



**STAFF REPORT  
ACTION REQUIRED  
with Confidential  
Attachment**

**Appeal of Exclusion by a Customer**

<b>Date:</b>	December 9, 2013
<b>To:</b>	Toronto Public Library Board
<b>From:</b>	City Librarian
<b>Reason for Confidential Information:</b>	This report involves personal matters about an identifiable individual – <i>Public Libraries Act</i> , R.S.O 1990, Chapter P. 44, s. 16.1 (4) (b).

**SUMMARY**

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The purpose of this report is to consider an appeal of an exclusion by a customer from the branches and to provide confidential information (Attachment 1) of the appeal currently under consideration.

**RECOMMENDATIONS**

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**The City Librarian recommends that the Toronto Public Library Board:**

1. receives the Appeal of Exclusion by a Customer for consideration;
2. informs the individual, in writing, of the Board's decision; and
3. requests that the confidential information provided in the appeal not be made public as it relates to personal information about an identifiable individual.

**FINANCIAL IMPACT**

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There is no financial impact to the 2014 operating budget arising from the recommendations in this report.

The Director, Finance and Treasurer has reviewed this financial impact statement and is in agreement with it.

## **DECISION HISTORY**

A member of the public was excluded from all properties, buildings and services of the Toronto Public Library Board for a period of twelve months beginning July 4, 2013. The individual appealed to the City Librarian. The appeal was denied and the individual was advised of the appeals process. The individual met with the Rules of Conduct Appeals Working Group on October 10, 2013. The Working Group upheld the exclusion. The individual appealed the Working Group decision. The individual was advised that an appeal would be heard by the Board on December 9, 2013.

## **COMMENTS**

The appeal is considered under the Rules of Conduct – Exclusions, Reinstatement and Appeals Policy. The appeal will be heard according to the procedures in Attachment 4.

## **CONTACT**

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## **SIGNATURE**

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Jane Pyper  
City Librarian

## **ATTACHMENTS**

- Attachment 1: Confidential Report
- Attachment 2: Rules of Conduct Policy
- Attachment 3: Rules of Conduct– Exclusion, Reinstatement and Appeals Policy
- Attachment 4: Procedure for Hearing an Appeal to the Toronto Public Library Board