

TPL and TESS: The Right Partnership

Breaking down barriers to access and driving social inclusion

Strengthening services and supports to advance poverty reduction and workforce development goals, and provide better service plan options.

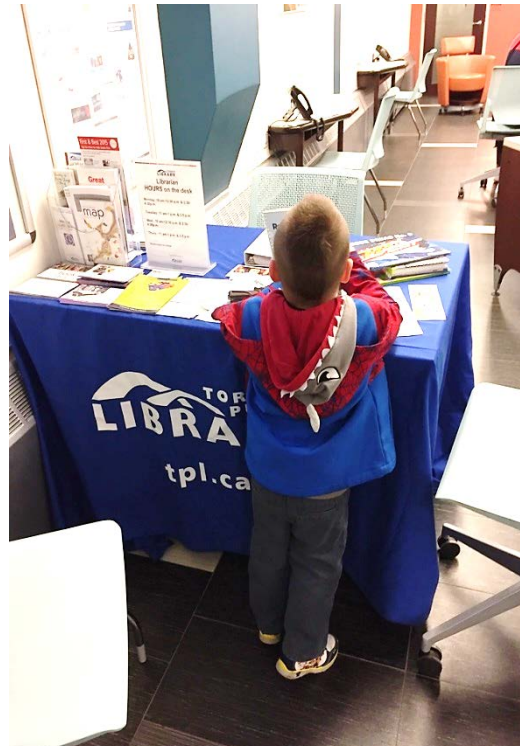
Meet the Community Librarians



Working in a New Way

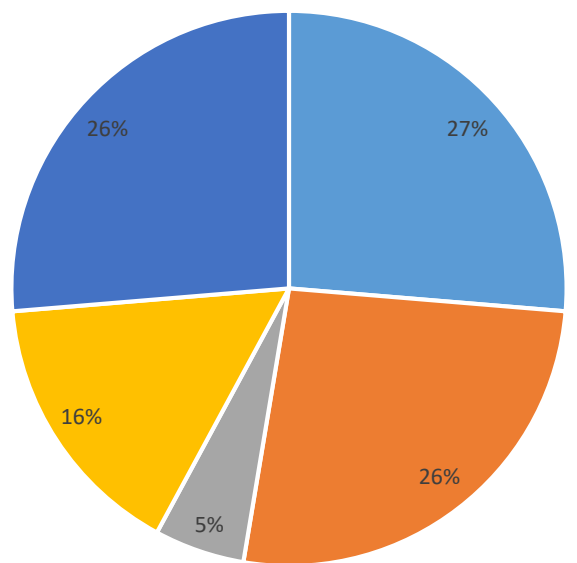
- Strategically aligned
- Interdivisional goals
- TPL and TESS work together to plan, train staff, co-deliver services, evaluate outcomes.

Bringing the Library to TESS



OUTCOME Torontonians from all walks of life have easy local access to the library services they want and need.

How Did You Find Out About the Librarian Here In the Office



■ Caseworker / Staff ■ Librarian Reached Out ■ Other ■ Other Client ■ Reached Out Myself

5000+

Information requests received and answered

550

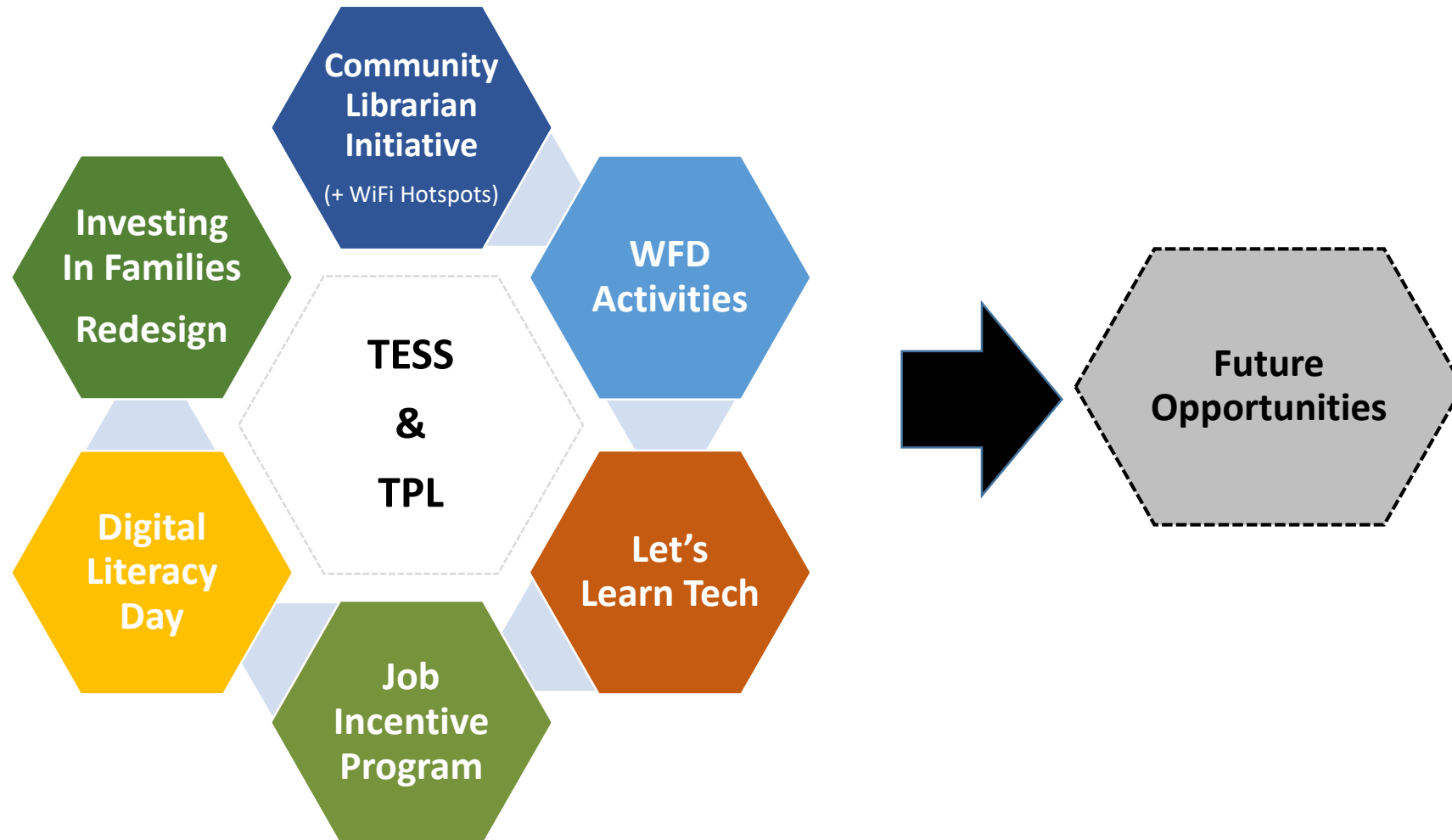
Total programs, events and activities delivered on site

700

Book a Librarian sessions delivered in the community

7,231

Individuals reached, who went on to borrow 14,646 items, renew 3,192 items and place 17,373 holds, more than 1500 cards issued



Let's Learn Tech Online

Introductory Online Courses for Technology Job Skills

These free, interactive, self-paced courses from Cisco Networking Academy will introduce you to important technology concepts and help you develop skills that can advance your career.

Available courses



Introduction to IoT

An introduction to the Internet of Things (IoT) and the challenges of the transformational IoT economy.

Estimated time required: 20 hours

Introduction to Cybersecurity

Learn about different types of cyber attacks, measures organizations use to mitigate risks, and career options in cybersecurity.

Estimated time required: 15 hours

Linux Unhatched

Learn the fundamentals of 19 basic Linux commands. This course can also help you prepare for the CompTIA A+ certification exam.

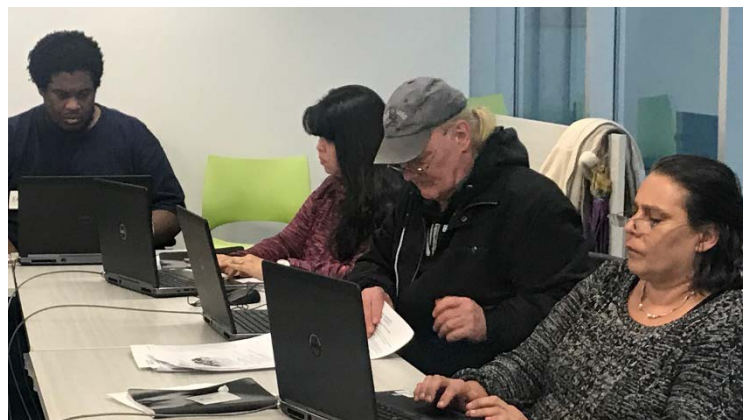
Estimated time required: 8 hours

The screenshot shows a web browser window with the URL <https://82252856.netacad.com/courses/510908>. The page is titled "Intro to Cybersecurity- EN 0517". On the left is a sidebar with navigation links: Home (selected), Modules, Assignments, Discussions, Grades, People, Pages, Files, Syllabus, Quizzes, Collaborations, My NetAcad, Account, Admin, Dashboard, Courses, Calendar, Inbox, and Help. The main content area features a large image of a mechanical part with a semi-transparent overlay box containing two buttons: "Launch Course" with an upward arrow icon and "Student Resources" with a person icon. On the right side of the page, there are buttons for "View Course Stream" and "Drop this Course", followed by sections for "Coming Up" (Nothing for the next week) and "Recent Feedback" (Nothing for now).

Sector Focused Workforce Development

- Caseload demographics and client needs
- A sector-based approach to workforce development
- Widespread demand for technical skills across industry sectors
- Training gaps
- Potential for success through facilitated learning circles

Working Together



Thank you!

