

Maintaining Our Facilities

Toronto Public Library Board Meeting

January 27, 2025

facilities services strategy

bursting with pride over tpl spaces

Goal

We will **reduce branch closures** due to building related causes

We will
do this
by

Planning multiple years out

Coordinating branch work to minimize disruptions

Ensuring **information flows** easily across facilities teams and internal partners

What
sets us
apart

Having **standards and practices** to efficiently initiate and complete work, and make it easy for partners to work with us

Continually **learning** new skills and gaining new experience

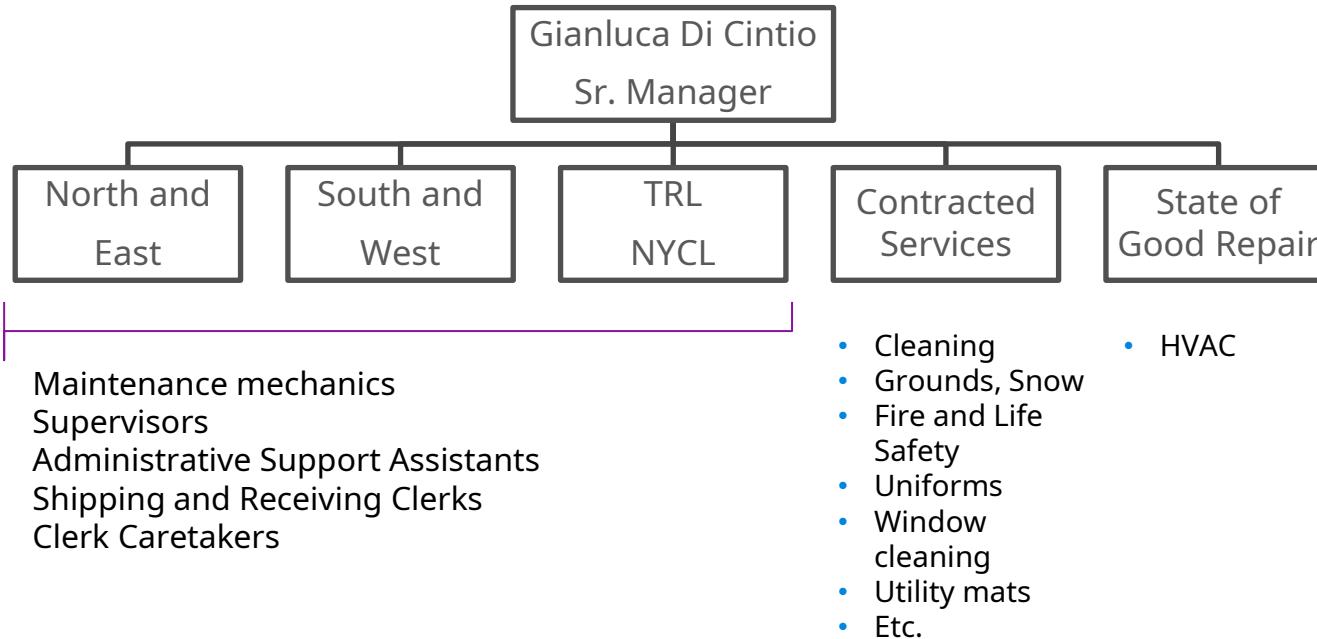
Recognizing our people: communicating achievements, innovative solutions, and effort

Facilities work is organized in **four categories**:

- Preventative maintenance
- Response to emergencies and service calls
- State-of-Good-Repair Programs
- State-of-Good-Repair Projects

facilities operations team

The team is structured by function and geography



planning facilities work

1. Understand priorities:



2. Plan the work:

- SOGR programs
- SOGR projects
- Proactive work orders
- Capital projects

3. Execute the work:

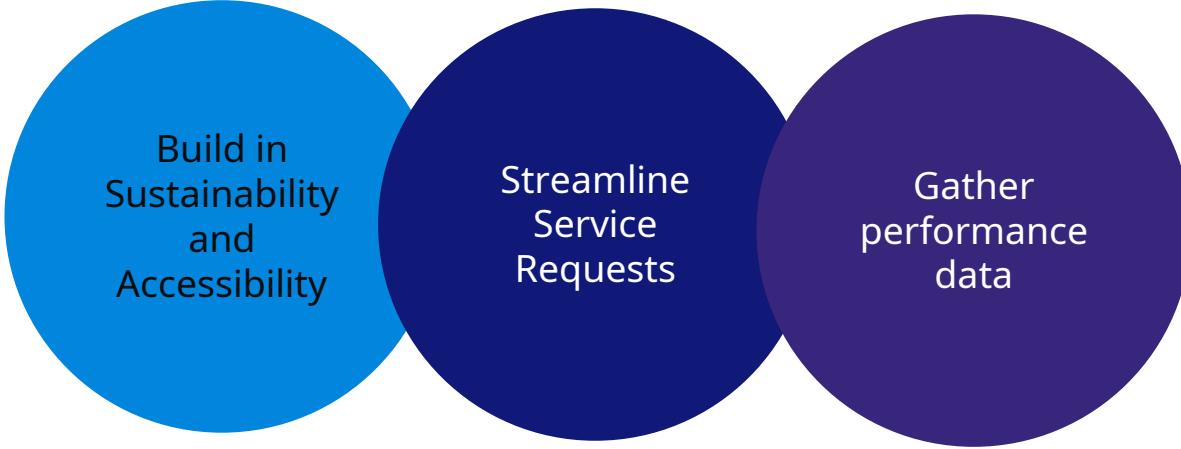
- **SOGR programs, projects:** design, specifications, tenders, construction
- **Preventative maintenance**
- **Service calls**
- **Capital projects:** scope, design, construction

observations and learnings

Tomorrow is as important as today

- Balance planning and execution to keep the funnel full
- Increase SOGR work to decrease service calls and closures
- Invest to ensure value of contracted services

2025 priorities



Build in
Sustainability
and
Accessibility

Streamline
Service
Requests

Gather
performance
data



thank you questions?

contacts

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