

Target Participants	Event/Method	Status
Mayor and Council Members	Letter with Workbook Individual meetings	Completed
All Residents	Consultation through existing programs	
	Printed comment forms	Ongoing (273 to May 30th)
	TPL Website - Online Survey available in 10 languages	Ongoing (203 to May 30 th)
	Book Buzz Website - Online Survey available in 10 languages	Ongoing
	City Hall Focus Group with non-users	June 25
	Kennedy Eglinton Expansion Public Consultation Focus Groups (April 2008) Open House, May 1, 2008 (Survey and discussion)	Completed (40) Completed (143)
	Albion Library: Summer 2007 Observational Study	Completed
	Observational Studies at various library locations	June
	Brentwood Public Consultation Survey and discussion	Mid-June
	Cliffcrest Public Consultation Survey and discussion	TBD
	Career and Employment Programs at North York Central Survey and discussion	May and June
	Word Basics at North York Central Web Basics 3 Survey and discussion	Completed (8), June 7 Completed
	Book Club at Eatonville Survey and discussion	Completed
	Baby Boomers: Can you afford to retire? at Toronto Reference Library Survey and discussion	Completed
	Book Club at Brentwood Interior Design: Creating an Outdoor Oasis Survey and discussion	Completed Completed
	Web Basics at Bridlewood Survey and discussion	Completed
	Consultation through partnerships and outreach	
	2006 Telephone Survey	Completed (1250)
	North York Farmers' Market Survey	June 19, 10a.m.-2 p.m. Permission Pending
	East York Farmers' Market Survey	June 10, 10 a.m.-2 p.m.
	Nathan Phillips' Square Farmers' Market Survey	June 11, 10 a.m.-2 p.m.

Target Participants	Event/Method	Status
	Community Arts Councils (Scarborough, UrbanArts, Lakeshore, and Etobicoke) Survey and discussion	Upcoming dates
Youth	Consultation through existing programs	
	Survey—library services for youth	Completed (143)
	Youth Summit, May 3, 2008 Graffiti Wall and videotaped interviews	Completed (90)
	YAG meetings in High Priority Neighbourhoods Teen Survey and discussion	Ongoing
	Homework Help for Teens at six branches Teen Survey and discussion	Ongoing
	Literacy through Hip Hop at six branches Teen Survey and discussion	Ongoing
	Newcomer Youth at Teen English Conversation Circles at Parkdale and North York Central Survey with group leader as facilitator	Ongoing
	RAMP Online Survey	Ongoing
	Consultation through partnerships and outreach	
	Somali Youth, April 19 Discussion	Completed (18)
	Transitional Intervention Program for Suspended Students (TIPSS) at 3 branches Teen Survey with teacher as facilitator	Ongoing
	Eva's Satellite Lunch Program for Homeless Youth Teen Survey with group leader as facilitator	Ongoing
	Delisle Youth Services for LGBT Youth Teen Survey with group leader as facilitator	Ongoing
	Central Toronto Youth Services for Young Offenders Teen Survey with group leader as facilitator	Ongoing
	Griffin Centre for Youth with Mental Health issues Teen Survey with group leader as facilitator	Ongoing
	East Metro Youth Services (At Risk Youth) Teen Survey with group leader as facilitator	Ongoing
Children, Parents and Caregivers	Consultation through existing programs	
	Early Years Program at Black Creek Interviews with Parents and Caregivers	Completed
	Nanny Drop-in Program at Deer Park Interviews with Caregivers	Completed
	Storytime at Centennial Interviews with Russian Parents and Caregivers	Upcoming dates
	Storytime at Centennial Interviews with Tagalog Parents and Caregivers	Upcoming dates
	Lillian H. Smith – CultureLink Parenting Fair Interviews with Newcomer Parents and Caregivers	June 8
	Consultation through partnerships and outreach	
	City Children's Advisory Committee Survey Workbook	Completed

Target Participants	Event/Method	Status
	TDSB Partnership - Sole Support Mothers at risk in Priority Neighbourhoods, May 15, 6-9 p.m. Conversation café at York Woods	Completed
	TDSB Partnership - African Canadian fathers, uncles and cousins at risk, May 20, 6-9 p.m. Conversation café at Malvern	Completed
	TDSB Partnership - Grandparents taking care of Children in the Education System Conversation café at Albion	Completed
	Special Education Advisory Council on Children with Disabilities Survey and discussion	Completed
	John Frank Housing Development Meeting with Parents and Caregivers Survey and discussion	Completed
	Evening of Literacy, Queen Victoria Hotel Survey and discussion with low-income Parents and Caregivers	Completed
Older Adults and Seniors	Consultation through existing programs	
	Tea and Entertainment at North York Central Survey and discussion	Completed (32)
	Tea and Books at Eatonville Write your own memoirs at Eatonville You gotta' go - bladder health and you at Eatonville Estate planning for 50+ at Eatonville Services and resources for seniors in the GTA Survey and discussion	Completed Completed June 6, 2:30-4 p.m. June 13, 2-3:30 p.m. June 16, 2-3:30 p.m.
	Spadina Book Club Survey and discussion	Completed
	Afternoon Movies at Beaches Memory and Aging at Beaches Survey and discussion	Completed June 12, 2 p.m.
	Osteoporosis, Nutrition and You at Brentwood Senior Safety Workshop at Brentwood Survey and discussion	Completed June 11, 2-3 p.m.
	Tea and Books at Alderwood Survey and discussion	Completed
	Tea and Books at Annette Survey and discussion	Completed
	June Seniors' Programs at Toronto Reference Library Survey and discussion	June 12 June 19
	Web Basics for Seniors at North York Central Survey and discussion	Completed
	Bookmobile users at northern stops Survey and interviews	Completed
	Home Library Service users In-depth telephone interviews	Completed

Target Participants	Event/Method	Status
	Consultation through partnerships and outreach	
	Lunch meeting at City Hall Focus Group	June 25
	Elder Needs Interest Group Survey emailed to members	Completed
	Seniors' Social Group at Harmony Hall Centre Group interview	Completed (18)
	Chinese Seniors' Social Club at Harmony Hall Centre Survey and discussion	Completed (57)
	Tamil Seniors' Social Club at Harmony Hall Centre Survey and discussion	Completed (38)
	Gujurati Seniors' Group at Elmbank Community Centre Survey and discussion	June 16
	Spanish Seniors' Group at Rexdale Women's Centre Group interview with translator	June
	Italian Seniors Group at North Kipling Community Centre Survey and discussion	June 17
	Stan Wadlow Clubhouse Survey distributed and mailed to 306 members	June 5, 9, 10
	Polish Seniors' Group Survey and discussion with translator	June
Newcomers, Immigrants, Cultural Groups	Consultation through existing programs	
	Newcomer Needs Survey - July 2007	Completed (181)
	Library Settlement Partnership Program Training Interviews with settlement workers and staff	Friday, June 13, at Barbara Frum
	Consultation through partnerships and outreach	
	Interdivisional Working Group on Refugees and Settlement (City staff) Survey and discussion	Completed
	Alternative Housing and Services Committee City and Agency Staff	Upcoming
	Working Together Community Advisory Committee Survey and discussion with staff and newcomers	Completed

Target Participants	Event/Method		
At Risk Persons	Consultation through partnerships and outreach		
	Neighbourhood Action Teams (low-income areas) <ol style="list-style-type: none"> 1. Jamestown / Rexdale 2. Jane / Finch 3. Malvern 4. Lawrence Heights 5. Steeles / L'Amoreaux 6. Eglinton East / Kennedy Park 7. Kingston / Galloway 8. Flemingdon Park / Victoria Village 9. Weston / Mt. Dennis 10. Dorset Park 11. Crescent Town 12. Scarborough Village 13. Westminster Branson Overview presentation and discussion	Upcoming dates	
	Toronto Social Services (low-income) Survey and discussion with staff and clients	Upcoming dates	
	St. Christopher House, Adult Learners (low-income, early school leavers) Focus group with staff and clients	Completed (8)	
	Parkdale (Mental health issues) Staff focus group	June	
	TPL Adult Literacy Centres Survey staff and clients	Ongoing	
	Spadina Library (Aboriginal persons) Survey and discussion	Completed (7)	
	Elizabeth Fry Society of Toronto (Offenders / Women at risk) Survey and discussion with staff and clients	Completed (1)	
	City of Toronto Shelter - Streets to Homes Program Focus group with clients	Completed (8)	
	John Howard Society (Offenders / People at risk) Focus group with staff	Completed (5)	
	Persons with Disabilities	JuneFest (Deaf-Blind Awareness Month), Mel Lastman Square - TPL exhibit booth Survey and discussion	
		People in Motion Show - TPL exhibit booth Survey	Completed (10)
		Centre for People with Disabilities, Toronto Reference Library Survey of users	Completed
	MS Society Book Club at Richview MS Society support group Survey and discussion	Completed (3) Tuesday, June 10	
	Toronto March of Dimes clients Survey of group visit to Centre for People with Disabilities at Toronto Reference Library	Completed	

Target Participants	Event/Method	
	Centre for Independent Living Survey mailed with CILT newsletter	Completed (103)
	Disability Services Organization Fair Survey and discussion	Completed (15)
Developmentally Delayed	Pegasus Community Project Survey and discussion with staff and clients	Completed (12)
Community Partners, Agencies and Groups	Consultation through partnerships and outreach	
	Roundtable discussions, April 24, 2-4:30 p.m.	Completed (47)
	Roundtable discussions, April 29, 9:15-11:45 a.m.	Completed (29)
	Roundtable discussions, May 6, 6-7:30 p.m.	Completed (18)
TPL Foundation, Friends Groups and Volunteers	Library Foundation Board Survey and discussion	May
	Friends of the Library Survey and discussion	May 20, 6:30 p.m. June 17, 6:30 p.m.
	Volunteer Recognition Event, April 29, 2008 Survey and discussion	Completed (70)
Library Staff	Library Union Discussion	June
	Management Council Presentation	Completed (80)
	Library Staff - All staff April 17, 2-4:30 p.m., TRL April 22, 9:30 a.m.-12 p.m., Eatonville May 1, 2-4:30 p.m., Fairview May 22, 2-4:30 p.m., TRL Focus groups	Completed (44) Completed (13) Completed (29) Completed (13)
	Library Staff - Pages April 28, 6-8 p.m., TRL May 7, 6-8 p.m., Northern District Focus groups	Completed (30) Completed (23)
	Bibliographic Services Focus group	Completed (40)
	Marketing and Communications Focus Group	Completed (20)
	Collection Promotion Ideas 1. Locke 2. Don Mills 3. Main 4. Jane/Dundas 5. Cliffcrest Interviews with staff	Completed

Number of people consulted to June 10, 2008: 1,912 (3,162 including Telephone Survey Results)