

BRANCH STATISTICS

January - December 2006

		CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			VISITS			HOLDS PLACED			HOLDS FILLED					
Neighbourhood & District branches are ranked in order by circulation		2006	2005	% Change	2006	2005	% Change	2006	2005	% Change	2006	2005	% Change	2006	2005	% Change	2006	2005	% Change			
NEIGHBOURHOOD BRANCHES																						
1st Quartile																						
	1	Eatonville	W	487,396	428,419	13.8	89,913	93,775	-4.1	203,800	192,125	6.1	269,238	245,494	9.7	31,348	30,851	1.6	88,401	72,619	21.7	1
	2	Woodside Square	E	462,087	467,535	-1.2	154,250	86,650	78.0	98,250	75,225	30.6	380,188	392,413	-3.1	29,154	30,434	-4.2	70,847	67,834	4.4	2
	3	Riverdale	S	407,096	406,476	0.2	123,788	113,788	8.8	60,150	63,775	-5.7	255,366	270,283	-5.5	27,332	31,358	-12.8	55,590	54,852	1.3	3
	4	Bridlewood	E	375,930	352,754	6.6	98,463	87,750	12.2	82,075	81,000	1.3	310,213	328,450	-5.6	27,850	29,795	-6.5	62,658	60,920	2.9	4
*	5	Runnymede	S	339,134	211,274	60.5	69,325	43,128	60.7	60,438	49,243	22.7	248,763	142,433	74.7	30,899	16,706	85.0	76,019	32,604	133.2	5
	6	Deer Park	S	332,064	331,538	0.2	73,650	73,350	0.4	99,938	99,875	0.1	290,575	293,363	-1.0	41,015	42,861	-4.3	86,864	82,815	4.9	6
	7	Goldhawk Park	E	304,203	290,621	4.7	80,100	74,338	7.8	41,038	38,950	5.4	164,535	161,899	1.6	18,304	18,572	-1.4	49,543	46,879	5.7	7
	8	Sanderson	S	294,425	285,392	3.2	223,600	172,063	30.0	48,400	62,825	-23.0	253,413	308,400	-17.8	26,432	33,298	-20.6	47,779	50,311	-5.0	8
	9	Danforth Coxwell	S	290,623	274,370	5.9	46,225	63,788	-27.5	52,500	49,538	6.0	170,725	173,138	-1.4	27,732	30,918	-10.3	71,708	66,686	7.5	9
	10	St. James Town	S	279,167	314,031	-11.1	54,875	58,288	-5.9	47,050	52,400	-10.2	212,675	225,263	-5.6	22,276	24,946	-10.7	53,857	51,496	4.6	10
*	11	Locke	S	273,971	264,343	3.6	85,313	97,397	-12.4	89,625	124,388	-27.9	179,400	196,068	-8.5	22,227	21,523	3.3	52,219	48,236	8.3	11
~	12	Parkdale	S	272,844	302,434	-9.8	93,491	117,913	-20.7	112,841	107,300	5.2	226,978	251,085	-9.6	41,713	49,893	-16.4	65,073	72,785	-10.6	12
	13	Leaside	E	268,318	268,984	-0.2	70,713	59,825	18.2	30,438	27,575	10.4	125,550	128,563	-2.3	16,422	16,944	-3.1	49,837	46,180	7.9	13
	14	Yorkville	S	266,532	268,995	-0.9	50,163	55,700	-9.9	41,263	36,525	13.0	159,163	154,600	3.0	26,032	28,255	-7.9	75,377	76,200	-1.1	14
	15	Steeles	E	258,471	242,435	6.6	65,863	56,213	17.2	55,563	53,788	3.3	138,738	125,425	10.6	9,021	10,826	-16.7	43,154	42,666	1.1	15
	16	Downsview	N	254,992	277,404	-8.1	64,600	132,488	-51.2	114,613	103,488	10.8	205,990	201,167	2.4	19,739	22,988	-14.1	34,673	35,238	-1.6	16
	17	High Park	S	253,940	249,271	1.9	55,788	55,725	0.1	47,050	39,550	19.0	163,013	158,163	3.1	21,950	22,839	-3.9	62,546	58,081	7.7	17
*	18	Beaches	S	252,830	244,304	3.5	120,813	123,090	-1.9	110,550	117,283	-5.7	236,550	233,991	1.1	22,203	20,834	6.6	47,711	38,988	22.4	18
	19	Hillcrest	N	249,202	233,065	6.9	43,150	49,088	-12.1	28,663	32,674	-12.3	88,825	86,075	3.2	17,684	17,727	-0.2	67,041	63,576	5.5	19
*	20	Parliament	S	240,086	240,342	-0.1	108,500	95,071	14.1	57,588	38,873	48.1	226,310	195,088	16.0	33,359	32,915	1.3	55,566	56,092	-0.9	20
2nd Quartile																						
~	21	Eglinton Square	E	239,649	234,256	2.3	46,363	54,200	-14.5	77,323	79,050	-2.2	173,153	172,375	0.5	16,659	18,435	-9.6	39,562	35,922	10.1	21
	22	Bayview	N	232,251	220,063	5.5	54,675	65,525	-16.6	46,388	50,625	-8.4	121,863	110,288	10.5	12,953	14,466	-10.5	55,677	53,319	4.4	22
	23	Centennial	N	230,670	233,216	-1.1	52,850	50,663	4.3	94,925	98,738	-3.9	87,788	81,275	8.0	16,103	17,842	-9.7	64,848	66,080	-1.9	23
	24	Maryvale	E	212,723	220,578	-3.6	28,388	32,450	-12.5	41,025	40,538	1.2	135,350	132,788	1.9	18,512	20,181	-8.3	34,678	35,939	-3.5	24
	25	Burrows Hall	E	210,257	223,016	-5.7	55,450	61,924	-10.5	50,125	43,817	14.4	160,775	155,644	3.3	10,505	13,734	-23.5	31,507	36,160	-12.9	25
	26	Main St.	S	207,234	211,870	-2.2	34,063	49,638	-31.4	32,938	35,463	-7.1	110,900	116,763	-5.0	16,587	20,832	-20.4	55,144	55,961	-1.5	26
	27	Forest Hill	S	205,168	214,492	-4.3	46,913	50,038	-6.2	34,800	41,563	-16.3	97,838	117,975	-17.1	24,690	27,016	-8.6	55,915	56,442	-0.9	27
	28	Thornccliffe	E	191,328	185,506	3.1	61,563	71,938	-14.4	67,775	101,400	-33.2	123,663	139,613	-11.4	22,169	24,597	-9.9	42,297	44,088	-4.1	28
	29	Port Union	E	188,020	193,417	-2.8	35,000	33,825	3.5	30,488	25,625	19.0	87,388	89,400	-2.3	12,167	12,338	-1.4	39,869	38,551	3.4	29
~	30	McGregor Park	E	187,662	191,392	-1.9	54,639	50,200	8.8	87,690	67,725	29.5	114,515	95,041	20.5	12,017	15,027	-20.0	28,942	28,762	0.6	30
	31	Gerrard Ashdale	S	186,515	194,814	-4.3	39,663	37,075	7.0	32,325	36,463	-11.3	100,300	111,138	-9.8	17,188	18,854	-8.8	36,805	35,674	3.2	31
	32	Highland Creek	E	184,883	178,040	3.8	56,638	58,513	-3.2	27,563	25,350	8.7	68,513	61,663	11.1	11,503	12,909	-10.9	33,502	30,903	8.4	32
	33	Dawes Road	E	184,646	182,704	1.1	44,738	25,900	72.7	45,213	40,238	12.4	76,606	76,813	-0.3	15,109	16,662	-9.3	35,145	34,201	2.8	33
	34	Wychwood	S	179,460	197,048	-8.9	51,838	52,363	-1.0	75,625	70,850	6.7	120,238	118,288	1.6	17,524	21,403	-18.1	49,962	53,441	-6.5	34
	35	Flemingdon Park	N	175,820	185,623	-5.3	61,547	63,125	-2.5	88,729	75,763	17.1	131,795	136,864	-3.7	13,879	15,485	-10.4	34,139	35,546	-4.0	35
	36	Pleasant View	N	173,159	173,494	-0.2	43,588	43,925	-0.8	27,625	28,250	-2.2	85,613	66,188	29.3	12,175	13,588	-10.4	38,605	37,678	2.5	36
	37	City Hall	S	171,345	167,135	2.5	27,963	31,238	-10.5	40,325	42,988	-6.2	134,200	128,400	4.5	16,766	17,065	-1.8	60,024	57,352	4.7	37
	38	Brookbanks	N	166,866	165,462	0.8	35,013	32,413	8.0	19,375	10,150	90.9	73,750	61,525	19.9	9,327	10,449	-10.7	34,825	34,716	0.3	38
	39	Spadina	S	165,860	176,708	-6.1	29,513	31,200	-5.4	23,363	23,500	-0.6	73,700	83,363	-11.6	14,090	18,051	-21.9	49,653	51,354	-3.3	39

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3rd Quartile																					
40	Kennedy Eglinton	E	163,871	174,146	-5.9	46,413	52,988	-12.4	53,113	53,500	-0.7	79,975	86,713	-7.8	11,441	12,878	-11.2	31,172	32,291	-3.5	40
41	Jones	S	157,235	162,236	-3.1	36,488	42,750	-14.6	21,125	22,700	-6.9	72,638	82,813	-12.3	15,219	19,266	-21.0	31,933	32,114	-0.6	41
42	College Shaw	S	154,650	160,962	-3.9	44,413	52,675	-15.7	28,575	27,400	4.3	104,700	106,138	-1.4	16,846	19,661	-14.3	44,724	44,066	1.5	42
43	Palmerston	S	151,372	150,148	0.8	42,838	41,363	3.6	40,850	39,863	2.5	111,463	118,713	-6.1	12,510	13,692	-8.6	40,274	39,422	2.2	43
~	44 Jane Dundas	W	149,654	215,701	-30.6	31,333	56,150	-44.2	37,122	54,913	-32.4	85,013	134,625	-36.9	10,458	16,908	-38.1	25,695	35,581	-27.8	44
45	Cliffcrest	E	149,115	141,202	5.6	22,263	15,100	47.4	21,688	18,063	20.1	79,413	80,625	-1.5	10,402	9,480	9.7	23,226	22,844	1.7	45
46	Amesbury Park	N	145,773	149,775	-2.7	73,550	60,763	21.0	63,750	58,463	9.0	81,913	75,788	8.1	14,490	18,610	-22.1	28,217	30,793	-8.4	46
47	Annette	S	145,223	172,436	-15.8	28,475	34,963	-18.6	16,738	25,650	-34.7	78,975	87,150	-9.4	14,260	22,080	-35.4	44,855	55,951	-19.8	47
48	Mimico Centennial	W	143,741	141,729	1.4	28,613	27,963	2.3	31,475	35,588	-11.6	82,913	84,663	-2.1	12,121	12,355	-1.9	26,436	24,851	6.4	48
*	49 Weston	W	142,559	140,753	1.3	54,900	46,878	17.1	41,988	27,240	54.1	103,125	87,265	18.2	14,453	14,610	-1.1	28,152	26,214	7.4	49
50	Alderwood	W	136,938	146,504	-6.5	23,463	33,688	-30.4	26,525	27,538	-3.7	70,600	82,913	-14.8	7,045	7,942	-11.3	21,882	23,345	-6.3	50
51	Bendale	E	132,028	127,607	3.5	29,600	33,088	-10.5	61,625	60,763	1.4	69,600	61,788	12.6	10,981	11,325	-3.0	21,023	20,240	3.9	51
52	Elmbrook Park	W	127,651	124,252	2.7	9,200	10,238	-10.1	30,063	27,000	11.3	49,450	48,025	3.0	8,342	8,285	0.7	23,782	21,901	8.6	52
53	St. Lawrence	S	126,929	118,309	7.3	15,863	23,575	-32.7	16,125	12,450	29.5	66,300	62,363	6.3	11,786	13,143	-10.3	41,851	41,415	1.1	53
54	Rexdale	W	116,248	120,749	-3.7	15,350	17,288	-11.2	18,200	24,850	-26.8	49,925	48,600	2.7	8,577	10,602	-19.1	20,716	21,118	-1.9	54
55	Humber Bay	W	115,795	121,344	-4.6	10,675	10,150	5.2	29,138	33,275	-12.4	52,350	61,163	-14.4	9,840	10,324	-4.7	28,215	28,987	-2.7	55
56	Armour Heights	N	115,709	122,415	-5.5	21,888	27,913	-21.6	20,713	25,800	-19.7	51,100	55,150	-7.3	7,252	8,699	-16.6	26,051	26,398	-1.3	56
57	Dufferin St. Clair	S	111,926	119,735	-6.5	50,375	55,425	-9.1	26,838	27,575	-2.7	94,200	105,088	-10.4	13,300	14,733	-9.7	21,800	23,035	-5.4	57
58	Guildwood	E	110,325	108,500	1.7	22,800	14,675	55.4	29,625	24,200	22.4	64,313	61,050	5.3	9,451	9,216	2.5	23,644	22,763	3.9	58
59	Black Creek	N	110,217	112,334	-1.9	47,850	51,475	-7.0	55,100	61,238	-10.0	106,063	108,713	-2.4	6,339	7,904	-19.8	12,050	11,533	4.5	59
4th Quartile																					
*	60 Long Branch	W	110,162	38,003	189.9	15,088	4,891	208.5	30,175	10,164	196.9	54,125	17,401	211.0	9,208	2,986	208.4	20,731	6,122	238.6	60
~ *	61 Morningside	E	107,885	68,104	58.4	33,343	23,532	41.7	25,699	31,372	-18.1	66,435	62,531	6.2	6,384	6,766	-5.6	9,920	12,679	-21.8	61
62	Mount Dennis	W	101,388	101,552	-0.2	38,125	25,750	48.1	42,125	38,813	8.5	70,475	69,650	1.2	6,211	8,972	-30.8	15,967	14,313	11.6	62
~ *	63 Humberwood	W	98,061	98,267	-0.2	22,193	20,565	7.9	40,886	28,451	43.7	151,243	150,897	0.2	6,014	6,731	-10.7	13,046	13,775	-5.3	63
64	Oakwood	W	96,672	97,249	-0.6	78,788	53,225	48.0	31,113	29,163	6.7	88,625	86,113	2.9	9,176	11,419	-19.6	17,496	17,815	-1.8	64
~	65 New Toronto	W	96,360	120,712	-20.2	49,248	51,013	-3.5	45,576	45,725	-0.3	81,376	84,032	-3.2	8,468	11,574	-26.8	18,842	25,431	-25.9	65
*	66 Northern Elms	W	96,126	62,067	54.9	20,325	11,604	75.2	28,825	15,348	87.8	53,800	34,131	57.6	5,470	2,863	91.1	13,609	5,260	158.7	66
67	Evelyn Gregory	W	88,724	87,737	1.1	14,925	19,275	-22.6	11,325	11,763	-3.7	68,550	72,900	-6.0	6,900	7,322	-5.8	12,513	10,942	14.4	67
68	Jane Sheppard	N	86,627	89,754	-3.5	44,425	43,150	3.0	25,638	21,150	21.2	100,938	98,188	2.8	5,880	5,804	1.3	11,423	10,976	4.1	68
69	Mount Pleasant	S	85,754	92,434	-7.2	13,888	10,275	35.2	10,750	9,813	9.6	39,525	36,263	9.0	7,409	9,055	-18.2	23,979	26,146	-8.3	69
70	Woodview Park	N	80,844	86,037	-6.0	20,063	24,900	-19.4	24,050	23,225	3.6	49,288	51,175	-3.7	6,543	6,444	1.5	13,740	13,165	4.4	70
71	Davenport	S	78,385	88,573	-11.5	11,463	20,950	-45.3	11,600	16,888	-31.3	40,900	49,675	-17.7	9,867	12,349	-20.1	23,555	26,139	-9.9	71
72	Taylor	E	73,360	81,081	-9.5	18,988	14,663	29.5	20,538	19,550	5.1	41,588	48,888	-14.9	6,757	7,950	-15.0	14,309	16,242	-11.9	72
73	Victoria Village	N	70,826	72,899	-2.8	22,025	17,475	26.0	14,813	8,000	85.2	35,000	32,100	9.0	5,052	5,141	-1.7	15,253	15,267	-0.1	73
74	Humber Summit	N	68,764	70,603	-2.6	19,525	29,288	-33.3	26,713	23,550	13.4	41,063	41,900	-2.0	5,366	6,013	-10.8	10,036	10,301	-2.6	74
75	Perth Dupont	S	55,472	53,734	3.2	11,300	17,338	-34.8	5,925	8,600	-31.1	34,275	36,925	-7.2	7,121	6,388	11.5	12,102	11,017	9.8	75
76	Queen Saulter	S	54,328	56,293	-3.5	32,750	31,225	4.9	24,263	18,175	33.5	49,400	47,438	4.1	5,142	5,545	-7.3	14,930	14,203	5.1	76
77	St. Clair Silverthorn	S	48,772	46,879	4.0	12,413	14,588	-14.9	19,875	19,075	4.2	43,038	37,263	15.5	4,202	3,988	5.4	10,099	8,551	18.1	77
~	78 Todmorden	E	41,471	40,283	2.9	11,779	7,025	67.7	10,061	5,113	96.8	29,446	30,213	-2.5	2,662	1,852	43.7	14,957	12,789	17.0	78
79	Swansea	S	25,919	37,200	-30.3	2,113	3,663	-42.3	3,525	5,563	-36.6	13,400	19,513	-31.3	2,111	3,169	-33.4	8,794	15,043	-41.5	79
Neighbourhood Total			14,129,686	14,023,119	0.8	3,782,083	3,759,067	0.6	3,549,288	3,462,051	2.5	9,090,659	9,073,284	0.2	1,153,671	1,257,461	-8.3	2,898,561	2,818,184	2.9	
Neighbourhood Average			178,857	177,508	0.8	47,874	47,583	0.6	44,928	43,823	2.5	115,072	114,852	0.2	14,603	15,917	-8.3	36,691	35,673	2.9	

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DISTRICT BRANCHES																			
1 Agincourt E	1,245,396	1,216,646	2.4	266,550	268,875	-0.9	292,213	269,938	8.3	588,271	555,708	5.9	63,595	65,540	-3.0	132,968	132,573	0.3	1
2 Fairview N	1,053,928	1,097,671	-4.0	350,850	365,163	-3.9	224,800	236,363	-4.9	401,053	393,760	1.9	50,596	58,874	-14.1	142,022	140,422	1.1	2
3 Cedarbrae E	789,744	809,276	-2.4	140,263	169,000	-17.0	178,875	221,938	-19.4	566,915	503,349	12.6	57,071	63,613	-10.3	90,222	93,684	-3.7	3
* 4 Malvern E	641,369	685,653	-6.5	296,650	262,276	13.1	187,300	139,113	34.6	388,423	366,290	6.0	27,666	31,283	-11.6	50,568	43,398	16.5	4
5 Don Mills N	596,479	592,221	0.7	137,913	141,963	-2.9	107,688	102,075	5.5	233,904	229,450	1.9	36,683	39,176	-6.4	88,446	89,485	-1.2	5
6 Barbara Frum N	595,330	588,302	1.2	134,713	145,513	-7.4	242,538	268,363	-9.6	275,770	394,474	-30.1	37,524	41,258	-9.1	77,836	77,921	-0.1	6
7 Albion W	530,298	520,896	1.8	196,288	187,100	4.9	205,463	195,413	5.1	430,606	407,771	5.6	34,552	38,785	-10.9	59,846	59,655	0.3	7
8 Lillian H. Smith S	498,410	487,957	2.1	163,825	177,325	-7.6	127,763	119,925	6.5	376,917	375,914	0.3	40,599	42,090	-3.5	85,071	82,639	2.9	8
9 Albert Campbell E	496,936	519,443	-4.3	126,963	130,400	-2.6	160,150	155,100	3.3	246,100	241,579	1.9	30,914	34,058	-9.2	55,451	56,668	-2.1	9
~ 10 Richview W	429,470	691,809	-37.9	85,688	167,688	-48.9	132,836	238,975	-44.4	208,250	346,073	-39.8	24,403	44,578	-45.3	48,955	86,483	-43.4	10
11 Northern District S	415,657	412,475	0.8	138,025	148,975	-7.4	134,038	155,850	-14.0	348,775	349,389	-0.2	38,100	41,658	-8.5	87,805	85,211	3.0	11
12 Brentwood W	402,508	390,164	3.2	70,513	76,963	-8.4	67,050	65,575	2.2	223,391	210,250	6.3	24,345	24,944	-2.4	74,405	73,985	0.6	12
13 York Woods N	371,016	375,408	-1.2	138,475	162,838	-15.0	108,475	108,838	-0.3	168,591	214,663	-21.5	19,644	23,301	-15.7	46,265	47,256	-2.1	13
14 Bloor Gladstone S	298,234	330,425	-9.7	95,300	115,325	-17.4	75,025	88,650	-15.4	228,866	259,653	-11.9	30,535	37,288	-18.1	62,189	71,480	-13.0	14
~ 15 S. Walter Stewart E	222,127	342,046	-35.1	37,992	60,038	-36.7	34,121	41,800	-18.4	105,994	162,531	-34.8	15,513	26,417	-41.3	35,834	53,732	-33.3	15
16 Maria A. Shchuka W	220,501	212,125	3.9	92,363	98,688	-6.4	61,575	66,025	-6.7	194,755	156,165	24.7	16,608	18,550	-10.5	27,465	26,333	4.3	16
~ * 17 Pape Danforth S	142,324	96,834	47.0	34,867	17,350	101.0	18,462	11,525	60.2	90,918	49,707	82.9	9,328	10,493	-11.1	20,934	23,740	-11.8	17
District Total	8,949,727	9,369,351	-4.5	2,507,234	2,695,476	-7.0	2,358,369	2,485,463	-5.1	5,077,494	5,216,721	-2.7	557,676	641,906	-13.1	1,186,282	1,244,665	-4.7	
District Average	526,455	551,138	-4.5	147,484	158,557	-7.0	138,728	146,204	-5.1	298,676	306,866	-2.7	32,804	37,759	-13.1	69,781	73,216	-4.7	
Branch Total (excl. R&R)	23,079,413	23,392,470	-1.3	6,289,317	6,454,543	-2.6	5,907,656	5,947,513	-0.7	14,168,153	14,290,005	-0.9	1,711,347	1,899,367	-9.9	4,084,843	4,062,849	0.5	
Branch Average (excl. R&R)	240,411	243,672	-1.3	65,514	67,235	-2.6	61,538	61,953	-0.7	147,585	148,854	-0.9	17,827	19,785	-9.9	42,550	42,321	0.5	

BRANCH STATISTICS

January - December 2006

	CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			VISITS			HOLDS PLACED			HOLDS FILLED		
	2006	2005	% Change	2006	2005	% Change	2006	2005	% Change	2006	2005	% Change	2006	2005	% Change	2006	2005	% Change
Neighbourhood & District branches are ranked in order by circulation																		
RESEARCH AND REFERENCE BRANCHES																		
North York Central RR	1,327,900	1,300,120	2.1	495,450	685,513	-27.7	537,375	514,163	4.5	1,547,418	1,547,935	0.0	73,416	83,316	-11.9	188,641	175,134	7.7
Toronto Reference RR	134,227	135,223	-0.7	1,328,300	1,431,475	-7.2	607,525	599,350	1.4	1,248,004	1,060,186	17.7	38,865	43,100	-9.8	50,612	51,173	-1.1
Virtual Reference Desk RR							5,575	4,763	17.1									
Interloan RR	10,098	12,115	-16.6										8,622	9,932	-13.2	4,282	6,108	-29.9
Answerline RR	64,717	65,976	-1.9	7,188	9,550	-24.7	165,438	155,363	6.5				22,219	20,135	10.4	168	9	1,766.7
Urban Affairs RR	1,898	1,959	-3.1	58,200	60,700	-4.1	38,313	34,363	11.5	56,238	48,988	14.8	2,283	2,247	1.6	83	30	176.7
Merril Collection RR				12,513	11,625	7.6	8,313	8,513	-2.3	7,438	7,513	-1.0						
Osborne Collection RR	30	27	11.1	23,638	26,075	-9.3	11,100	12,900	-14.0	9,038	7,738	16.8	73	116	-37.1	1	14	-92.9
Research & Reference Total	1,538,870	1,515,420	1.5	1,925,288	2,224,938	-13.5	1,373,638	1,329,413	3.3	2,868,135	2,672,358	7.3	145,478	158,846	-8.4	243,787	232,468	4.9
Research & Reference Average	731,064	717,672	1.9	911,875	1,058,494	-13.9	572,450	556,756	2.8	1,397,711	1,304,060	7.2	56,141	63,208	-11.2	119,627	113,154	5.7
CITY-WIDE SERVICES																		
Bookmobile CWS	124,944	119,674	4.4	26,838	20,075	33.7	21,100	15,300	37.9	54,788	47,113	16.3	6,335	5,270	20.2	13,958	13,798	1.2
Home Library Service CWS	538,408	536,550	0.3	13,075	16,600	-21.2	202,000	205,963	-1.9	7,413	8,150	-9.0	60,495	59,778	1.2	40,551	43,478	-6.7
Sunnybrook Hospital CWS	38,766	36,247	6.9	6,213	6,963	-10.8	7,963	11,213	-29.0	19,313	19,600	-1.5	7,610	6,393	19.0	10,648	8,730	22.0
Adult Literacy Services CWS				6,875	9,038	-23.9	7,238	10,313	-29.8		12,413	-100.0						
City-Wide Services Total	702,118	692,471	1.4	53,000	52,675	0.6	238,300	242,788	-1.8	81,513	87,275	-6.6	74,440	71,441	4.2	65,157	66,006	-1.3
REMOTE SERVICES																		
Automated Phone Renewals RA	1,078,282	1,215,772	-11.3															
Dial In Catalogue Renewals RA	9,077	13,299	-31.7										10,977	16,760	-34.5			
Web Catalogue Renewals RA	3,985,264	3,731,755	6.8										3,742,259	3,713,763	0.8			
Net Library (E-Books) RA	15,349	12,209	25.7															
Remote Services Total	5,087,972	4,973,035	2.3										3,753,236	3,730,523	0.6			
Staff Activity OT	4,117	1,858	121.6										973	939	3.6	622	629	-1.1
Hospital for Sick Children OT							2,000	1,963	1.9									
Grand Total	30,412,490	30,575,254	-0.5	8,267,605	8,732,155	-5.3	7,521,594	7,521,676	0.0	17,117,800	17,049,638	0.4	5,685,474	5,861,116	-3.0	4,394,409	4,361,952	0.7

Notes:
 1. Research & Reference: the average is calculated using Toronto Reference and North York Central Library figures only

* In 2005, this branch was closed for part or all of this time period for renovation/retrofit
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