

## SUMMARY STATISTICS – Electronic Services

*January – December 2008*

Summary – Electronic Services Offered	January - December	
	2008	2007
Number of Public Workstations	2,037	1,926
Number of Public Workstations offering Internet Access	1,605	1,515
Number of Branches with Wireless Access	33	19
Number of Le@rning Centres	14	14
Number of Electronic Reference Sources	102	99
Number of Electronic Reference Sources with Remote Access	71	68
Number of eBook Titles	13,797	11,302
Number of eMusic and eVideo Titles	581	488
Size of Library Digital Collections	74,560	58,350

Summary – Electronic Services Usage	January - December		
	2008	2007	% Change
Virtual Visits/Database Sessions	20,607,614	20,374,207	1.1
Database Queries/Searches	20,016,471	21,591,298	-7.3
Virtual Information Requests	27,888	28,725	-2.9
Number of People Using Public Workstations in Branches	5,499,604	5,160,625	6.6
Formal User Information Technology Training Sessions	2,298	2,299	0.0
Number of Users Instructed in Formal Information Technology Training	13,029	14,542	-10.4