

Attachment 1

SUMMARY STATISTICS

January - December 2000

	CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			VISITS		HOLDS PLACED			
	2000	1999 % Change		2000	1999 % Change		2000	1999 % Change		2000	1999 % Change	2000	1999 % Change		
NEIGHBOURHOOD BRANCHES															
Woodside Square	357,736	344,842	3.7	116,275	121,763	-4.5	91,163	88,375	3.2	382,963	388,775	-1.5	23,927	27,098	-11.7
Riverdale	350,045	337,550	3.7	149,075	139,563	6.8	83,875	86,725	-3.3	247,263	269,650	-8.3	33,146	26,047	27.3
Downsview	331,068	359,746	-8.0	138,738	169,763	-18.3	107,775	106,988	0.7	176,395	225,838	-21.9	19,964	25,824	-22.7
Parliament	303,437	300,555	1.0	128,288	148,613	-13.7	74,488	53,238	39.9	249,835	223,713	11.7	51,803	34,977	48.1
Bridlewood	301,312	296,935	1.5	82,900	125,763	-34.1	96,550	215,175	-55.1	304,888	363,600	-16.1	26,514	20,306	30.6
Runnymede	277,061	295,227	-6.2	68,850	80,000	-13.9	45,613	55,613	-18.0	204,813	229,688	-10.8	37,663	31,558	19.3
Sanderson	275,731	289,066	-4.6	196,663	207,413	-5.2	71,813	63,300	13.4	326,963	273,300	19.6	47,635	25,935	83.7
Danforth Coxwell	261,227	267,636	-2.4	110,488	105,988	4.2	58,138	68,513	-15.1	194,913	192,525	1.2	33,583	28,254	18.9
Yorkville	258,900	269,981	-4.1	64,275	58,075	10.7	29,900	51,350	-41.8	140,600	157,238	-10.6	31,323	31,017	1.0
Locke	258,471	274,305	-5.8	93,200	111,925	-16.7	69,113	63,138	9.5	176,650	179,975	-1.8	25,750	27,034	-4.7
* Parkdale	252,608	124,470	102.9	119,713	49,013	144.2	111,025	31,888	248.2	261,089	100,713	159.2	39,000	12,685	207.4
Leaside	238,198	261,248	-8.8	60,325	79,588	-24.2	38,188	36,700	4.1	105,938	100,788	5.1	14,301	10,619	34.7
Goldhawk Park	236,950	226,061	4.8	92,200	86,988	6.0	55,875	52,575	6.3	161,552	154,238	4.7	20,538	12,239	67.8
Elmbrook Park	233,585	148,032	57.8	17,688	16,438	7.6	46,025	58,438	-21.2	86,363	71,875	20.2	15,231	8,383	81.7
High Park	225,375	250,937	-10.2	73,000	95,113	-23.2	57,325	50,375	13.8	173,900	182,275	-4.6	26,327	23,966	9.9
Beaches	217,508	223,835	-2.8	133,113	123,238	8.0	125,100	120,300	4.0	232,025	223,613	3.8	24,152	21,444	12.6
Gerrard Ashdale	216,143	245,422	-11.9	71,538	83,063	-13.9	61,225	40,963	49.5	121,175	128,825	-5.9	19,956	15,609	27.8
Eglinton Square	205,047	197,434	3.9	102,013	108,225	-5.7	64,675	77,525	-16.6	198,238	206,013	-3.8	15,288	11,467	33.3
Centennial	202,450	195,829	3.4	80,925	73,275	10.4	62,313	49,688	25.4	66,288	63,563	4.3	20,971	29,742	-29.5
Steeles	202,166	203,552	-0.7	85,075	91,513	-7.0	65,113	63,288	2.9	122,075	123,425	-1.1	8,790	8,204	7.1
Main St.	201,018	210,603	-4.6	50,038	55,238	-9.4	41,825	36,188	15.6	114,513	113,238	1.1	24,384	20,424	19.4
Forest Hill	199,644	197,519	1.1	75,675	50,350	50.3	79,288	69,400	14.2	157,800	142,213	11.0	31,668	26,110	21.3
Hillcrest	198,209	201,632	-1.7	59,313	56,438	5.1	62,513	53,663	16.5	83,675	78,963	6.0	18,749	27,878	-32.7
Jane Dundas	197,811	246,888	-19.9	86,188	86,450	-0.3	61,050	94,950	-35.7	126,088	146,988	-14.2	12,975	10,287	26.1
Maryvale	191,928	183,538	4.6	35,925	37,238	-3.5	44,463	48,413	-8.2	136,375	141,475	-3.6	19,837	17,079	16.1
Wychwood	185,387	177,971	4.2	47,100	53,125	-11.3	32,650	32,588	0.2	99,988	104,388	-4.2	26,323	19,522	34.8
~ Deer Park	178,623	307,530	-41.9	61,459	92,688	-33.7	42,663	67,750	-37.0	176,271	270,463	-34.8	22,474	31,495	-28.6
Burrows Hall	177,911	119,487	48.9	47,250	27,925	69.2	34,075	19,088	78.5	131,450	119,513	10.0	13,249	6,365	108.2
Morningside	175,351	181,386	-3.3	55,350	64,650	-14.4	41,325	47,900	-13.7	115,788	112,588	2.8	17,425	13,256	31.4
Flemingdon Park	174,863	185,614	-5.8	101,125	97,413	3.8	53,588	42,600	25.8	97,945	71,588	36.8	27,655	41,188	-32.9
Dawes Road	170,416	167,260	1.9	58,463	65,138	-10.2	37,950	29,900	26.9	97,775	91,350	7.0	18,335	5,255	248.9
Bayview	167,551	145,123	15.5	36,688	47,275	-22.4	53,938	41,225	30.8	59,388	71,663	-17.1	13,717	19,549	-29.8
Jones	167,435	164,195	2.0	36,925	36,588	0.9	17,763	20,588	-13.7	103,950	112,075	-7.2	22,429	17,472	28.4
Port Union	163,706	169,463	-3.4	47,638	44,838	6.2	33,100	30,463	8.7	90,250	91,450	-1.3	13,181	10,870	21.3
Brookbanks	160,058	158,341	1.1	39,750	36,900	7.7	52,513	58,725	-10.6	91,038	94,963	-4.1	11,409	20,817	-45.2
Thornciffe	159,898	163,385	-2.1	86,375	71,575	20.7	43,013	42,538	1.1	137,263	128,575	6.8	13,985	5,439	157.1
Mimico Centennial	157,420	150,970	4.3	39,938	36,288	10.1	42,425	34,250	23.9	93,838	97,775	-4.0	15,205	11,270	34.9
Highland Creek	155,146	144,790	7.2	87,050	79,713	9.2	36,625	37,163	-1.4	80,088	73,100	9.6	12,214	9,865	23.8
City Hall	148,727	150,641	-1.3	37,500	40,075	-6.4	25,550	18,263	39.9	120,725	120,550	0.1	23,991	19,298	24.3
~ College Shaw	147,966	162,089	-8.7	68,770	65,500	5.0	17,611	21,550	-18.3	104,203	119,513	-12.8	18,983	17,775	6.8
Dufferin St. Clair	145,672	153,986	-5.4	68,625	74,913	-8.4	38,938	35,050	11.1	121,738	117,338	3.7	18,279	15,974	14.4

SUMMARY STATISTICS

January - December 2000

	CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			VISITS		HOLDS PLACED			
	2000	1999	% Change	2000	1999	% Change	2000	1999	% Change	2000	1999 % Change	2000	1999	% Change	
Weston	144,750	161,943	-10.6	41,525	41,113	1.0	36,700	34,700	5.8	113,188	97,538	16.0	12,802	9,236	38.6
* Palmerston	140,986	137,234	2.7	41,463	39,971	3.7	32,638	28,153	15.9	97,663	95,612	2.1	18,732	15,613	20.0
Kennedy Eglinton	138,760	132,359	4.8	54,663	34,463	58.6	48,088	38,338	25.4	87,921	85,388	3.0	19,315	11,377	69.8
* Alderwood	135,479	80,287	68.7	29,375	7,040	317.3	36,600	24,728	48.0	87,213	36,744	137.4	9,297	5,861	58.6
Spadina Road	133,200	133,276	-0.1	44,800	52,688	-15.0	13,638	14,775	-7.7	73,338	71,563	2.5	17,390	14,962	16.2
Cliffcrest	130,228	123,504	5.4	30,475	33,550	-9.2	29,950	32,113	-6.7	79,713	84,725	-5.9	10,560	9,339	13.1
Amesbury Park	128,545	123,699	3.9	73,650	54,825	34.3	70,438	46,175	52.5	84,775	64,525	31.4	15,030	19,029	-21.0
McGregor Park	128,180	128,953	-0.6	47,188	46,500	1.5	22,288	28,400	-21.5	64,200	63,563	1.0	10,299	7,631	35.0
New Toronto	123,641	117,301	5.4	22,325	40,688	-45.1	22,700	20,488	10.8	72,651	60,663	19.8	13,765	9,578	43.7
Armour Heights	118,347	113,192	4.6	33,638	32,625	3.1	32,613	24,875	31.1	59,450	57,488	3.4	10,712	13,591	-21.2
Annette	117,047	130,217	-10.1	44,138	42,413	4.1	34,050	33,313	2.2	84,275	84,338	-0.1	18,635	15,403	21.0
* Bendale	114,944	66,777	72.1	25,850	11,236	130.1	38,438	18,040	113.1	62,188	26,229	137.1	7,438	3,930	89.3
Humber Bay	110,326	108,295	1.9	14,263	17,938	-20.5	17,738	21,863	-18.9	50,538	50,600	-0.1	11,954	11,473	4.2
Pleasant View	110,061	125,508	-12.3	43,688	38,413	13.7	36,788	28,563	28.8	55,450	54,825	1.1	5,607	13,512	-58.5
Long Branch	107,580	118,260	-9.0	19,288	23,963	-19.5	24,500	29,050	-15.7	54,625	59,225	-7.8	7,711	5,808	32.8
Rexdale	107,279	116,865	-8.2	18,438	31,988	-42.4	24,763	28,138	-12.0	48,000	53,913	-11.0	9,238	7,294	26.7
Jane Sheppard	106,098	104,072	1.9	46,700	29,263	59.6	53,250	37,013	43.9	114,938	87,113	31.9	6,074	9,930	-38.8
Humberwood	98,867	88,788	11.4	33,100	41,513	-20.3	30,463	29,588	3.0	126,788	120,650	5.1	6,525	5,677	14.9
~ Eatonville	98,562	425,229	-76.8	9,936	55,200	-82.0	28,532	116,650	-75.5	52,118	228,013	-77.1	6,978	25,521	-72.7
Guildwood	98,028	94,148	4.1	16,650	17,838	-6.7	34,750	45,175	-23.1	67,950	71,475	-4.9	9,739	9,651	0.9
St. Lawrence	96,297	91,963	4.7	18,650	18,013	3.5	17,400	17,313	0.5	54,663	54,988	-0.6	16,233	13,343	21.7
Evelyn Gregory	94,794	119,632	-20.8	35,038	38,825	-9.8	23,538	32,738	-28.1	64,325	80,713	-20.3	7,885	6,446	22.3
Oakwood	92,218	100,036	-7.8	41,913	44,938	-6.7	38,875	27,463	41.6	100,400	90,788	10.6	11,843	8,555	38.4
Mount Pleasant	89,092	89,699	-0.7	37,575	26,688	40.8	15,713	15,663	0.3	46,750	52,088	-10.2	9,772	8,539	14.4
Mount Dennis	87,968	112,718	-22.0	31,175	53,613	-41.9	38,263	68,163	-43.9	70,100	83,163	-15.7	7,267	5,131	41.6
Woodview Park	87,411	88,224	-0.9	23,275	21,475	8.4	14,888	14,113	5.5	47,150	49,438	-4.6	4,841	7,848	-38.3
Black Creek	84,174	87,998	-4.3	63,050	71,663	-12.0	25,900	22,463	15.3	62,350	53,175	17.3	5,213	8,605	-39.4
Taylor	84,062	85,597	-1.8	23,450	22,475	4.3	28,988	29,625	-2.2	44,163	40,613	8.7	8,313	6,102	36.2
Northern Elms	81,955	79,163	3.5	22,063	28,488	-22.6	24,575	26,025	-5.6	80,100	89,600	-10.6	8,863	6,760	31.1
Victoria Village	78,792	80,133	-1.7	23,575	25,625	-8.0	9,275	4,813	92.7	32,800	34,388	-4.6	5,924	10,050	-41.1
Humber Summit	72,390	82,892	-12.7	24,213	24,825	-2.5	18,588	14,663	26.8	25,875	31,300	-17.3	2,616	6,255	-58.2
Davenport	70,700	68,032	3.9	24,138	24,263	-0.5	16,513	15,475	6.7	49,475	47,488	4.2	9,477	9,781	-3.1
Queen Saunter	58,378	59,461	-1.8	30,075	30,100	-0.1	12,138	20,138	-39.7	47,050	49,975	-5.9	6,770	7,713	-12.2
Perth Dupont	54,699	52,670	3.9	18,513	23,025	-19.6	14,275	15,050	-5.1	39,900	39,188	1.8	8,339	5,527	50.9
~ St. Clair Silverthorn	45,714	50,214	-9.0	14,767	15,350	-3.8	17,788	19,600	-9.2	40,251	39,813	1.1	4,808	3,624	32.7
Swansea	23,714	21,997	7.8	8,650	7,538	14.8	4,125	4,913	-16.0	15,350	16,688	-8.0	3,253	2,795	16.4
Todmorden Room	19,522	19,286	1.2	24,363	23,800	2.4	6,750	5,100	32.4	21,375	16,000	33.6	1,206	1,778	-32.2
Neighbourhood Total	12,442,546	12,774,696	-2.6	4,367,107	4,489,546	-2.7	3,304,656	3,349,845	-1.3	8,653,117	8,702,972	-0.6	1,282,753	1,142,864	12.2
Neighbourhood Average	159,520	163,778	-2.6	55,989	57,558	-2.7	42,367	42,947	-1.3	110,937	111,577	-0.6	16,446	14,652	12.2

SUMMARY STATISTICS

January - December 2000

	CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			VISITS		HOLDS PLACED			
	2000	1999 % Change		2000	1999 % Change		2000	1999 % Change		2000	1999 % Change	2000	1999 % Change		
DISTRICT BRANCHES															
Fairview	1,114,675	1,120,971	-0.6	557,350	606,350	-8.1	452,425	459,975	-1.6	413,796	418,600	-1.1	83,115	116,587	-28.7
Agincourt	956,668	971,233	-1.5	273,700	295,313	-7.3	300,738	265,525	13.3	526,561	521,519	1.0	69,492	45,070	54.2
Richview	743,277	712,908	4.3	220,988	238,975	-7.5	275,425	211,875	30.0	384,006	377,288	1.8	49,445	42,716	15.8
Cedarbrae	608,748	637,607	-4.5	213,125	273,763	-22.1	262,100	333,575	-21.4	451,072	521,217	-13.5	55,545	46,087	20.5
Don Mills	598,208	598,314	0.0	205,288	208,750	-1.7	100,875	94,675	6.5	234,759	210,938	11.3	46,295	65,024	-28.8
Barbara Frum	559,760	540,123	3.6	201,475	208,888	-3.5	587,063	518,875	13.1	289,649	294,775	-1.7	46,772	56,760	-17.6
Lillian H. Smith	509,982	512,142	-0.4	239,500	276,925	-13.5	107,550	109,338	-1.6	376,109	404,488	-7.0	56,273	38,786	45.1
Brentwood	434,198	425,558	2.0	113,088	182,363	-38.0	75,800	85,675	-11.5	234,230	259,025	-9.6	31,182	27,997	11.4
York Woods	420,129	412,830	1.8	166,500	127,563	30.5	200,238	202,650	-1.2	255,135	259,000	-1.5	34,086	40,162	-15.1
* Albert Campbell	417,924	418,043	0.0	165,150	156,965	5.2	173,775	172,401	0.8	214,617	204,947	4.7	26,757	17,945	49.1
* Albion	405,883	394,075	3.0	203,413	211,844	-4.0	77,938	79,284	-1.7	371,377	346,278	7.2	25,592	19,314	32.5
Northern District	394,332	401,565	-1.8	174,725	232,763	-24.9	182,563	138,888	31.4	327,093	326,413	0.2	42,942	32,166	33.5
S. Walter Stewart	310,463	325,932	-4.7	95,613	92,213	3.7	61,225	52,125	17.5	174,078	141,713	22.8	22,549	11,760	91.7
Pape Danforth	309,169	314,022	-1.5	78,263	82,775	-5.5	50,325	38,313	31.4	208,484	216,563	-3.7	35,938	27,159	32.3
Bloor Gladstone	305,840	324,741	-5.8	198,450	160,138	23.9	88,125	82,650	6.6	253,891	242,950	4.5	33,854	29,147	16.1
Malvern	297,960	282,905	5.3	112,988	92,663	21.9	69,388	65,050	6.7	197,536	217,413	-9.1	23,296	15,496	50.3
Maria A. Shchuka	142,195	171,057	-16.9	81,850	88,838	-7.9	60,000	79,613	-24.6	122,438	127,696	-4.1	11,161	6,401	74.4
District Total	8,529,411	8,564,026	-0.4	3,301,463	3,537,083	-6.7	3,125,550	2,990,485	4.5	5,034,828	5,090,818	-1.1	694,294	638,577	8.7
District Average	501,730	503,766	-0.4	194,204	208,064	-6.7	183,856	175,911	4.5	296,166	299,460	-1.1	40,841	37,563	8.7
Branch Total (excl. R&R)	20,971,957	21,338,722	-1.7	7,668,569	8,026,629	-4.5	6,430,206	6,340,330	1.4	13,687,945	13,793,790	-0.8	1,977,047	1,781,441	11.0
Branch Average (excl. R&R)	220,757	224,618	-1.7	80,722	84,491	-4.5	67,686	66,740	1.4	144,084	145,198	-0.8	20,811	18,752	11.0

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	2000	1999	% Change	2000	1999	% Change	2000	1999	% Change	2000	1999	% Change	2000	1999	% Change
RESEARCH AND REFERENCE BRANCHES															
North York Central	1,200,462	1,293,301	-7.2	876,063	1,010,188	-13.3	846,975	826,663	2.5	1,361,247	1,353,138	0.6	79,232	103,559	-23.5
Toronto Reference	77,363	121,769	-36.5	2,152,375	2,320,000	-7.2	929,600	911,763	2.0	1,085,387	1,096,363	-1.0	36,322	2,621	1,285.8
Interloan	9,902	9,686	2.2										8,966	1,854	383.6
Answerline	54,129	30,836	75.5	56,188	54,150	3.8	207,925	207,250	0.3				18,173	3,332	445.4
Urban Affairs	2,110	2,072	1.8	99,075	81,475	21.6	41,238	40,238	2.5	69,163	63,575	8.8	1,498	49	2,957.1
Merril Collection		669	-100.0	13,325	13,600	-2.0	7,075	8,125	-12.9	6,900	7,638	-9.7		391	-100.0
Osborne Collection	100			27,013	16,100	67.8	9,688	8,650	12.0	7,250	5,538	30.9		43	
Research & Reference Total	1,344,066	1,458,333	-7.8	3,224,038	3,495,513	-7.8	2,042,500	2,002,688	2.0	2,529,946	2,526,250	0.1	144,234	111,806	29.0
Research & Reference Average	638,913	707,535	-9.7	1,514,219	1,665,094	-9.1	888,288	869,213	2.2	1,223,317	1,224,750	-0.1	57,777	53,090	8.8
CITY-WIDE SERVICES															
Bookmobile	157,162	174,173	-9.8	15,963	25,875	-38.3	21,325	27,925	-23.6	50,563	57,700	-12.4	6,943	11,475	-39.5
Home Library Service	278,267	225,158	23.6	4,488	6,200	-27.6	111,750	83,538	33.8	7,863	11,388	-31.0	31,151	17,330	79.8
Sunnybrook Hospital	30,237	24,727	22.3	5,950	6,475	-8.1	24,688	14,150	74.5	27,538	22,300	23.5	3,602	3,777	-4.6
Hospital for Sick Children															
Adult Literacy Services				5,375	4,300	25.0	21,288	14,800	43.8	18,425	13,913	32.4			
City-Wide Services Total	465,666	424,058	9.8	31,775	45,163	-29.6	185,463	143,863	28.9	104,388	125,325	-16.7	41,696	32,582	28.0
REMOTE RENEWAL OF LIBRARY MATERIAL															
Automated Phone Renewals	1,986,285	1,648,315	20.5												
Web Catalogue Renewals	492,344												801,169		
Dial In Catalogue Renewals	116,883	350,697	-66.7										134,261	246,018	-45.4
Remote Access Total	2,595,512	1,999,012	29.8										935,430	246,018	280.2
Net Library (ebooks)	3,085														
Departmental Staff	2,181	6,524	-66.6										1,147	3,072	-62.7
Grand Total	25,382,467	25,226,649	0.6	10,924,382	11,567,304	-5.6	8,658,168	8,486,880	2.0	16,322,279	16,445,365	-0.7	3,099,554	2,174,919	42.5

Notes:

1. Research & Reference: the average is calculated using Toronto Reference and North York Central Library figures only
2. Adult Literacy Services: Visits statistics, January-March 1999 unavailable
3. Prior to ILS conversion (Fall 1999), Dial-In Catalogue renewals and holds placed could not be separated from Web Catalogue figures, so both were counted in Dial In.
4. Prior to September 1999, holds filled statistics for Etobicoke branches could not be broken down by branch. All holds filled by Etobicoke branches prior to this time are reported under Richview.
5. As a result of software problems, Web PAC renewal statistics for the months of August to October have been attributed to the branches where the materials were originally checked out rather than to the Web PAC service.
As a result, many branches may appear to experience an increase in circulation compared to this time last year. The software problem was corrected November 1, 2000, however the statistics could not be adjusted retrospectively.

* In 1999, this branch was closed for part or all of this time period for renovation/retrofit
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