

## Fairview, Agincourt, Barbara Frum Branch Summary 2013 Incidents

|      |                                 |    |                  |   |       |
|------|---------------------------------|----|------------------|---|-------|
| VB   | violent behaviour               | V  | vandalism        | O | other |
| HTB  | harrasing/threatening behaviour | I  | injury / illness |   |       |
| DB   | disruptive behaviour            | F  | fire             |   |       |
| T-P  | theft - person                  | FL | flood            |   |       |
| T-LP | theft - library property        | NM | near miss        |   |       |

| Branch         | VB | HTB | DB | T-P | T-LP | V | I | F | FL | NM | O  | Total | Security Guard |           |
|----------------|----|-----|----|-----|------|---|---|---|----|----|----|-------|----------------|-----------|
|                |    |     |    |     |      |   |   |   |    |    |    |       | Hrs/Wk         | Days/Week |
| Agincourt      | 3  | 2   | 2  | 4   | 0    | 1 | 2 | 0 | 0  | 0  | 4  | 18    | 30             | Mon-Sun   |
| Armuor Heights | 0  | 1   | 2  | 0   | 0    | 0 | 0 | 0 | 0  | 0  | 0  | 3     |                |           |
| Amesbury Park  | 2  | 2   | 7  | 1   | 0    | 0 | 0 | 0 | 0  | 0  | 3  | 15    |                |           |
| Barbara Frum   | 0  | 2   | 0  | 0   | 0    | 1 | 1 | 0 | 2  | 0  | 5  | 11    | 34             | Mon-Sun   |
| Bridlewood     | 0  | 0   | 0  | 1   | 2    | 0 | 0 | 0 | 0  | 0  | 2  | 5     |                |           |
| Bayview        | 0  | 1   | 1  | 1   | 1    | 0 | 1 | 0 | 0  | 0  | 0  | 5     |                |           |
| Centennial     | 0  | 0   | 0  | 0   | 0    | 0 | 1 | 0 | 0  | 0  | 0  | 1     | 27             | Mon-Sat   |
| Fairview       | 0  | 0   | 0  | 0   | 2    | 0 | 0 | 0 | 0  | 0  | 4  | 6     | 38.6           | Mon-Sun   |
| Hillcrest      | 0  | 0   | 1  | 0   | 0    | 0 | 0 | 0 | 0  | 0  | 1  | 2     |                |           |
| Maryvale       | 0  | 1   | 0  | 1   | 0    | 0 | 0 | 0 | 0  | 0  | 0  | 2     |                |           |
| Pleasant View  | 1  | 7   | 10 | 0   | 1    | 3 | 1 | 1 | 0  | 0  | 3  | 27    |                |           |
| Steeles        | 0  | 0   | 0  | 0   | 0    | 0 | 0 | 0 | 0  | 0  | 1  | 1     |                |           |
| Total          | 6  | 16  | 23 | 8   | 6    | 5 | 6 | 1 | 2  | 0  | 23 | 96    |                |           |

## Don Mills, Pape-Danforth, S. Walter Stewart Branch Summary 2013 Incidents

|      |                                 |    |                  |   |       |
|------|---------------------------------|----|------------------|---|-------|
| VB   | violent behaviour               | V  | vandalism        | O | other |
| HTB  | harrasing/threatening behaviour | I  | injury / illness |   |       |
| DB   | disruptive behaviour            | F  | fire             |   |       |
| T-P  | theft - person                  | FL | flood            |   |       |
| T-LP | theft - library property        | NM | near miss        |   |       |

| Branch            | VB | HTB | DB | T-P | T-LP | V | I  | F | FL | NM | O  | Total | Security Guard |           |
|-------------------|----|-----|----|-----|------|---|----|---|----|----|----|-------|----------------|-----------|
|                   |    |     |    |     |      |   |    |   |    |    |    |       | Hrs/Wk         | Days/Week |
| Brookbanks        | 0  | 0   | 1  | 0   | 0    | 2 | 0  | 0 | 0  | 0  | 0  | 3     |                |           |
| Beaches           | 0  | 0   | 0  | 0   | 0    | 0 | 1  | 0 | 0  | 1  | 1  | 3     |                |           |
| Danforth/Coxwell  | 1  | 2   | 7  | 1   | 1    | 1 | 2  | 0 | 0  | 0  | 0  | 15    |                |           |
| Don Mills         | 0  | 1   | 2  | 3   | 0    | 0 | 7  | 0 | 0  | 1  | 3  | 17    |                |           |
| Dawes Road        | 0  | 1   | 2  | 2   | 0    | 3 | 0  | 0 | 0  | 0  | 1  | 9     | 32.5           | Mon-Sat   |
| Flemingdon Park   | 2  | 5   | 9  | 1   | 4    | 2 | 3  | 0 | 0  | 0  | 4  | 29    | 31             | Mon-Sun   |
| Gerrard/Ashdale   | 0  | 2   | 1  | 0   | 0    | 0 | 0  | 0 | 0  | 1  | 3  | 7     |                |           |
| Jones             | 1  | 1   | 3  | 1   | 0    | 0 | 0  | 0 | 0  | 0  | 4  | 10    |                |           |
| Leaside           | 0  | 0   | 0  | 1   | 0    | 0 | 2  | 0 | 0  | 0  | 3  | 6     |                |           |
| Main Street       | 0  | 1   | 1  | 0   | 0    | 0 | 1  | 0 | 0  | 0  | 0  | 3     |                |           |
| Pape/Danforth     | 2  | 7   | 5  | 1   | 0    | 0 | 1  | 0 | 0  | 0  | 2  | 18    |                |           |
| Queen/Saulter     | 3  | 1   | 3  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 2  | 9     |                |           |
| Riverdale         | 2  | 10  | 19 | 0   | 0    | 0 | 1  | 0 | 0  | 0  | 5  | 37    | 38             | Mon-Sat   |
| S. Walter Stewart | 2  | 3   | 7  | 0   | 1    | 1 | 4  | 0 | 1  | 0  | 1  | 20    | 41.5           | Mon-Sun   |
| Thornccliffe      | 1  | 0   | 1  | 3   | 0    | 0 | 1  | 0 | 0  | 0  | 2  | 8     | 33.5           | Mon-Sat   |
| Victoria Village  | 0  | 0   | 0  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 1  | 1     |                |           |
| Total             | 14 | 34  | 62 | 13  | 6    | 9 | 23 | 0 | 1  | 3  | 33 | 197   |                |           |

## Malvern, Albert Campbell, Cedarbrae Branch Summary 2013 Incidents

|      |                                 |    |                  |   |       |
|------|---------------------------------|----|------------------|---|-------|
| VB   | violent behaviour               | V  | vandalism        | O | other |
| HTB  | harrasing/threatening behaviour | I  | injury / illness |   |       |
| DB   | disruptive behaviour            | F  | fire             |   |       |
| T-P  | theft - person                  | FL | flood            |   |       |
| T-LP | theft - library property        | NM | near miss        |   |       |

| Branch           | VB | HTB | DB | T-P | T-LP | V | I  | F | FL | NM | O  | Total | Security Guard |           |
|------------------|----|-----|----|-----|------|---|----|---|----|----|----|-------|----------------|-----------|
|                  |    |     |    |     |      |   |    |   |    |    |    |       | Hrs/Wk         | Days/Week |
| Albert Campbell  | 2  | 7   | 7  | 1   | 0    | 1 | 1  | 0 | 0  | 0  | 5  | 24    | 39             | Mon-Sun   |
| Bendale          | 0  | 0   | 0  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 1  | 1     |                |           |
| Burrows Hall     | 0  | 0   | 4  | 1   | 1    | 0 | 0  | 0 | 0  | 0  | 3  | 9     |                |           |
| Cliffcrest       | 0  | 0   | 0  | 0   | 0    | 0 | 1  | 0 | 0  | 0  | 2  | 3     |                |           |
| Cedarbrae        | 2  | 12  | 5  | 9   | 0    | 1 | 4  | 0 | 0  | 0  | 4  | 37    | 49             | Mon-Sun   |
| Eglinton Square  | 2  | 5   | 4  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 11    |                |           |
| Goldhawk Park    | 1  | 2   | 2  | 1   | 0    | 0 | 1  | 0 | 0  | 0  | 0  | 7     |                |           |
| Guildwood        | 0  | 0   | 0  | 0   | 0    | 0 | 1  | 0 | 0  | 0  | 0  | 1     |                |           |
| Highland Creek   | 1  | 1   | 1  | 1   | 2    | 1 | 0  | 0 | 0  | 0  | 0  | 7     |                |           |
| Kennedy/Eglinton | 0  | 1   | 7  | 1   | 1    | 0 | 1  | 0 | 0  | 0  | 0  | 11    |                |           |
| Malvern          | 3  | 10  | 5  | 5   | 0    | 1 | 1  | 0 | 0  | 0  | 3  | 28    | 52             | Mon-Sun   |
| McGregor Park    | 0  | 0   | 0  | 1   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 1     |                |           |
| Morningside      | 1  | 4   | 5  | 2   | 0    | 3 | 2  | 0 | 0  | 0  | 2  | 19    |                |           |
| Port Union       | 0  | 1   | 0  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 1     |                |           |
| Taylor Memorial  | 1  | 0   | 1  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 2  | 4     |                |           |
| Woodside Square  | 1  | 2   | 6  | 3   | 1    | 0 | 2  | 0 | 0  | 1  | 2  | 18    |                |           |
| Total            | 14 | 45  | 47 | 25  | 5    | 7 | 14 | 0 | 0  | 1  | 24 | 182   |                |           |

## Lillian H. Smith, Northern District Branch Summary 2013 Incidents

|      |                                  |    |                  |   |       |
|------|----------------------------------|----|------------------|---|-------|
| VB   | violent behaviour                | V  | vandalism        | O | other |
| HTB  | harrassing/threatening behaviour | I  | injury / illness |   |       |
| DB   | disruptive behaviour             | F  | fire             |   |       |
| T-P  | theft - person                   | FL | flood            |   |       |
| T-LP | theft - library property         | NM | near miss        |   |       |

| Branch            | VB | HTB | DB  | T-P | T-LP | V | I  | F | FL | NM | O  | Total | Security Guard |           |
|-------------------|----|-----|-----|-----|------|---|----|---|----|----|----|-------|----------------|-----------|
|                   |    |     |     |     |      |   |    |   |    |    |    |       | Hrs/Wk         | Days/Week |
| City Hall         | 1  | 5   | 6   | 4   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 16    |                |           |
| College/Shaw      | 0  | 1   | 4   | 0   | 0    | 0 | 1  | 0 | 0  | 0  | 3  | 9     |                |           |
| Deer Park         | 4  | 11  | 4   | 7   | 1    | 0 | 1  | 0 | 0  | 0  | 4  | 32    |                |           |
| Davenport         | 0  | 0   | 1   | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 1     |                |           |
| Fairview          | 0  | 1   | 3   | 0   | 0    | 0 | 1  | 0 | 0  | 0  | 2  | 7     |                |           |
| Locke             | 0  | 4   | 2   | 2   | 0    | 0 | 1  | 0 | 0  | 0  | 0  | 9     |                |           |
| Lillian H. Smith  | 6  | 8   | 24  | 12  | 0    | 1 | 1  | 0 | 0  | 0  | 3  | 55    | 71.1           | Mon-Sun   |
| Mount Pleasant    | 2  | 1   | 0   | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 1  | 4     |                |           |
| Northern District | 3  | 3   | 2   | 2   | 0    | 0 | 3  | 0 | 0  | 0  | 2  | 15    | 43             | Mon-Sun   |
| Parliament Street | 2  | 25  | 18  | 3   | 2    | 2 | 2  | 0 | 0  | 0  | 12 | 66    | 63.5           | Mon-Sun   |
| Palmerston        | 1  | 2   | 0   | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 3     |                |           |
| Sanderson         | 2  | 6   | 3   | 4   | 0    | 0 | 2  | 0 | 0  | 0  | 5  | 22    | 62             | Mon-Sun   |
| St. James Town    | 2  | 4   | 3   | 0   | 1    | 1 | 3  | 0 | 0  | 0  | 3  | 17    | 36             | Tue-Sat   |
| St. Lawrence      | 0  | 4   | 4   | 0   | 0    | 1 | 0  | 0 | 0  | 0  | 4  | 13    |                |           |
| Spadina Road      | 1  | 1   | 1   | 3   | 0    | 0 | 1  | 0 | 1  | 0  | 6  | 14    |                |           |
| Wychwood          | 1  | 4   | 17  | 1   | 0    | 0 | 0  | 0 | 0  | 0  | 4  | 27    |                |           |
| Yorkville         | 0  | 11  | 9   | 0   | 6    | 0 | 0  | 0 | 1  | 0  | 12 | 39    |                |           |
| LSND Total        | 25 | 91  | 101 | 38  | 10   | 5 | 16 | 0 | 2  | 0  | 61 | 349   |                |           |

## Bloor Gladstone, Brentwood, Richview Branch Summary 2013 Incidents

|      |                                 |    |                  |   |       |
|------|---------------------------------|----|------------------|---|-------|
| VB   | violent behaviour               | V  | vandalism        | O | other |
| HTB  | harrasing/threatening behaviour | I  | injury / illness |   |       |
| DB   | disruptive behaviour            | F  | fire             |   |       |
| T-P  | theft - person                  | FL | flood            |   |       |
| T-LP | theft - library property        | NM | near miss        |   |       |

| Branch                | VB | HTB | DB | T-P | T-LP | V | I  | F | FL | NM | O  | Total | Security Guard |           |
|-----------------------|----|-----|----|-----|------|---|----|---|----|----|----|-------|----------------|-----------|
|                       |    |     |    |     |      |   |    |   |    |    |    |       | Hrs/Wk         | Days/Week |
| Annette Street        | 0  | 0   | 0  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 1  | 1     |                |           |
| Bloor/Gladstone       | 0  | 10  | 4  | 0   | 0    | 0 | 0  | 2 | 0  | 0  | 7  | 23    | 71.1           | Mon-Sun   |
| Brentwood             | 1  | 8   | 2  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 4  | 15    |                |           |
| Dufferin/St. Clair    | 0  | 2   | 6  | 0   | 0    | 4 | 1  | 0 | 0  | 0  | 5  | 18    |                |           |
| Eatonville            | 0  | 2   | 3  | 1   | 1    | 0 | 3  | 0 | 0  | 0  | 6  | 16    | 4              | Sun       |
| Elmbrook Park         | 0  | 0   | 0  | 0   | 0    | 1 | 1  | 0 | 0  | 0  | 0  | 2     |                |           |
| Humber Bay            | 0  | 0   | 2  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 2     |                |           |
| High Park             | 0  | 0   | 1  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 1  | 2     |                |           |
| Long Branch           | 0  | 5   | 4  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 9     |                |           |
| Mimico Centennial     | 0  | 3   | 1  | 1   | 0    | 1 | 1  | 0 | 0  | 0  | 1  | 8     |                |           |
| New Toronto           | 2  | 0   | 2  | 0   | 0    | 1 | 0  | 0 | 0  | 0  | 0  | 5     |                |           |
| Parkdale              | 5  | 22  | 15 | 1   | 2    | 0 | 4  | 0 | 0  | 0  | 8  | 57    | 49.5           | Mon-Sun   |
| Richview              | 0  | 4   | 6  | 1   | 0    | 2 | 3  | 0 | 0  | 2  | 1  | 19    | 31.5           | Mon-Sun   |
| Runnymede             | 1  | 7   | 5  | 1   | 0    | 0 | 2  | 0 | 0  | 0  | 8  | 24    |                |           |
| St. Clair/Silverthorn | 0  | 2   | 1  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 1  | 4     |                |           |
| Swansea Memorial      | 0  | 0   | 1  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 1     |                |           |
| Total                 | 9  | 65  | 53 | 5   | 3    | 9 | 15 | 2 | 0  | 2  | 43 | 206   |                |           |

## Albion, Maria A. Shchuka, York Woods Branch Summary 2013 Incidents

|      |                                  |    |                  |   |       |
|------|----------------------------------|----|------------------|---|-------|
| VB   | violent behaviour                | V  | vandalism        | O | other |
| HTB  | harrassing/threatening behaviour | I  | injury / illness |   |       |
| DB   | disruptive behaviour             | F  | fire             |   |       |
| T-P  | theft - person                   | FL | flood            |   |       |
| T-LP | theft - library property         | NM | near miss        |   |       |

| Branch           | VB | HTB | DB | T-P | T-LP | V | I  | F | FL | NM | O  | Total | Security Guard |            |
|------------------|----|-----|----|-----|------|---|----|---|----|----|----|-------|----------------|------------|
|                  |    |     |    |     |      |   |    |   |    |    |    |       | Hrs/Wk         | Days/Week  |
| Albion           | 0  | 1   | 4  | 0   | 1    | 0 | 0  | 0 | 0  | 0  | 1  | 7     | 47.6           | Mon-Sun    |
| Black Creek      | 0  | 0   | 1  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 1     |                |            |
| Downsview        | 0  | 7   | 12 | 0   | 0    | 0 | 2  | 0 | 0  | 0  | 0  | 21    | 26.5           | Mon-Fri    |
| Evelyn Gregory   | 3  | 5   | 4  | 1   | 0    | 1 | 2  | 0 | 0  | 0  | 0  | 16    |                |            |
| Jane/Dundas      | 0  | 1   | 1  | 0   | 0    | 0 | 1  | 0 | 0  | 0  | 0  | 3     | 20             | Mon-Fri    |
| Jane/Sheppard    | 1  | 1   | 2  | 0   | 0    | 1 | 0  | 0 | 0  | 0  | 1  | 6     | 27             | Mon-Sat    |
| Maria A. Shchuka | 1  | 5   | 4  | 2   | 0    | 1 | 8  | 0 | 0  | 0  | 5  | 26    | 51.8           | Mon-Sun    |
| Mount Dennis     | 0  | 2   | 1  | 2   | 0    | 1 | 1  | 3 | 0  | 0  | 3  | 13    |                |            |
| Oakwood Village  | 1  | 3   | 3  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 6  | 13    | 20             | M-Thu, Sat |
| Rexdale          | 0  | 1   | 0  | 0   | 0    | 0 | 0  | 0 | 0  | 0  | 0  | 1     |                |            |
| Weston           | 1  | 0   | 1  | 1   | 1    | 0 | 0  | 0 | 0  | 0  | 0  | 4     |                |            |
| York Woods       | 2  | 5   | 5  | 1   | 4    | 2 | 5  | 0 | 1  | 1  | 2  | 28    | 33             | Mon-Sun    |
| Total            | 9  | 32  | 38 | 7   | 6    | 6 | 19 | 3 | 1  | 1  | 18 | 140   |                |            |

## Toronto Reference Library Summary 2013 Incidents

VB violent behaviour V vandalism O other  
 HTB harrassing/threatening behaviour I injury / illness  
 DB disruptive behaviour F fire  
 T-P theft - person FL flood  
 T-LP theft - library property NM near miss

|        |    |     |     |     |      |   |    |   |    |    |    |       | Security Guard |           |
|--------|----|-----|-----|-----|------|---|----|---|----|----|----|-------|----------------|-----------|
| Branch | VB | HTB | DB  | T-P | T-LP | V | I  | F | FL | NM | O  | Total | Hrs/Wk         | Days/Week |
| TRL    | 20 | 44  | 102 | 26  | 3    | 1 | 31 | 1 | 8  | 1  | 59 | 296   | 24/7           | Mon-Sun   |

## North York Central Library Summary 2013 Incidents

VB violent behaviour V vandalism O other  
 HTB harrassing/threatening behaviour I injury / illness  
 DB disruptive behaviour F fire  
 T-P theft - person FL flood  
 T-LP theft - library property NM near miss

|        |    |     |    |     |      |   |    |   |    |    |   |       | Security Guard |           |
|--------|----|-----|----|-----|------|---|----|---|----|----|---|-------|----------------|-----------|
| Branch | VB | HTB | DB | T-P | T-LP | V | I  | F | FL | NM | O | Total | Hrs/Wk         | Days/Week |
| NYCL   | 7  | 8   | 42 | 43  | 1    | 5 | 10 | 0 | 2  | 0  | 9 | 127   | 24/7           | Mon-Sun   |

## City-Wide Services Summary 2013 Incidents

|      |                                  |    |                  |   |       |
|------|----------------------------------|----|------------------|---|-------|
| VB   | violent behaviour                | V  | vandalism        | O | other |
| HTB  | harrassing/threatening behaviour | I  | injury / illness |   |       |
| DB   | disruptive behaviour             | F  | fire             |   |       |
| T-P  | theft - person                   | FL | flood            |   |       |
| T-LP | theft - library property         | NM | near miss        |   |       |

| Branch               | VB | HTB | DB | T-P | T-LP | V | I | F | FL | NM | O | Total | Security Guard |           |
|----------------------|----|-----|----|-----|------|---|---|---|----|----|---|-------|----------------|-----------|
|                      |    |     |    |     |      |   |   |   |    |    |   |       | Hrs/Wk         | Days/Week |
| Adult Literacy       | 0  | 1   | 1  | 0   | 0    | 0 | 0 | 0 | 0  | 0  | 0 | 2     |                |           |
| Bookmobiles          | 0  |     | 1  | 0   | 2    | 2 | 0 | 0 | 0  | 0  | 0 | 5     |                |           |
| Home Library Service | 0  | 1   | 1  | 0   | 0    | 0 | 0 | 0 | 0  | 0  | 0 | 2     |                |           |
| Total                | 0  | 2   | 3  | 0   | 2    | 2 | 0 | 0 | 0  | 0  | 0 | 9     |                |           |