

**Attachment 2**

**Collection Performance Measures**

**Comparison with Large North American Libraries<sup>1</sup>**

<b>Performance Measure</b>	<b>Standard</b>	<b>TPL Actual</b>	<b>Met/Not Met (7+ is upper quartile)</b>
Circulation per capita	10.6	11.2	Met (7 <sup>th</sup> of 29)
Circulation per registered borrower	17.0	21.4	Met (5 <sup>th</sup> of 29)
Collection turnover	3.54	3.44	Not met (9 <sup>th</sup> of 29)
Collection turnover minus TRL	3.85	4.18	Met (6 <sup>th</sup> of 29)
Reference transactions per capita	2.2	1.2	Not met (16 <sup>th</sup> of 29)
In Library use per capita	3.3	4.3	Met (4 <sup>th</sup> of 29)
Materials budget per capita (U.S. \$)	\$4.42	\$3.41	Not met (15 <sup>th</sup> of 29)
Holdings per capita	3.7	3.2	Not met (9 <sup>th</sup> of 29)
Annual additions to the collection <sup>2</sup>	4.5%	8.3%	Met
Annual additions per 1000 population <sup>3</sup>	216	273	Met
Delivery time for requested items: Within 7 days Within 14 days Within 30 days	45%-55% 62%-72% 79%-90%	To be determined	
Title fill rate (available at time of request)	70%-80%	To be determined	
Author and subject fill rate (available at time of request)	75%-85%	To be determined	

<sup>1</sup> Comparators are 22 U.S. libraries serving populations over 1,000,000 and 6 Canadian libraries serving over 500,000. Source of data is the 2002 Public Library Data Service report, U.K. Public Library Standards and U.S. State Standards.

<sup>2</sup> Additions/Collection size = catalogued items, paperbacks and Osborne and Merrill holdings

<sup>3</sup> Ibid.