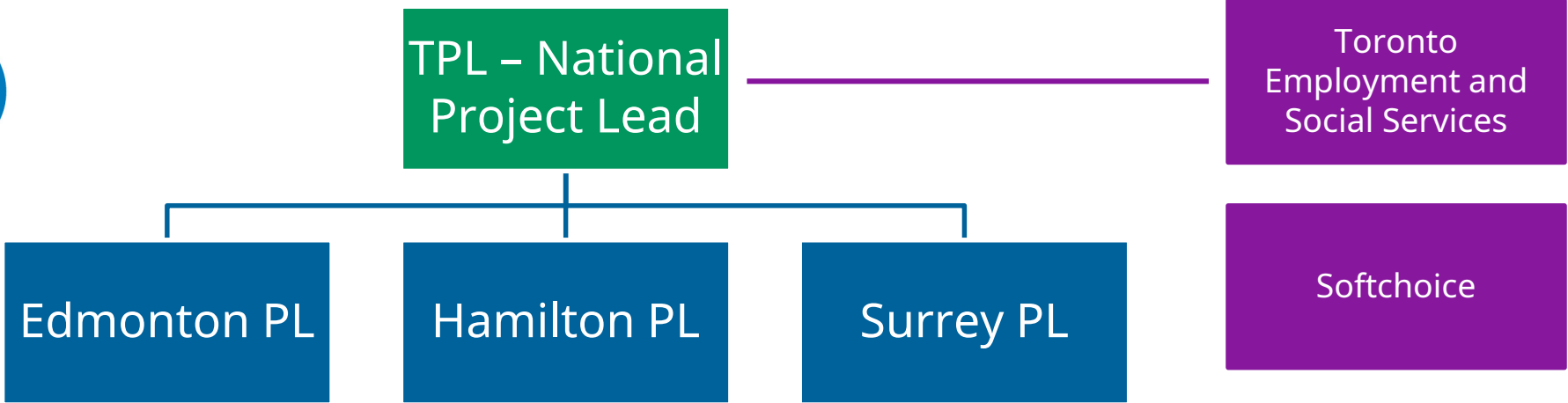
Grow with **Google**

Google IT Support
Professional Certificate

coursera


GISC
CANADA

Partnerships & Collaborations



Project Goals

- Provide opportunities for 500 non-traditional Canadian job candidates from marginalized communities to take the GISC for free
- Completion rate target range between 40-65%



TPL Summer Social

Implementation



EPL: Take Apart a CPU



SPL: Learning Circle

Completion Rate



TPL: Learning Circle



	Online	Edmonton	Hamilton	Surrey	Toronto	Total
Enrolled	50	50	47	50	48	245
Course 1	37 (74%)	49 (98%)	45 (96%)	50 (100%)	48 (100%)	229 (94%)
Course 2	29 (58%)	44 (88%)	40 (85%)	40 (80%)	46 (96%)	199 (82%)
Course 3	25 (50%)	40 (80%)	39 (83%)	38 (76%)	45 (94%)	187 (76%)
Course 4	19 (38%)	27 (54%)	36 (77%)	32 (64%)	37 (77%)	151 (62%)
Course 5/ Completed	9 (18%)	8 (16%)	31 (66%)	11 (22%)	25 (52%)	84 (34%)

Feedback and Stories



EPL: Learning Circle



HPL: Summer Social

Milestones and Next Steps

- First cohort completed December 2019
- Joint Graduation Ceremony in January at City Hall Branch with Google office tour for graduates
- Team evaluation and planning for 2020 cohort, including new strategies for nation -wide online learner recruitment
- Recruitment for second cohort beginning January 2020
- Second cohort launch March 2020

Questions?



TPL: Take Apart a CPU