

City Librarian**Library Board Officer**
Sara Tavakolian (acting)**Admin Assistant**
Patricia Selmes

100 branches

Director, Service Development & Innovation

Leads service development, introduces new and innovative services, plans & develops all public service programs to be delivered through TPL's online and in-branch networks. Responsible for TPL's service committees.

Director, Branch Operations & Customer Experience

Responsible for all aspects of the operations of the 100 branches, including: Capital Projects & Building Operations, the delivery of public service programs and services, and the delivery of a superior Customer Experience at every point of need along the customer's journey

Director, Enterprise Projects and Facilities Management

Responsible for annual business planning, the execution of strategic enterprise and facilities projects, and change management. Manages the state of good repair plans and maintenance of all TPL branches and buildings.

Director, Digital Strategy & CIO

Champions the advancement of TPL's digital vision and leads the ITS team to deliver innovative, reliable and valued information & technology solutions to enable TPL's service delivery and strategies directions.

Director, Collections & Membership Services

Champions Torontonian's free access to diverse and responsive library materials in all its forms by selecting, purchasing, cataloguing, processing and distributing library materials into the hands of our customers.

Director, Policy, Planning & Performance Management

Leads TPL's strategic planning, policy, research, evaluation, stakeholder management, data & analytics, performance management and reporting. We also provide leadership and direction to the organization on enterprise level risk management, privacy, records management and Board governance.

Director Finance & CFO

Responsible for development & oversight of \$200+ million annual operating budget, \$50+ million capital budget, as well as procurement, accounting, payroll, leases and contract administration.

Director, Human Resources

Leads TPL's people and equity functions including human resources, employee experience, labour relations, equity and inclusion, accessibility, health and safety, emergency planning and staff learning and development.

Director, Communications, Programming & Customer Engagement

Responsible for corporate print & online communications, marketing & brand management, premier programming, content strategy & editorial, media and stakeholder relations, issues management & advocacy on key issues.

Service Development & Innovation

Director
Service Development & Innovation
Pam Ryan

Admin Assistant
Anita Sethna

Senior Manager
Adult Services
Aly Velji

Senior Manager
Children's Services
Vicky Tourkolias

Senior Manager
Youth Services
Lisa Heggum

Senior Manager
Innovation, Learning & Service Planning
Alex Carruthers

Senior Manager
Special Collections
Allison Lennox

Senior Manager
Venue and Community Space Rentals
Deborah Nolan

Manager
Adult Programs
Justine Gerroir

Manager
Children's Programs
Leah Fiore

Manager
Youth Programs
(temp) vacant

Manager
Innovation (AI Services)
Ab. Velasco

Manager
Digitization Services
Suzanne Petersen

Manager
Sales & Operations
Kelli MacKinnon

Manager
Social Development
Amanda French

Manager
TD Summer Reading Club
Jessica Roy

Manager
Learning & Community Engagement
Nan Davies

Manager
Rare Books & Archives
Rosa Pinto

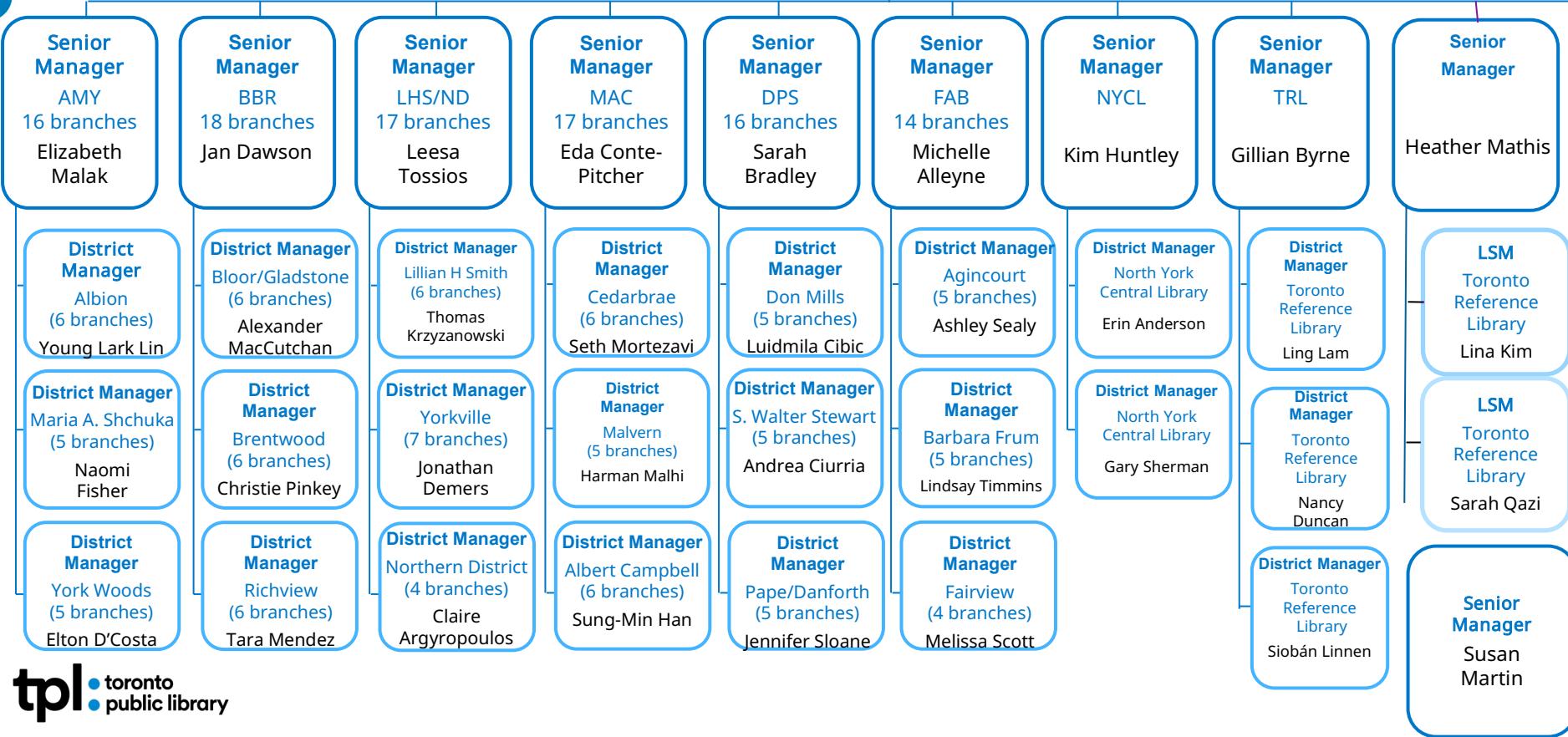
Manager
Innovation (temp)
Natalie Colaiacovo

Library Service Manager
Craig Todd-Langille

Branch Operations & Customer Experience

Director
Branch Operations & Customer Experience
Heather Mathis

Admin Assistant
Kanchana
Saravanabavan



Enterprise Projects and Facilities Management



Senior Manager
Enterprise Project Management Office
Nicole Habib

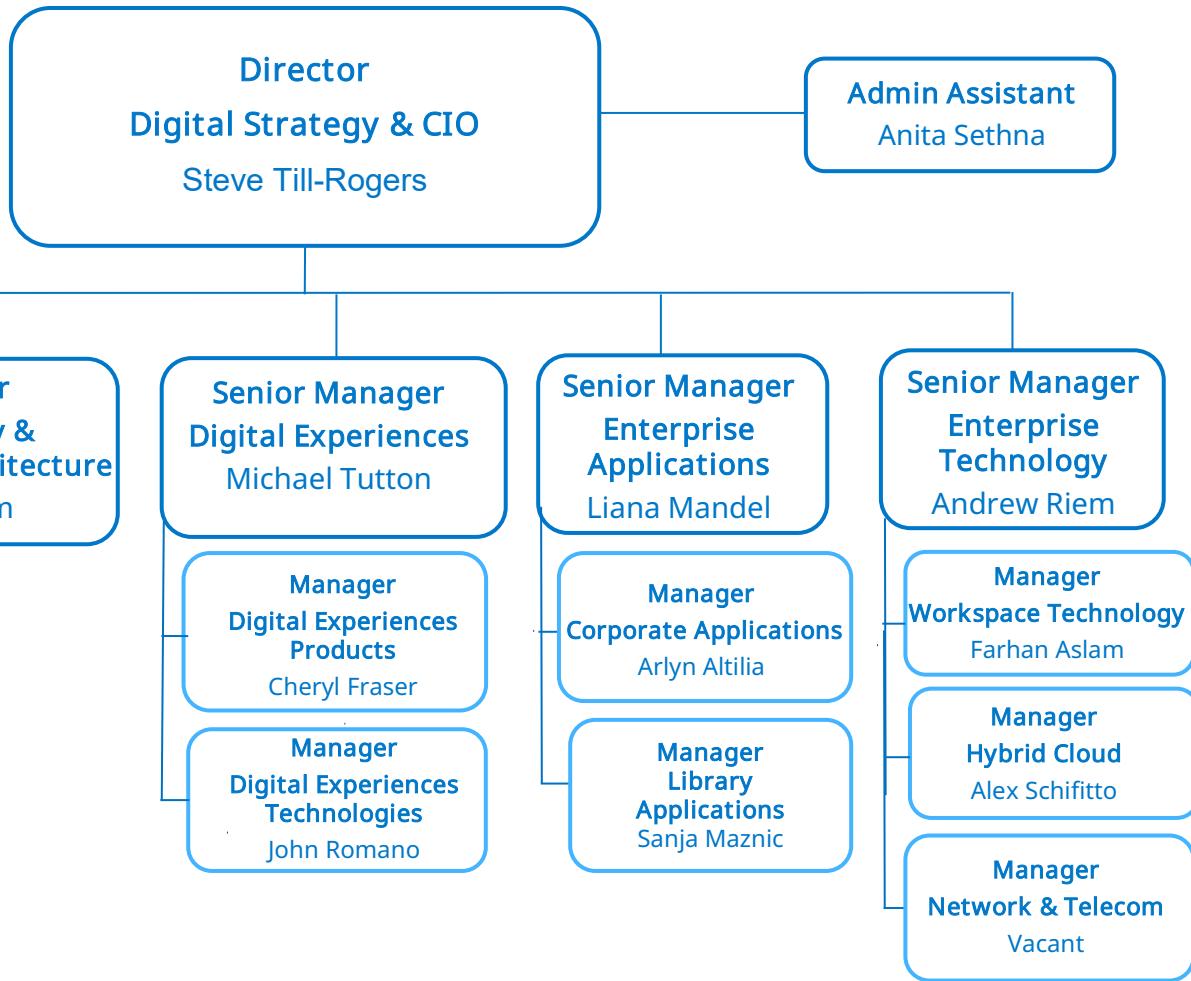
Senior Manager
Facilities Capital Projects
Gail Rankin

Senior Manager
Facilities Capital Projects
Shirley Lee

Senior Manager
Facilities Operations
Gianluca Di Cintio

Senior Manager
Public Safety
Steven Rivera

Information & Technology Services



Collections & Membership Services



Senior Manager
Collection Development
Matt Abbott

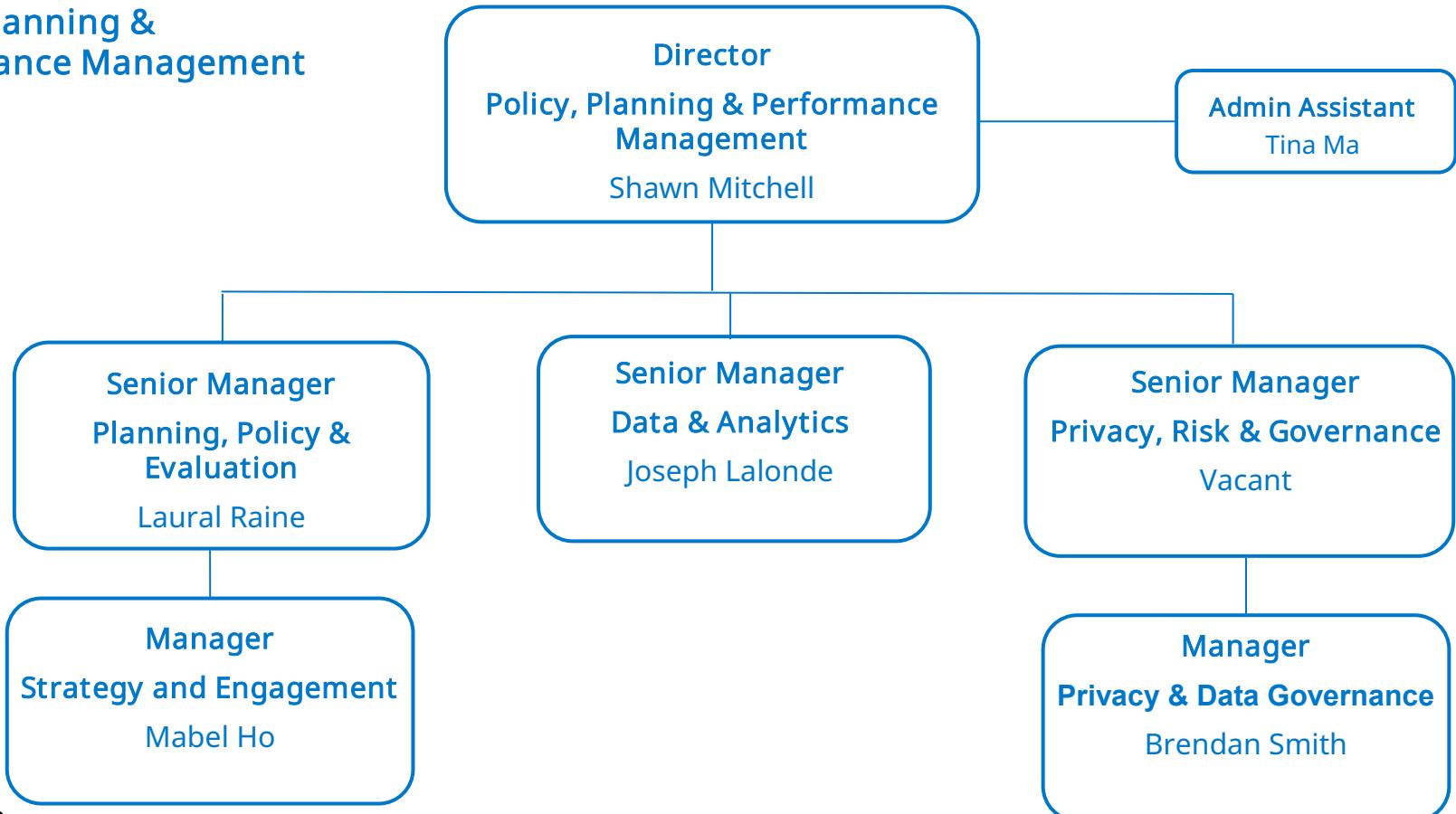
Manager
Membership & Circulation Services
Carmen Ho

Senior Manager
Bibliographic Services
Diana Weisser

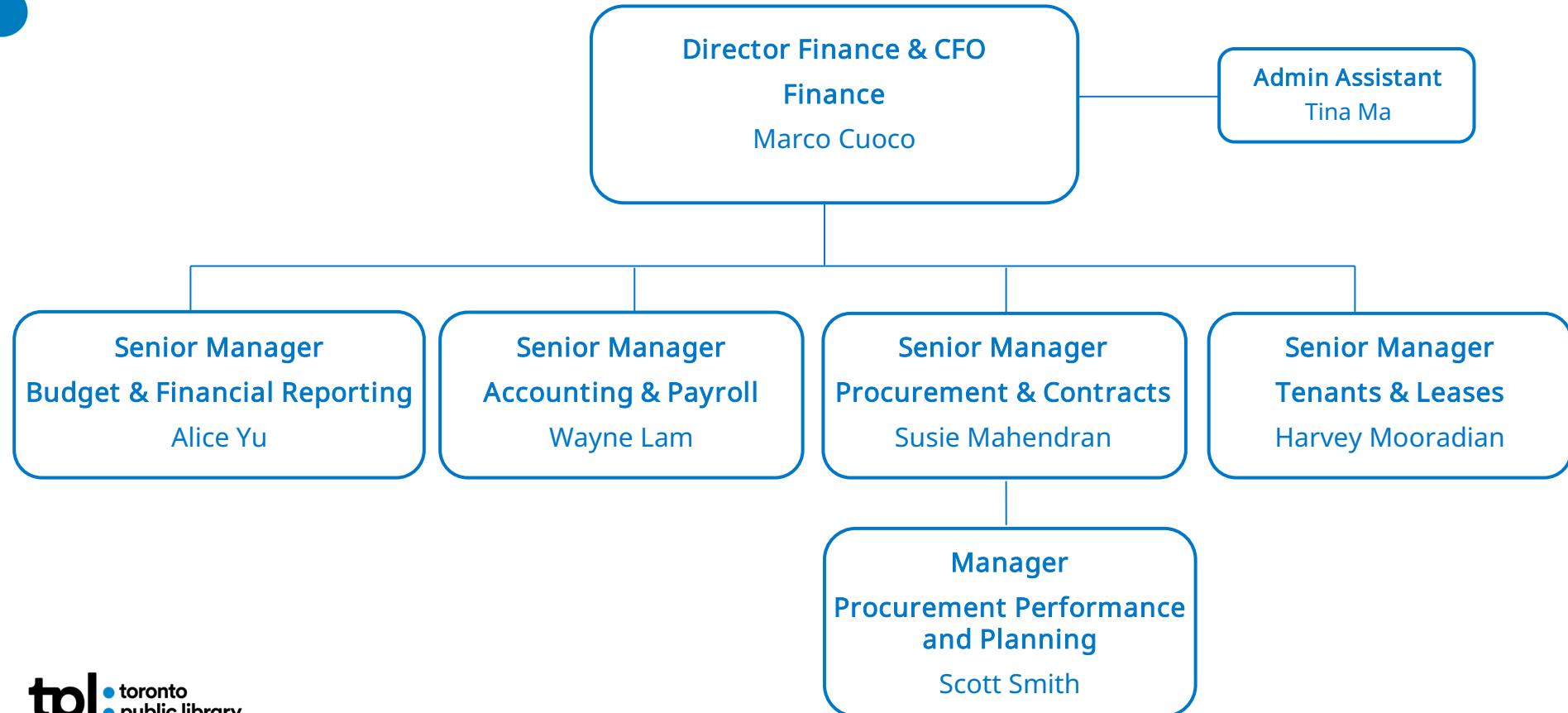
Senior Manager
Mobile Library Services & Logistics
Matthew Blacquiere

Manager
Distribution Services
Roman Svab

Policy, Planning & Performance Management

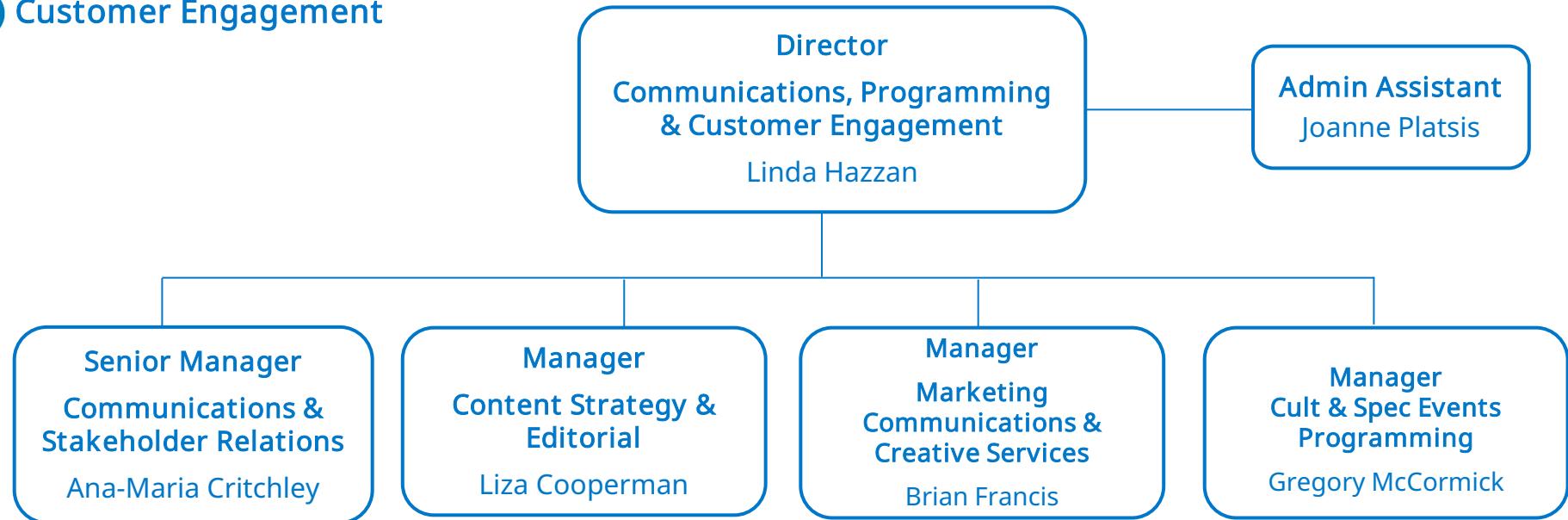


Finance

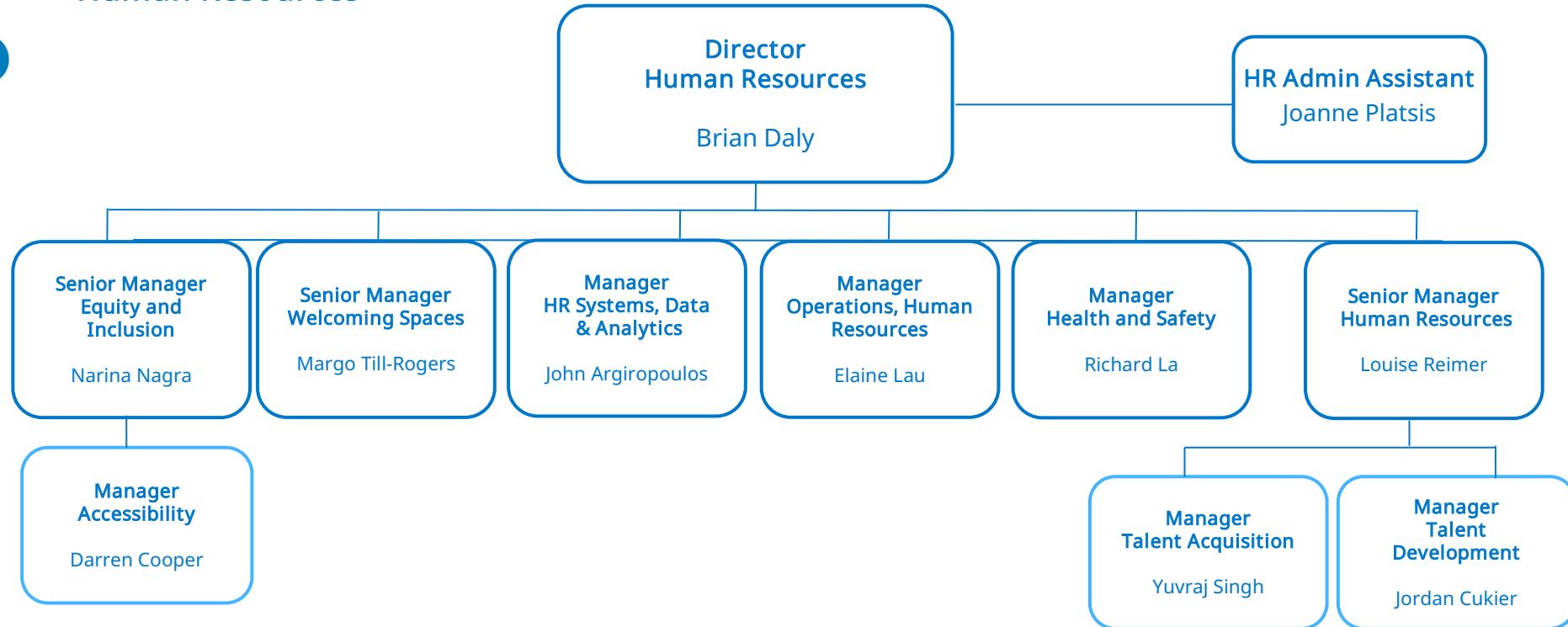




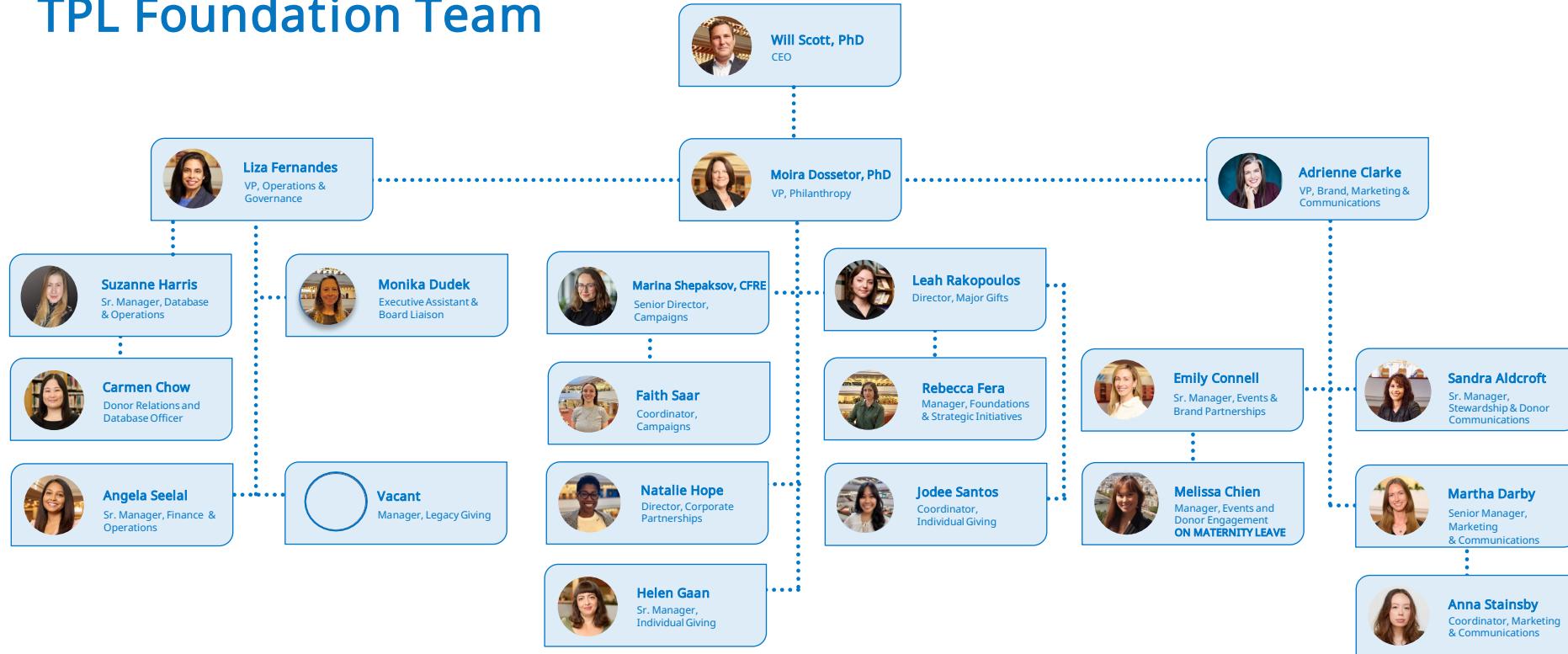
Communications, Programming & Customer Engagement



Human Resources



TPL Foundation Team



Contact information is available on the TPL Foundation [website](#)