

Branch Summary Statistics: January to December 2008

CIRCULATION			IN-LIBRARY USE			INFORMATION REQUESTS			VISITS			HOLDS PLACED			HOLDS FILLED			WORKSTATION USERS					
Neighbourhood & District branches			%				%				%				%				%				
are ranked in order by circulation			2008	2007	Change	2008	2007	Change	2008	2007	Change	2008	2007	Change	2008	2007	Change	2008	2007	Change	2008	2007	Change
NEIGHBOURHOOD BRANCHES																							
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*	1	Woodside Square	470,293	399,715	17.7	176,479	180,978	-2.5	130,463	129,155	1.0	515,388	439,801	17.2	45,233	27,057	67.2	68,202	62,607	8.9	121,938	82,414	48.0
	2	Eatonville	387,276	388,773	-0.4	63,963	85,625	-25.3	195,438	194,813	0.3	226,128	225,113	0.5	56,786	25,385	123.7	75,910	77,393	-1.9	46,275	48,495	-4.6
	3	Bridlewood	331,292	329,098	0.7	62,950	74,038	-15.0	60,175	64,888	-7.3	263,413	277,013	-4.9	41,531	22,863	81.7	55,064	57,998	-5.1	41,413	38,288	8.2
	4	Runnymede	317,097	322,762	-1.8	69,788	71,563	-2.5	85,563	86,563	-1.2	254,038	288,400	-11.9	63,465	30,926	105.2	85,242	88,324	-3.5	72,125	60,975	18.3
	5	Deer Park	313,534	300,068	4.5	65,175	62,000	5.1	60,325	67,013	-10.0	233,750	265,538	-12.0	61,726	37,769	63.4	82,263	85,628	-3.9	42,875	41,625	3.0
	6	Riverdale	301,448	306,090	-1.5	106,113	110,900	-4.3	58,575	55,513	5.5	206,088	208,063	-0.9	31,405	22,498	39.6	36,961	44,673	-17.3	79,638	67,913	17.3
	7	Leaside	277,779	257,802	7.7	50,813	59,013	-13.9	46,250	29,338	57.6	109,238	101,738	7.4	39,847	16,842	136.6	55,946	53,717	4.1	26,538	24,488	8.4
	8	Locke	275,269	242,540	13.5	77,538	78,863	-1.7	81,988	93,038	-11.9	168,400	170,138	-1.0	40,476	20,593	96.6	55,749	53,303	4.6	38,900	36,475	6.6
	9	Goldhawk Park	273,230	280,493	-2.6	67,200	82,863	-18.9	36,213	41,275	-12.3	140,537	141,543	-0.7	31,188	15,921	95.9	43,104	52,989	-18.7	38,279	42,248	-9.4
	10	Parkdale	271,620	264,237	2.8	102,400	79,850	28.2	79,513	95,950	-17.1	259,914	240,473	8.1	52,780	44,276	19.2	66,843	70,434	-5.1	100,932	104,070	-3.0
	11	Sanderson	257,668	261,592	-1.5	120,988	144,838	-16.5	54,425	34,438	58.0	241,600	246,763	-2.1	34,643	26,577	30.3	44,041	49,681	-11.4	60,538	48,400	25.1
	12	Yorkville	250,423	244,926	2.2	50,550	42,038	20.2	44,225	51,438	-14.0	138,838	150,063	-7.5	50,952	24,358	109.2	64,822	72,714	-10.9	24,825	23,638	5.0
	13	Danforth Coxwell	245,410	261,371	-6.1	31,813	33,738	-5.7	56,125	56,438	-0.6	153,113	174,150	-12.1	53,011	24,891	113.0	66,873	71,026	-5.8	34,475	34,663	-0.5
	14	Steeles	245,307	232,737	5.4	59,175	58,500	1.2	37,588	33,863	11.0	129,075	126,288	2.2	24,991	8,478	194.8	36,547	39,303	-7.0	26,988	26,550	1.6
	15	Bayview	241,939	225,100	7.5	57,763	48,213	19.8	37,688	43,950	-14.2	92,000	111,063	-17.2	42,953	12,551	242.2	62,097	59,138	5.0	17,100	18,663	-8.4
	16	Beaches	241,693	235,334	2.7	117,488	118,050	-0.5	164,275	123,538	33.0	268,613	239,900	12.0	37,195	20,827	78.6	49,496	50,500	-2.0	56,663	56,200	0.8
	17	High Park	240,052	231,259	3.8	68,000	57,288	18.7	39,850	48,863	-18.4	150,350	158,813	-5.3	44,752	20,418	119.2	62,313	64,225	-3.0	41,025	40,400	1.5
	18	St. James Town	234,860	228,239	2.9	74,925	54,525	37.4	35,638	40,975	-13.0	217,475	197,400	10.2	34,388	19,090	80.1	46,705	47,713	-2.1	65,550	61,100	7.3
	19	Downsview	229,117	224,695	2.0	124,100	126,800	-2.1	78,125	117,075	-33.3	174,721	186,879	-6.5	27,143	14,916	82.0	34,386	34,163	0.7	88,956	75,211	18.3
	20	Hillcrest	227,077	230,201	-1.4	58,288	42,950	35.7	34,038	32,488	4.8	101,813	96,513	5.5	42,287	14,866	184.5	61,556	64,728	-4.9	30,013	32,013	-6.2
~*	21	Eglinton Square	218,058	214,066	1.9	49,513	46,188	7.2	66,525	66,838	-0.5	158,875	157,963	0.6	29,643	16,777	76.7	36,555	38,525	-5.1	27,175	26,838	1.3
	22	Centennial	212,519	206,304	3.0	69,888	62,538	11.8	107,563	102,400	5.0	102,675	97,788	5.0	40,540	13,219	206.7	56,301	59,607	-5.5	18,863	21,975	-14.2
	23	Parliament	207,692	205,658	1.0	101,688	94,125	8.0	35,313	45,938	-23.1	202,593	207,222	-2.2	37,157	26,717	39.1	46,138	51,727	-10.8	65,963	66,549	-0.9
	24	City Hall	197,181	185,557	6.3	38,800	43,813	-11.4	42,538	35,513	19.8	163,800	197,200	-16.9	53,472	18,061	196.1	71,793	68,238	5.2	24,225	22,675	6.8
	25	Maryvale	193,366	190,296	1.6	23,938	22,550	6.2	39,938	40,050	-0.3	129,763	129,263	0.4	28,737	18,182	58.1	32,649	34,364	-5.0	32,650	32,413	0.7
	26	Jane Dundas	192,069	7		59,000			61,088			130,575			11,806	55		24,487	1		67,188		
	27	McGregor Park	191,423	173,679	10.2	56,750	49,325	15.1	68,100	65,888	3.4	107,458	100,083	7.4	21,211	10,920	94.2	29,938	30,064	-0.4	34,704	36,413	-4.7
	28	Main St.	185,696	172,532	7.6	33,600	36,550	-8.1	41,588	36,088	15.2	105,738	104,400	1.3	33,434	13,629	145.3	48,186	50,838	-5.2	39,675	32,513	22.0
	29	College Shaw	183,009	171,421	6.8	44,400	41,863	6.1	26,875	33,188	-19.0	119,238	113,850	4.7	42,691	20,230	111.0	57,912	57,628	0.5	26,050	22,638	15.1
	30	Forest Hill	182,279	186,848	-2.4	38,475	43,713	-12.0	31,413	33,825	-7.1	89,700	99,175	-9.6	43,974	24,466	79.7	52,679	58,018	-9.2	20,700	19,325	7.1
	31	Burrows Hall	180,109	173,409		56,250	56,838	-1.0	40,900	35,075	16.6	157,738	150,738	4.6	18,656	9,142		25,660	29,697		36,125	28,100	28.6
	32	Flemingdon Park	172,069	154,176	11.6	56,588	66,775	-15.3	52,113	73,900	-29.5	127,281	119,668	6.4	26,255	12,048	117.9	38,131	32,141	18.6	48,946	56,443	-13.3
	33	Port Union	171,271	164,949	3.8	33,600	30,563	9.9	22,538	23,350	-3.5	89,975	81,963	9.8	27,139	10,632	155.3	38,021	38,801	-2.0	17,500	14,663	19.4
	34	Wychwood	171,002	160,719	6.4	52,400	34,375	52.4	42,100	42,950	-2.0	111,038	94,713	17.2	37,697	15,584	141.9	53,312	51,552	3.4	45,050	40,325	11.7
	35	Dawes Road	170,472	170,762	-0.2	28,063	25,363	10.6	37,625	40,563	-7.2	74,770	79,747	-6.2	26,772	13,094	104.5	33,175	36,254	-8.5	51,865	47,603	9.0
	36	Morningside	167,556	135,918	23.3	50,275	46,425	8.3	42,338	34,813	21.6	110,125	95,600	15.2	19,244	9,881	94.8	26,009	22,170	17.3	38,338	39,613	-3.2
	37	Highland Creek	166,208	162,783	2.1	42,763	46,075	-7.2	32,088	27,888	15.1	65,488	63,950	2.4	23,061	12,792	80.3	31,349	34,836	-10.0	16,313	15,600	4.6
	38	Palmerston	165,573	163,043	1.6	37,388	38,013	-1.6	56,725	51,913	9.3	117,138	112,800	3.8	34,602	14,283	142.3	51,185	55,394	-7.6	20,613	19,838	3.9
	39	Bendale	154,194	121,102	27.3	38,200	23,638	61.6	88,925	68,163	30.5	80,200	73,400	9.3	18,552	10,221	81.5	30,439	22,195	37.1	25,863	23,813	8.6
	40	Spadina	151,648	137,099	10.6	28,038	30,363	-7.7	20,838	15,513	34.3	71,175	78,913	-9.8	33,892	11,444	196.2	47,607	44,970	5.9	11,075	11,563	-4.2
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Neighbourhood & District branches			%				%				%				%				%				
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54	Long Branch	114,772	98,589	16.4	16,050	13,363	20.1	22,088	20,563	7.4	54,963	51,813	6.1	17,057	9,526	79.1	22,973	22,845	0.6	26,400	26,338	0.2	
55	Humber Bay	113,764	106,810	6.5	14,013	12,525	11.9	32,463	32,650	-0.6	56,463	58,075	-2.8	20,375	8,754	132.8	27,746	28,706	-3.3	5,563	5,463	1.8	
56	Weston	111,233	114,403	-2.8	41,138	52,200	-21.2	35,713	37,763	-5.4	77,375	83,913	-7.8	19,389	11,741	65.1	24,850	25,849	-3.9	35,725	33,425	6.9	
57	Oakwood	107,812	95,828	12.5	75,063	61,025	23.0	24,413	24,438	-0.1	75,838	74,338	2.0	16,197	9,562	69.4	22,657	20,340	11.4	36,888	35,663	3.4	
58	Black Creek	102,689	98,186	4.6	39,413	42,338	-6.9	50,375	59,750	-15.7	98,925	102,913	-3.9	10,278	6,165	66.7	11,915	12,559	-5.1	25,125	22,413	12.1	
59	Mount Dennis	102,442	99,512	2.9	27,975	33,563	-16.6	25,988	35,363	-26.5	61,638	62,800	-1.9	15,513	10,912	42.2	17,464	17,639	-1.0	26,275	27,250	-3.6	
60	Guildwood	101,678	90,090	12.9	9,225	7,075	30.4	26,388	21,538	22.5	53,788	54,025	-0.4	17,031	7,185	137.0	22,467	22,288	0.8	14,075	12,100	16.3	
61	Humberwood	100,252	91,700	9.3	28,900	29,925	-3.4	42,275	40,013	5.7	162,713	162,388	0.2	8,743	5,300	65.0	11,965	12,181	-1.8	30,163	27,363	10.2	
62	Taylor	98,521	71,570	37.7	16,563	16,638	-0.5	10,838	12,625	-14.2	31,400	29,963	4.8	13,755	7,190	91.3	18,374	15,484	18.7	16,500	14,788	11.6	
63	New Toronto	96,621	91,405	5.7	48,350	48,950	-1.2	46,188	44,713	3.3	78,276	77,034	1.6	15,889	9,961	59.5	20,579	21,224	-3.0	23,542	19,704	19.5	
64	Rexdale	95,431	93,185	2.4	13,113	12,500	4.9	15,688	17,475	-10.2	54,438	51,638	5.4	10,722	5,519	94.3	14,639	16,369	-10.6	17,725	17,975	-1.4	
65	Mount Pleasant	94,282	83,137	13.4	12,975	13,100	-1.0	16,988	16,825	1.0	47,875	44,788	6.9	20,853	7,476	178.9	27,546	27,865	-1.1	5,000	5,413	-7.6	
66	Evelyn Gregory	81,913	77,187	6.1	27,438	21,875	25.4	16,000	13,538	18.2	67,488	66,913	0.9	12,546	6,887	82.2	15,604	14,722	6.0	29,525	28,388	4.0	
67	Jane Sheppard	80,189	73,784	8.7	40,400	32,713	23.5	25,788	18,463	39.7	90,338	83,500	8.2	9,391	5,039	86.4	11,091	10,928	1.5	17,363	19,000	-8.6	
~	68 Davenport	76,587	67,146	14.1	8,188	10,550	-22.4	8,713	12,650	-31.1	31,663	38,075	-16.8	17,317	8,607	101.2	25,896	23,334	11.0	5,338	7,388	-27.7	
69	Victoria Village	73,413	66,895	9.7	24,425	23,275	4.9	19,175	20,013	-4.2	37,225	37,625	-1.1	9,661	5,228	84.8	14,789	15,632	-5.4	14,275	14,138	1.0	
70	Humber Summit	70,713	62,687	12.8	18,663	19,050	-2.0	35,513	35,925	-1.1	40,525	40,163	0.9	7,153	4,471	60.0	9,838	9,801	0.4	26,225	26,175	0.2	
71	Northern Elms	70,133	64,041	9.5	13,213	16,363	-19.3	17,913	14,913	20.1	33,513	31,588	6.1	8,509	4,056	109.8	11,918	11,839	0.7	12,050	12,538	-3.9	
72	Woodview Park	69,288	69,201	0.1	15,650	20,063	-22.0	15,588	21,188	-26.4	37,850	41,900	-9.7	9,390	5,167	81.7	12,267	12,146	1.0	21,975	22,763	-3.5	
73	Perth Dupont	61,160	52,855	15.7	15,275	17,025	-10.3	10,300	7,738	33.1	35,200	33,350	5.5	10,229	5,842	75.1	13,644	13,163	3.7	11,413	11,175	2.1	
~	74 St. Clair Silverthorn	53,408	43,640	22.4	9,350	10,338	-9.6	8,338	10,575	-21.2	33,088	30,338	9.1	7,160	2,965	141.5	8,662	9,626	-10.0	11,900	16,138	-26.3	
75	Queen Saulters	52,810	51,414	2.7	35,300	33,638	4.9	29,200	32,650	-10.6	50,425	52,375	-3.7	9,544	4,642	105.6	14,043	15,070	-6.8	16,238	14,300	13.5	
76	Todmorden	41,794	50,048	-16.5	6,963	9,325	-25.3	4,313	9,238	-53.3	30,275	42,813	-29.3	10,727	3,116	244.3	14,996	18,451	-18.7	4,713	5,200	-9.4	
~*	77 Dufferin St. Clair	29,493	51,687	-42.9	9,438	22,538	-58.1	9,663	12,388	-22.0	30,575	45,188	-32.3	4,772	6,938	-31.2	2,948	12,143	-75.7	14,838	17,263	-14.0	
78	Swansea	27,231	20,784	31.0	4,538	3,400	33.5	5,138	4,613	11.4	15,513	13,263	17.0	5,265	1,671	215.1	7,724	7,899	-2.2	2,850	2,338	21.9	
~*	79 Thorncliffe	618	139,886	-99.6		58,913	-100.0		98,863	-100.0		136,588	-100.0	8,023	13,861	-42.1	11	29,645	-100.0		44,938	-100.0	
Neighbourhood Total		13,042,655	12,462,299	4.7	3,460,204	3,471,578	-0.3	3,280,850	3,358,155	-2.3	8,673,800	8,653,797	0.2	2,085,198	1,050,653	98.5	2,785,445	2,878,067	-3.2	2,419,022	2,301,960	5.1	
Neighbourhood Average		165,097	157,751	4.7	44,362	44,507	-0.3	42,062	43,053	-2.3	111,203	110,946	0.2	26,395	13,299	98.5	35,259	36,431	-3.2	31,013	29,512	5.1	
1	Agincourt	1,038,914	1,075,345	-3.4	208,925	236,788	-11.8	167,850	227,300	-26.2	498,040	508,333	-2.0	98,882	56,137	76.1	137,378	129,081	6.4	158,032	145,700	8.5	
2	Fairview	955,129	934,386	2.2	337,425	316,650	6.6	208,613	212,638	-1.9	376,869	374,936	0.5	99,162	42,780	131.8	120,605	131,068	-8.0	209,349	192,017	9.0	
3	Richview	627,213	609,561	2.9	132,725	138,250	-4.0	179,075	195,375	-8.3	283,575	281,951	0.6	61,629	34,008	81.2	78,983	76,223	3.6	122,656	115,312	6.4	
4	Don Mills	565,667	561,098	0.8	126,863	136,150	-6.8	94,963	100,838	-5.8	236,470	234,035	1.0	67,921	33,723	101.4	88,773	90,265	-1.7	87,935	87,302	0.7	
5	Malvern	544,118	552,668	-1.5	243,188	262,575	-7.4	184,750	181,188	2.0	392,602	379,348	3.5	40,450	24,948	62.1	50,668	50,015	1.3	144,972	143,694	0.9	
6	Barbara Frum	536,387	527,453	1.7	129,475	118,713	9.1	235,325	210,025	12.0	320,614	263,339	21.7	60,222	33,923	77.5	79,252	81,136	-2.3	86,870	84,153	3.2	
7	Albion	473,762	460,127	3.0	187,338	209,113	-10.4	196,075	195,675	0.2	424,720	411,005	3.3	42,622	28,917	47.4	51,203	54,306	-5.7	118,058	107,390	9.9	
~	8 Cedarbrae	470,415	660,382	-28.8	101,400	142,150	-28.7	111,213	162,125	-31.4	246,088	548,932	-55.2	54,808	45,800	19.7	58,775	81,076	-27.5	108,226	130,713	-17.2	
9	Lillian H. Smith	431,421	440,291	-2.0	152,738	146,200	4.5	120,163	123,863	-3.0	361,005	344,345	4.8	63,599	31,843	99.7	76,439	81,015	-5.6	177,715	157,144	13.1	
10	Albert Campbell	427,151	410,974	3.9	119,538	122,100	-2.1	117,125	163,825	-28.5	192,406	232,081	-17.1	37,421	25,915	44.4	47,368	50,987	-7.1	78,926	77,593	1.7	
11	Northern District	380,642	372,094	2.3	140,675	132,500	6.2	125,900	121,450	3.7	337,979	347,783	-2.8	68,182	35,365	92.8	89,307	91,048	-1.9	99,569	86,764	14.8	
12	Brentwood	348,129	351,784	-1.0	56,000	65,088	-14.0	60,275	72,650	-17.0	209,112	215,114	-2.8	5									

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are ranked in order by circulation	2008	2007	Change	2008	2007	Change	2008	2007	Change	2008	2007	Change	2008	2007	Change	2008	2007	Change	2008	2007	Change
Interloan	3,940	7,161	-45.0	2,075	12,200	-36.4	164,038	165,275	-0.7				5,158	7,020	-26.5	2,418	3,566	-32.2			
Answerline	122	59	106.8	7,763	12,325	-20.2	9,925	8,913	11.4	7,888	7,163	10.1	16,439	20,869	-21.2		13	-100.0			
Merril Collection	9			9,838	22,563	-30.2	10,363	8,613	20.3	8,175	6,963	17.4	10			3					
Osborne Collection	1	10	-90.0	15,750	50	-100.0	5,438	5,150	5.6				58	61	-4.9	1	9	-88.9			
Virtual Reference Desk																					
Research & Reference Total	1,428,713	1,352,139	5.7	1,730,700	1,884,063	-8.1	1,217,675	1,299,075	-6.3	2,824,928	2,883,079	-2.0	235,568	131,734	78.8	256,463	251,154	2.1	1,234,512	1,121,455	10.1
Research & Reference Average	701,595	666,291	5.3	821,944	897,119	-8.4	489,925	532,300	-8.0	1,365,220	1,398,533	-2.4	101,911	50,468	101.9	117,847	118,913	-0.9	604,768	550,434	9.9
Home Library Service	478,092	453,676	5.4	10,088	13,088	-22.9	127,500	174,025	-26.7	8,900	10,663	-16.5	48,830	67,209	-27.3	47,496	39,825	19.3			
Bookmobile Total	145,468	137,404	5.9	37,238	31,788	17.1	23,800	22,900	3.9	63,013	50,388	25.1	17,867	7,356	142.9	20,376	16,988	19.9			
Sunnybrook Hospital	32,710	34,008	-3.8	6,975	6,425	8.6	12,288	10,313	19.2	24,438	16,950	44.2	7,262	6,246	16.3	7,868	9,729	-19.1	75	463	-83.8
Deposit Collection	529												227			1					
Adult Literacy Services				5,050	5,825	-13.3	4,800	7,238	-33.7												
City-Wide Services Total	656,799	625,088	5.1	59,350	57,125	3.9	168,388	214,475	-21.5	96,350	78,000	23.5	74,186	80,811	-8.2	75,741	66,542	13.8	75	463	-83.8
eTitles	80,432	39,001	106.2																		
Dial In Catalogue	54												752,210	8,560	8687.5	16					
Web Catalogue	21												698,241	3,820,525	-81.7	22					
Automated Phone System	14	21	-33.3										3								
Remote Services Total	80,521	39,022	106.3										1,450,454	3,829,085	-62.1	38.0					
Departmental Staff	1,664	1,180	41.0										3,207	1,294	147.8	981	737	33.1			
Hospital for Sick Children		8	-100.0	850	225	277.8	2,263	2,225	1.7	7,900	3,113	153.8							875	-100.0	
Adjustment - ILS Conversion	6,681,707	6,634,670																			
Grand Total	29,800,619	28,925,965	3.0	7,472,429	7,716,991	-3.2	6,685,575	7,033,280	-4.9	16,175,595	16,391,516	-1.3	4,721,441	5,571,843	-15.3	4,237,136	4,336,725	-2.3	5,499,603	5,160,626	6.6

Notes:
~ In 2008, this branch was closed for part or all of this time period for renovation/retrofit
* In 2007, this branch was closed for part or all of this time period for renovation/retrofit