

Summary of Fines Changes implemented in 2012

Fine structure

As of January 3, 2012, fines are charged based on the type of material customers borrow – adult, teen or child – not on cardholder's age category. For example, adults who borrow children's material are charged child rates for any overdue items. Teens who are late returning adult materials are charged adult rates.

Fine rates for all materials except Best Bets and DVDs

Fine rates as of January 3, 2012			2011 Fine Rates		
Material type	Rate per day per item	Maximum per borrowing period	Cardholder	Rate per day per item	Maximum per borrowing period
Adult	\$0.40	\$16.00	Adult	\$0.30	\$12.00
Teen	\$0.20	\$8.00	Teen	\$0.15	\$6.00
Child	\$0.20	\$8.00	Child	\$0.10	\$4.00

Fine rates for Best Bets and DVDs

Best Bets - Fine rates as of January 3, 2012			Best Bets - 2011 Fine Rates		
Material type	Rate per day per item	Maximum per borrowing period	Cardholder	Rate per day per item	Maximum per borrowing period
Adult	\$1.00	\$20.00	Adult	\$0.30	\$12.00

DVDs - Fine rates as of January 3, 2012			DVDs- 2011 Fine Rates		
Material type	Rate per day per item	Maximum per borrowing period	Cardholder	Rate per day per item	Maximum per borrowing period
Adult	\$1.00	\$20.00	Adult	\$0.30	\$12.00
Teen	\$0.50	\$8.00	Teen	\$0.15	\$6.00
Child	\$0.50	\$8.00	Child	\$0.10	\$4.00

Non-resident fee

Non-resident fee as of January 3, 2012		2011 Non-resident fee
\$30.00 for three months		\$25.00 for three months

Collection agency

Collection agency use as of January 3, 2012	2011 Collection agency use
Accounts turned over to collection agency once they reach \$40.00	Accounts turned over to collection agency at \$50
\$15 fine for accounts turned over to collection agency	\$10 fine for accounts turned over to collection agency
Begin using the <i>Small Balance Program</i> to encourage adults with long-standing overdues with low balances (under \$40.00 but more than \$10.00) to clear their accounts in full and be able to use the library again. These accounts will be subject to a \$5.00 collection agency fine.	No <i>Small Balance Program</i> .

Holds-not-picked-up fine as of July 16, 2012		Holds-not-picked-up fine prior to July 16, 2012	
<i>Cardholder</i>	<i>Rate per hold not picked up</i>	<i>Cardholder</i>	<i>Rate per hold not picked up</i>
Adult	\$1.00	Adult	No charge
Teen	\$1.00	Teen	No charge
Child	\$1.00	Child	No charge

New Services to be introduced in 3rd quarter, 2012

- Pre-due date notification
- Online payment option