

**Electronic Summary Statistics:
January to December 2010**

Attachment 2

Summary - Electronic Services Usage	January to December		
	2010	2009	% change
Virtual Visits / Database Searches	27,003,433	23,393,920	15.4%
Number of Items Examined	63,519,901	51,425,006	23.5%
Wireless Internet Sessions	1,115,697	677,364	64.7%
Virtual Information Requests	69,063	33,413	106.7%
Number of People Using Public Workstations in Branches	5,993,062	6,130,523	-2.2%