

# TPL and TESS: The Right Partnership

Breaking down barriers to access and driving social inclusion

Strengthening services and supports to advance poverty reduction and workforce development goals, and provide better service plan options.

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# Meet the Community Librarians



# Working in a New Way

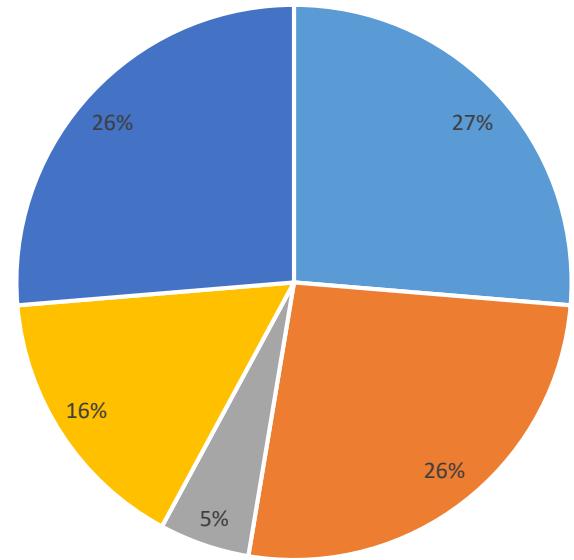
- Strategically aligned
- Interdivisional goals
- TPL and TESS work together to plan, train staff, co-deliver services, evaluate outcomes.

# Bringing the Library to TESS



## OUTCOME Torontonians from all walks of life have easy local access to the library services they want and need.

### How Did You Find Out About the Librarian Here In the Office



5000+

Information requests received and answered

550

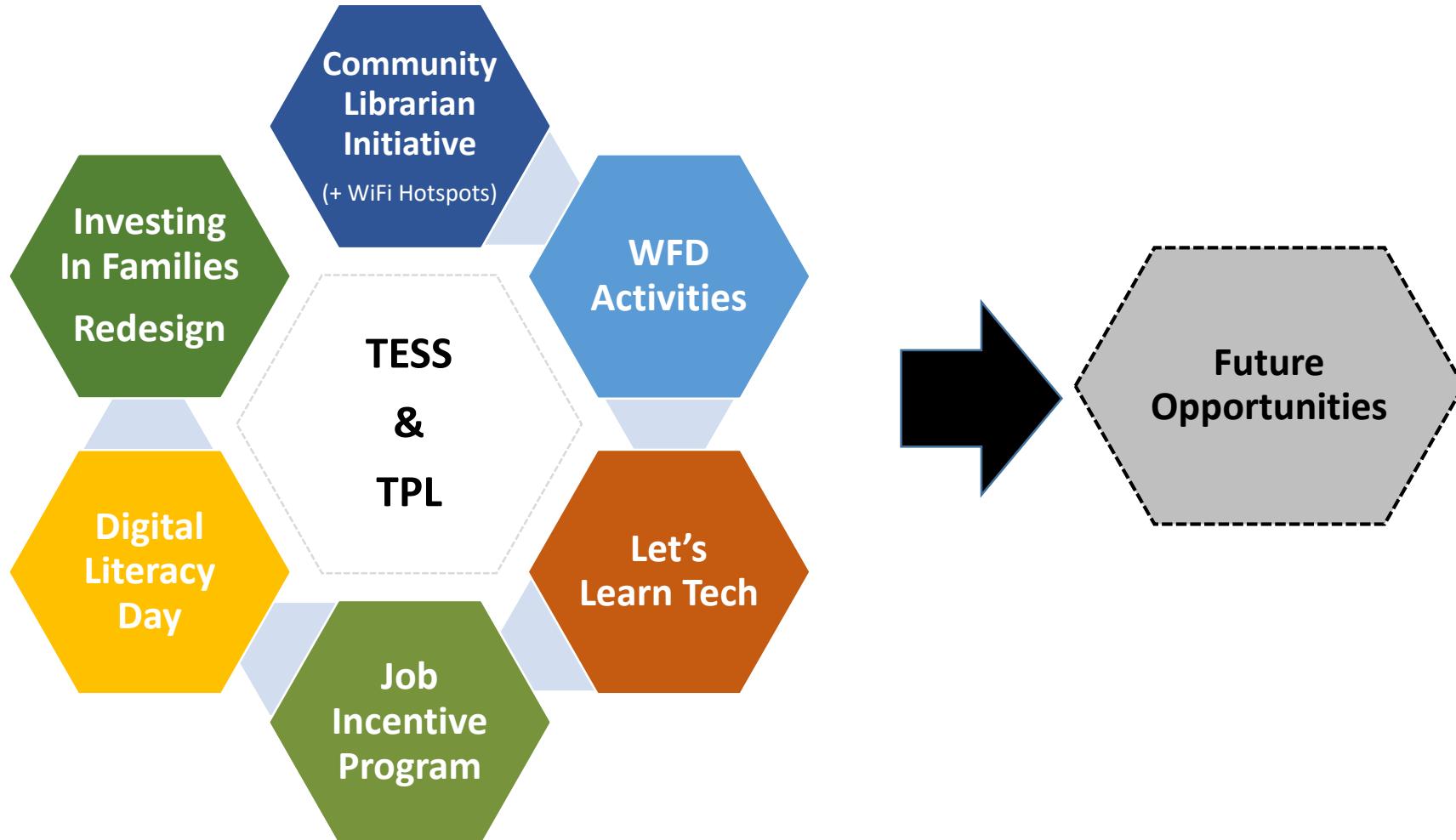
Total programs, events and activities delivered on site

700

Book a Librarian sessions delivered in the community

7,231

Individuals reached, who went on to borrow 14,646 items, renew 3,192 items and place 17,373 holds, more than 1500 cards issued



# Let's Learn Tech Online

Introductory Online Courses for Technology Job Skills

These free, interactive, self-paced courses from Cisco Networking Academy will introduce you to important technology concepts and help you develop skills that can advance your career.

## Available courses



### Introduction to IoT

An introduction to the Internet of Things (IoT) and the challenges of the transformational IoT economy.

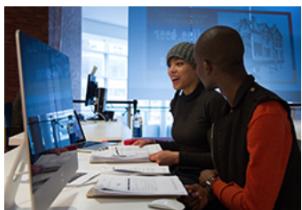
Estimated time required: **20 hours**



### Introduction to Cybersecurity

Learn about different types of cyber attacks, measures organizations use to mitigate risks, and career options in cybersecurity.

Estimated time required: **15 hours**



### Linux Unhatched

Learn the fundamentals of 19 basic Linux commands. This course can also help you prepare for the CompTIA A+ certification exam.

Estimated time required: **8 hours**

Secure | https://82252856.netacad.com/courses/510908

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## Intro to Cybersecurity- EN 0517

Introduction to Cybersecurity

Launch Course

Student Resources

# Sector Focused Workforce Development

- Caseload demographics and client needs
- A sector-based approach to workforce development
- Widespread demand for technical skills across industry sectors
- Training gaps
- Potential for success through facilitated learning circles

# Working Together



Thank you!

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