

# Library Social Story

*“My Visit to Toronto Public Library:  
A Social Story for Everyone”*

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**My Visit to Toronto Public Library:  
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**tpl:** toronto  
public library

[tpl.ca/socialstory](https://tpl.ca/socialstory)

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## What is a Social Story?



**The Idea**

# The Process: Project Initiation



**Social Story Focus Q  
Needs/Challenges**

- a) When visiting the library, what challenges/points/barriers do your clients experience? How can these be addressed in the social story?
- b) How can the library better meet your clients' needs? What would make the experience more enjoyable for them?
- c) What formats do you believe would serve your users best (print, eBook, video)?

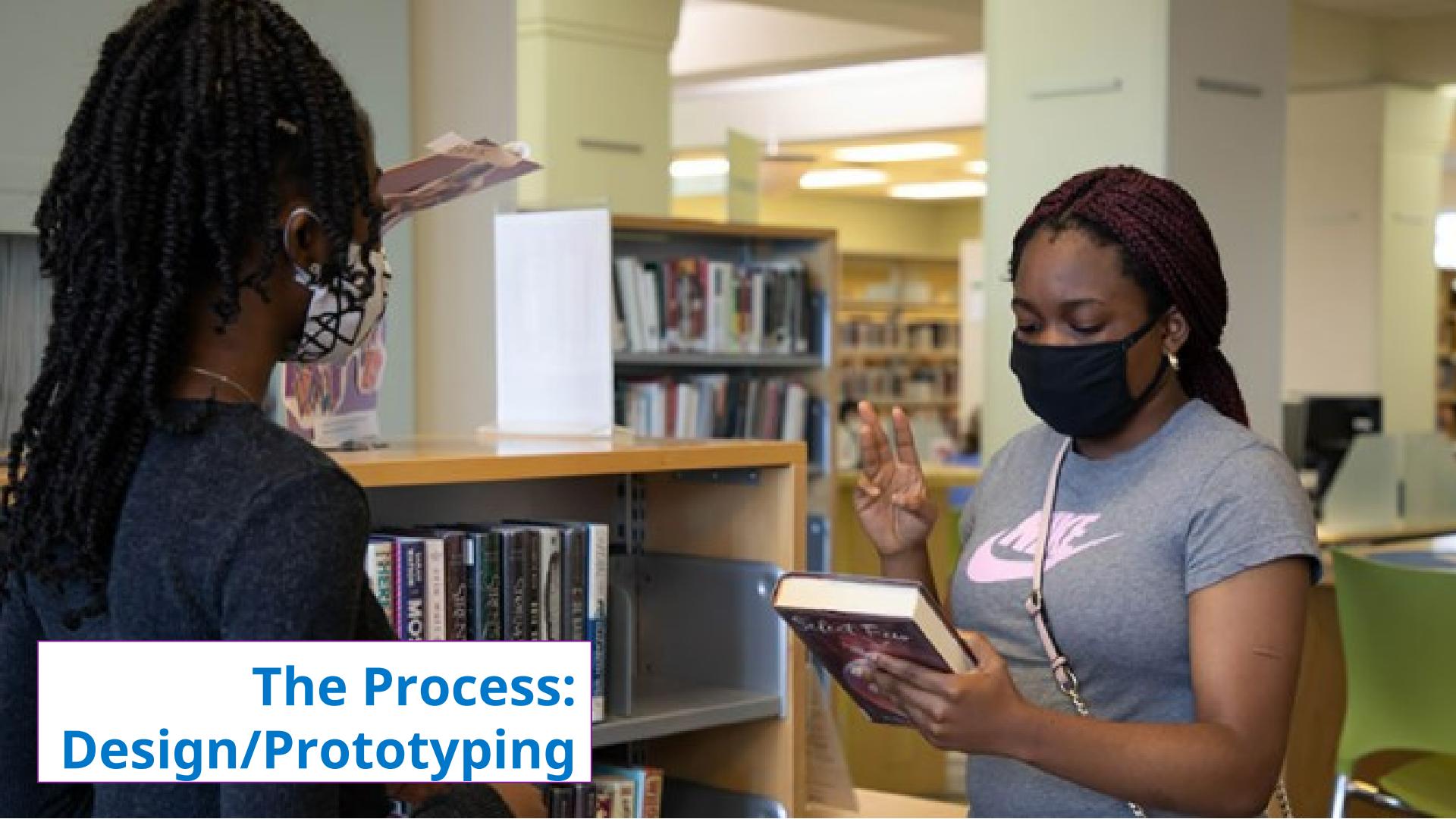
## The Process: Stakeholder Consultation





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## The Process: Design/Prototyping



A photograph of a young boy and girl standing outside a library. The boy, on the left, is wearing a black and white plaid jacket over a black t-shirt and a black baseball cap with a yellow logo. The girl, on the right, is wearing a pink jacket over a white t-shirt. They are standing in front of a white building with large windows. A sign on the building reads "LIBRARY" and "20".

It's time to go  
now, but I can  
come back  
to the library  
another day.

The Process:  
Design/Prototyping

# The Process: Implementation





## The Process: Evaluation & Next Steps

# Lessons Learned



# Thank you

For comments/feedback:

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