

Library Social Story

*"My Visit to Toronto Public Library:
A Social Story for Everyone"*

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What is a Social Story?



The Idea



The Process: Project Initiation



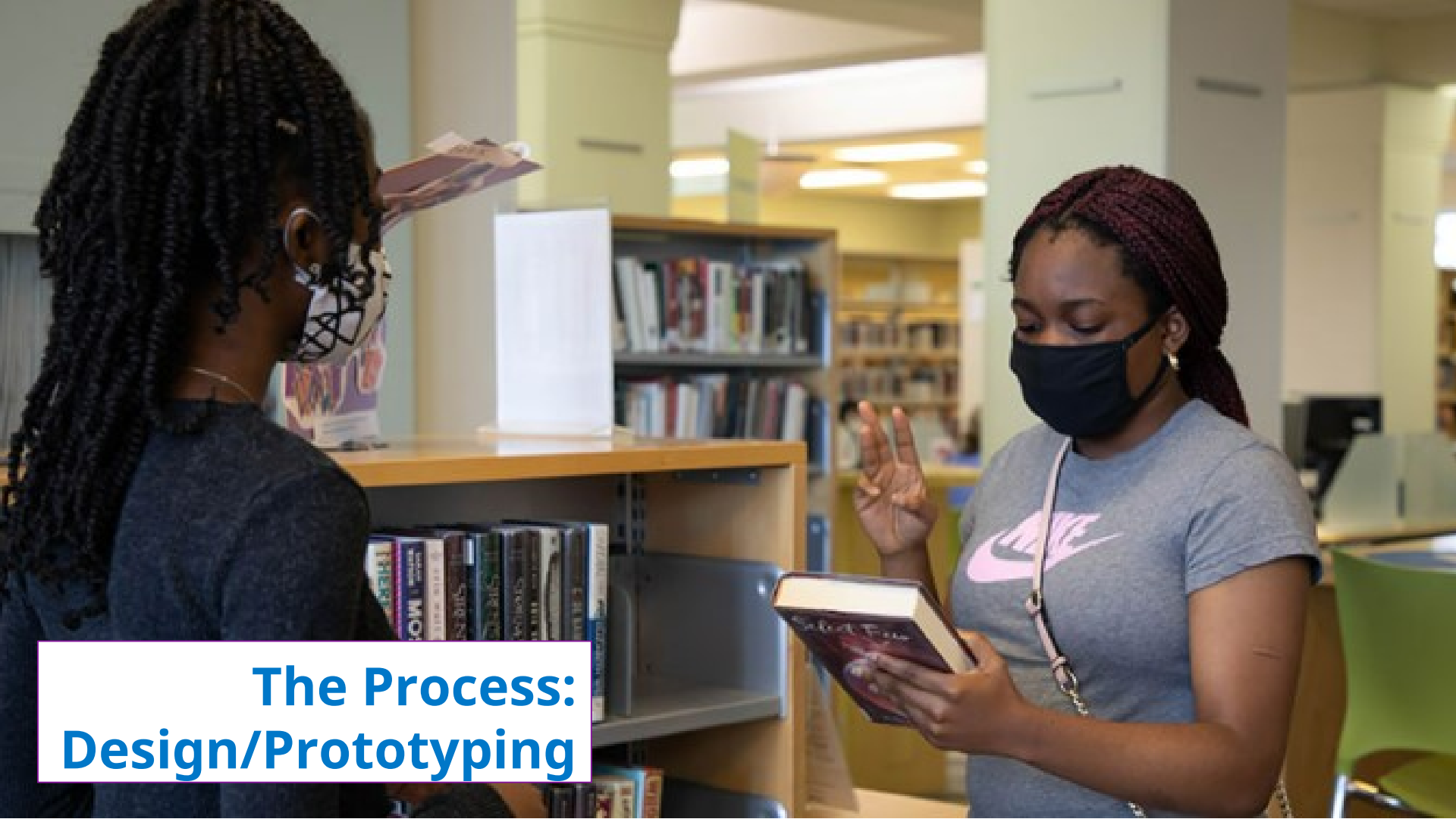
Social Story Focus Questions/Challenges

- a) When visiting the library, what challenges/points/barriers do your clients experience? How can these be addressed in the social story?
- b) How can the library better meet your clients' needs? What would make the experience more enjoyable for them?
- c) What formats do you believe would serve your users best (print, eBook video) ?

The Process: Stakeholder Consultation



The Process: Stakeholder Consultation



The Process: Design/Prototyping



It's time to go now, but I can come back to the library another day.

**The Process:
Design/Prototyping**



The Process: Implementation



**The Process:
Evaluation & Next Steps**



Lessons Learned



Thank you

For comments/feedback:

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